LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Mental Health Program

Budget Entity
Adult Community Mental Health Services

Measure
Percent of assessments completed by the SVP program within 180 days of receipt of referral.

MCode: M05305

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
SVP: Persons referred from DC, DJJ, DCF for assessment as potential sexually violent predators as provided in section 394.913, F.S.
Number of referrals that were processed (decision made) within 180 days of receipt of referral from DC, DJJ, DCF.
Data source for this measure: SVPP Access database

Validity
The measure captures the ability of the program to comply with the legislative mandate to complete all assessments within 180 days.

Reliability
Program referral database is periodically reconciled with Department of Corrections
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of performance indicator targets achieved.

MCode: M05127

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Performance indicators are a set of performance measures active in the Strategic Plan. Target refers the level of performance established at the being of the period.
The count of indicators whose scores are at or better than the target at the end of the reporting period is divided by the count of indicators that have a final score for the reporting period.
Data source for this measure: Performance data is loaded in the DashBoard from each source data system. Targets are established by the department's secretary.

Validity
This performance measure is an overall indicator of how successful the department is achieving the strategic plan.

Reliability
This measure highly reliable due to all the indicators used for this measure being publicly displayed on the DashBoard.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of performance indicators showing improved performance levels.

MCode: M05128

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Performance indicators are a set of performance measures active in the Strategic Plan. Improved means the level of performance is better than the last score of the prior reporting period.

The count of indicators whose scores are better than the last score of the prior reporting period is divided by the count of indicators that have a final score for the reporting period and a prior.

Data source for this measure: Performance data is loaded in the Dashboard from each source data system.

Validity
This performance measure is an overall indicator of how successful the department is achieving the strategic plan.

Reliability
This measure highly reliable due to all the indicators used for this measure being publicly displayed on the Dashboard.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of employees responding positively that they understand how their job fits in with organizational goals and objectives.

MCode: M05130

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Employees are individuals employed by the department in either OPS or FTE positions. This measure is a percent. The count of all employees understanding how their job fits in with organizational goals and objectives is divided by the count of employees surveyed. The result is then multiplied by 100.

Data source for this measure:: Employees will complete a survey.

Validity
Staff knowledge of organizational goals and objectives have been linked to improved organizational performance.

Reliability
The survey tool has yet to be tested for reliability.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program  
Executive Leadership

Budget Entity  
Executive Direction and Support Services

Measure  
Percent of employees trained in Sterling concepts and problem solving, and process mapping.

MCode:  M05131

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology  
Employees are individuals employed by the department in either OPS or FTE positions. This measure is a percent. The count of all employees trained in Sterling concepts and problem solving, and process mapping is divided by the count of employees. The result is then multiplied by 100.

Data source for this measure: Attendance logs will be kept at all training sessions.

Validity  
Staff knowledge/use of Sterling concepts and problem solving, and process mapping have been linked to improved organizational performance.

Reliability  
Attendance logs will be send to supervisors to varify attendance.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of customers who report being served with courtesy, dignity, and respect.

MCode: M05132

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Customers are individuals served by the department.
This measure is a percent. The count of all customers who report being served with courtesy, dignity, and respect is divided by the count of customers surveyed. The result is then multiplied by 100.

Data source for this measure:: Customers will complete a survey.

Validity
Customers being served with courtesy, dignity, and respect is a basic tenet of providing human services.

Reliability
The survey tool has yet to be tested for reliability.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of customers who report being satisfied with services received.

MCode: M05133

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Customers are individuals served by the department.
This measure is a percent. The count of all customers who report being satisfied with services received is divided by the count of customers surveyed. The result is then multiplied by 100.

Data source for this measure:: Customers will complete a survey.

Validity
Customers being satisfaction with services is indicative of the success of the services.

Reliability
The survey tool has yet to be tested for reliability.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of employees surveyed who report satisfaction with employment.

MCode: M05137

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Employees are individuals employed by the department in either OPS or FTE positions. This measure is a percent. The count of all employees who report being satisfied with employment is divided by the count of employees surveyed. The result is then multiplied by 100.

Data source for this measure:: Employees will complete a survey.

Validity
Employees being satisfied is indicative of a healthy and successful organization.

Reliability
The survey tool has yet to be tested for reliability.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Executive Leadership

Budget Entity
Executive Direction and Support Services

Measure
Percent of employee turnover/retention in mission-critical areas.

MCode: M05139

Action (check one):
  Requesting revision to approved performance measure.
  Change in data sources or measurement methodologies.
  Requesting new measure.
  Backup for performance measure not previously approved or for which validity,
  reliability and/or methodology information has not been provided.

Data Sources and Methodology
Employees are individuals employed by the department in either OPS or FTE positions.
This measure is a percent. The count of employees leaving mission critical positions is divided by
the number of mission critical positions.

Data source for this measure:

Validity
This measure addresses how well the department is supporting employees in mission critical
positions.

Reliability
No test to reliability has been completed yet.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Percent of targeted eligibility rate achieved by each CBC provider.

MCode: M05102

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity,
  reliability and/or methodology information has not been provided.

Data Sources and Methodology
IV-E eligibles are those persons recorded/coded in HSn as eligible. TANF eligibles are those
persons recorded/coded in HSn as eligible.

These measures will be reported monthly as both individual month and annual average quantities.

Final performance for contract purposes will be assessed as the annual average percentage
achieved July 1, 2005 - June 30, 2006. Each measure is a percent.

A. The numerator is the total of Title IV-E Eligible/Reimbursable and Title IV-E
   Eligible/Nonreimbursable. The denominator is the total of children in non-TANF out-of-home care.
   Individual month calculation is based on these quantities for each month. Annual average will be
   the sum of the monthly numerators and denominators divided by 12.

B. The numerator is the total of TANF Out of Home Eligible plus TANF In Home Services Eligible.
   The denominator is the total of children in TANF out of home care plus TANF in home supports.
   Individual month calculation is based on these quantities for each month. Annual average will be
   the sum of the monthly numerators and denominators divided by 12.

Data source for this measure:: The HomeSafenet (HSn) Report “Client Eligibility Data Report for
Cost Allocation” provides monthly client count eligibility data for each
CBC and DCF service area. The HSn Cost Allocation Report is
reformatted into percentages each month by Revenue Management
as the Eligibility Report. Annual and quarterly quantities will be
calculated from the same data source by the Child
Welfare/Community-Based Care program office.

Validity
HSn is the Department of Children and Families’ official data record for each child and his or her
family receiving child welfare services. The data is protected pursuant to HIPAA and other
confidentiality regulations. Access to the system is limited. In accordance with Florida Statutes,
Florida Administrative Code and departmental standards and procedures, contract providers are
required to exercise due diligence to ensure and maintain the accuracy, timeliness, and appropriate
levels of security of information entered into, or retrieved from the department’s data systems. It is
expressly understood that the contract provider’s violation of Chapter 119, F.S., or any associated
Florida Administrative Code and departmental standards and procedures, may constitute sufficient
grounds for a determination that the contract has been breached.

Reliability

Thursday, September 15, 2005
HSn is the Department of Children and Families’ official data record for all casework for each child and his or her family receiving child welfare services. DCF and CBC staffs are required to enter data within established time frames. Contract providers specifically must agree that HomeSafenet will always contain the most current and the most accurate information regardless of any other systems employed. The provider is also required to collect, enter and maintain all data to meet HomeSafenet requirements in accordance with HomeSafenet policies and procedures including timeliness criteria. Caseworkers are responsible for verifying on a regular basis, and no less than monthly, the accuracy and completeness of all data relating to their assigned cases within

**LRPP EXHIBIT IV: Performance Measure Validity and Reliability**

**Program**
Support Services

**Budget Entity**
Assistant Secretary for Administration

**Measure**
Percent of annual CMBE goal attained.

**MCode:** M05104

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- **X** Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

**Data Sources and Methodology**
Certified Minority Business Enterprise Utilization (CMBE) is vital to healthy business in Florida. As such, it is important to meet and exceed measures set forth by the Office of Supplier Diversity. This is a measure of the percentage of CMBE utilization by DCF. The goal is to recruit and utilize CMBEs. This will be a count of expenditures with CMBEs compared to the CMBE expenditures of the same month from the previous year. The sources of data are SPURSVIEW, IDS, and RDS. Data will be collected by vendor name and expenditure information is collected by Internal Budget Indicator.

Data source for this measure:: Office of Supplier Diversity (OSD), SPURSVIEW, IDS, and RDS

**Validity**
This output is a process measure for CMBE utilization.

**Reliability**
Information supplied by OSD, SPURSVIEW, IDS, and RDS.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Percent of compliance to standard for prompt payment of invoices on a statewide level.

MCode: M05106

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Invoices are received from DCF staff for payment every day. The Department of Financial Services monitors each agency’s activity for prompt payment of invoices. The DCF standard is that 98% of invoices selected for monitoring by DFS meet prompt payment guidelines mandated in Florida Statute 215.422. The ASSC processes many more invoices than those monitored by DFS. Thus the percentage of compliance for monitored invoices will be reported as well as the total number processed by the ASSC.

This measure is a number. It is a count of all invoices processed by the ASSC that are monitored by DFS as the denominator and the number promptly processed for payment within the specified time period as the numerator. The source of data is the Department of Financial Services.

Data source for this measure: Department of Financial Services reporting, RDS.

Validity
This output is a process measure that indicates the timeliness of processing invoices for payment and total number of invoices processed.

Reliability
The Department of Financial services will provide the required information to determine the results of this initiative. RDS will also be used to calculate the total number of invoices processed (both monitored and non-monitored by DFS).
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Percent value of all property reported missing.

MCode: M05109

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Provide an inventory tracking system to be utilized by all Property Consultants and IT personnel to reduce the reported items missing to 8% of total inventory. The acceptable percentage may change due to industry standards once researched.

The measure is a percent. The total number of property items in FLAIR as the denominator and the total number of property items missing as the numerator. The source of data is FLAIR.

Data source for this measure: Florida Accounting Information Resource (FLAIR) Property Subsystem.

Validity
This output is a process measure that indicates DCF property accountability to Department of Financial Services.

Reliability
FLAIR will provide the required information to determine the results of this initiative.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Percent of facilities with no deficiencies in Fire Marshall reports.

MCode: M05110

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Generally annually, a local fire marshal inspects buildings and issues a report with findings and recommendations. Compliance is required to provide a safe facility for employees and clients, avoid fees and mandated closure.

Number of recommendations completed within specified timeframes is the numerator and the denominator is the number of total recommendations requiring action. The goal is to have 100% closure of all findings on time.

Data source for this measure:: Fire Marshal reports

Validity
Fire Marshal staff that perform these inspections has received specialized training. Staff are charged with enforcing the State’s fire codes, which include over 200 fire safety standards.

Inspections are conducted in all state owned and leased buildings and facilities. During Fiscal year 98/99 this section conducted 97.4% of its required inspections for a total of 14,170 inspections. During this same period of time they conducted 464 construction inspections for new state-owned or state-leased properties. In addition, they performed 1009 acts of assistance to local fire departments and governments. This Section also provides on-site educational support to allied

Reliability
These inspections include a diverse collection of occupancy classes such as state correctional institutions, all state universities some medical facilities and the Capitol Building itself. The complexity of these structures requires expertise in construction techniques, fire alarms, smoke evacuation systems and water-based fire protection systems.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Percent of critical class positions that are vacant over 60 days.

MCode: M05112

Action (check one):

   Requesting revision to approved performance measure.
   Change in data sources or measurement methodologies.
   X Requesting new measure.
   Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
To provide services, it is important to identify areas with high vacancy rates so program specific recruitment and retention initiatives can be implemented. The goal is to decrease the percent of vacancies over 60 days or more as a percentage of the total number of vacancies for selected critical classes.

This is a measure of the positions that have been vacant, for selected critical classes, longer than 60 days as a percentage of the total number of vacancies for those same classes.

Data source for this measure:: People First System

Validity
Ongoing People First System oversight is provided by DMS. The Dept. of Children and Families, at the central, district/region/zone and institution level all monitor the personnel system. Each program administrator is responsible for ensuring the delivery of services by the identified critical class positions under their supervision. Additionally, the program administrator is responsible for managing salary budget resources. The administrator, therefore, closely reviews vacancy reports to manage budget with minimal vacancies.

Reliability
The People First System is the official personnel database for Florida state agencies.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services
Budget Entity
Assistant Secretary for Administration
Measure
Time sheets submitted on time
MCode: M05113
Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
When timesheets are not submitted on time, there is a potential for an increase in salary over and under payments, increases in the number of on-demand payments to process, and increased inability to validate that overtime and on-call pay is paid timely and accurately. The goal is to increase the percent of timesheets submitted on time to 99.75%.
This is a measure of the percentage of employee timesheets submitted on time. The numerator is the number of timesheets submitted on time and the denominator is the number of submitted timesheets.
Data source for this measure: Electronic reports received from DMS generated from the People First System.

Validity
All department employees, including those paid as OPS, are required to submit timesheets to their supervisor. Each supervisor is required to review and submit approved timesheets for their employees. Each employee submission of a timesheet certifies that the reported time is a true and correct record of hours worked, authorized overtime and authorized leave. Intentional falsification of this report is cause for dismissal in accordance with Florida Administrative Code.

Reliability
The supervisor reviews employee timesheets for accuracy and validity. The supervisor is responsible to take corrective action, where warranted, if intentional violations are discovered.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Support Services

Budget Entity
Assistant Secretary for Administration

Measure
Contract files reviewed are maintained in compliance with policies, rules, and statutes.

MCode: M05120

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
One of the responsibilities of a contract manager is to maintain required documentation in the contract files in proper order. Documentation includes the contract document and all executed amendments; notes and findings from site visits; copies of reports submitted by the provider; correspondence; and other pertinent information.

This is a measure of the percentage of contract files reviewed found to be maintained by the contract manager in compliance with policies, rules and statutes. The goal is 100% of the files reviewed to be in compliance. The numerator is the number of files reviewed found in compliance and the denominator is the number of contract files reviewed.

Data source for this measure: Reports from each reviewer

Validity
Reviewers will have been trained as to the protocol for the file review. Each reviewer will have a working knowledge of all applicable polices, rules and statutes.

Reliability
The reports from each reviewer will be quality reviewed for adherence to the protocols and procedures governing the review.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Adult Protection

Measure
Percent of adult investigations from an entry cohort completed within 60 days.

MCode: M04016

Action (check one):
  Requesting revision to approved performance measure.
  Change in data sources or measurement methodologies.
  X  Requesting new measure.

Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Open means that the report has been accepted from the Abuse Hotline and entered into the HSn database but has not been completed. Vulnerable adults are persons 18 years of age or older whose ability to perform the normal activities of daily living or to provide for their own care or protection is impaired due to a mental, emotional, long-term physical, or developmental disability or dysfunctioning, or brain damage, or the infirmities of aging. Days are calendar days.

The measure is a percentage, measuring the proportion of cases that are in the backlog. The numerator is the number of investigations closed within 60 days. The denominator is the total number of all open adult protective investigations.

Data source for this measure: Adult Protective investigators and supervisors

Validity
Statutory requirement. s. 415.104(4), F.S. A threat to validity in interpreting this measure is the disincentive it creates for protective investigators to close cases that are over 60 days old in favor of those less than 60 days old. To reduce that threat, M0326, number of investigations open beyond 60 days, should be used concurrently.

Reliability
The threat to consistency is reduced because the Abuse Hotline notification time, the commencement time for investigation and the completion time are automatically recorded in HSn when investigative data are entered.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Adult Protection

Measure
Percent of adult victims seen within the first 24 hours.

MCode: M04017a

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Victim is defined as any vulnerable adult named in a report of abuse, neglect, or exploitation. Seen is defined as face-to-face contact with the victim. An investigation includes acceptance of a hotline report alleging abuse, neglect, or exploitation, as defined by law; inquiry into the allegations in the report; determination as to whether action by the court is warranted; and referral of the vulnerable adult to another public or private agency when appropriate.

The measure is a percentage. The numerator is the number of victims seen within 24 hours of a reported abuse. The denominator is the total number of adult victims reported for the period.

Data source for this measure:: Adult Protective investigators and supervisors

Validity
Statutory requirement, s. 415.104, F.S.

Reliability
A threat to consistency is reduced because the Abuse Hotline notification time, the commencement time for investigation and the completion time are automatically recorded in HSn when investigative data are entered. Also, the program uses specific categories for reasons that the victim cannot receive face-to-face contact (e.g., out of town, deceased) thus decreasing the amount of judgment required by the investigator.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Adult Protection

Measure
Per capita abuse/neglect rate per 1,000 disabled adult and elderly.

MCode: M05166

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
An Adult is a person 18 years of age or over with a disability or frailty due to the infirmities of aging. Abuse is defined as maltreatment which includes actual harm or threatened harm. This measure is a rate. The numerator is the number of unduplicated victims of Adult Abuse, Neglect, or Exploitation as reported to the hotline and determined after investigation to ve verified or have some indication of maltreatment. The denominator is number of disabled or frail elderly adults over the age of 18 in the state divided by 1,000.

Data source for this measure:: Home Safenet, Census Data, Social Security, and other data

Validity
This measure is a rough indicator of adult maltreatment in Florida.

Reliability
No Reliability study completed yet.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Abuse Prevention and Intervention

Measure
Child mortality rate for children age 0-5 per 1,000 children known to the department.

MCode: M05176

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
  X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Child mortality" refers to the children age 0 to 5 years who receive a Verified code 99N or 99T (death due to abuse/neglect) in HSn and who were previously the subject of a report of abuse or neglect (either victim or child in the home) regardless of the finding of the previous case.

This measure is a rate per 1,000 children. The numerator, a subset of the denominator, is the number of children who died as a result of abuse and neglect. The denominator is the unduplicated number of children who were reported to the department as allegedly abused or neglected in the last five years who were still under the age of five at any time during the fiscal year. The numerator is divided by the denominator and multiplied by 1,000, giving the rate per 1,000 children.

Data source for this measure: Child protective investigators in DCF and in the Sheriffs' Offices responsible for child protective investigations.

Validity
New measure to be defined.

Reliability
Reliability of this measure is dependent on DCF and Sheriff's Office Protective Investigations staff compliance with data reporting requirements as well as a common understanding of those requirements. Periodic district reviews by program staff have indicated no major reliability issues. Ongoing systems training and monitoring assure consistency and accuracy of data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children not abused or neglected during services

MCode: M0077

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
A child is any unmarried person under age 18 who has not been emancipated by court order. Abuse and neglect are defined by Chapter 39, F.S. and include both actual harm and threatened harm. Services are provided to strengthen families and prevent recurrence of child abuse and neglect. CAN is an acronym for child abuse and neglect.

This measure is a percent. The numerator is the number of children whose cases were active during the reporting period and who had no findings of "verified" or "some indicators" of maltreatment where the incident date is during the reporting period. The denominator is the total number of children receiving any of these services during the reporting period.

Data source for this measure: Abuse Hotline counselors; DCF and Sheriffs' Office protective investigators; Community-Based Care Case Managers.

Validity
The indicator is intended to measure the successful impact of DCF services on children and families where children have been maltreated. Other factors, such as family influences, non-DCF services, or the absence of the abuser may also affect the cessation of maltreatment.

Reliability
Reliability of this measure is dependent on DCF sheriff and CBC staff compliance with data reporting requirements as well as a common understanding of those requirements. Periodic district reviews by program staff have indicated no major reliability issues. Ongoing systems training and monitoring assure consistency and accuracy of data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of child victims seen within the first 24 hours.

MCode: M04002

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
This measure is a percentage. The numerator is the subset of the number of victims in whom the protective investigator had face-to-face contact within the first 24 hours after the Hotline accepted the abuse report. The denominator is the total number of child victims reported for the period.

Data source for this measure: Child protective investigators in Sheriffs' Offices in five counties: Broward, Manatee, Pasco, Pinellas, and Seminole. In all other counties, DCF protective investigators. Data are entered into HSn.

Validity
This is a measure of timeliness, required by 65C-10.002(11)(d), F.A.C. It is based upon the premise that the quicker the response to an abuse or neglect call, the less time the child will be exposed to maltreatment. In order to get a complete picture of the variation in the size of the caseload, one should also have a measure of the number of victims in open child protective investigations in the same point-in-time.

Reliability

<Long Text>
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children in non-TANF out of home who are eligible for Title IV-E

MCode: M04045

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
A child is any unmarried person under age 18 who has not been emancipated by court order. Out-of-home care includes children in board-paid foster care and residential group care (regardless of whether their status is shelter, temporary custody or TPR) and children placed with relatives or approved non-relatives after a removal. TANF is Temporary Assistance to Needy Families, a federal program designed to move participants from welfare to economic self-sufficiency through temporary cash assistance and services to deal with specific crises or episodes of need. Florida receives Title IV-E funding from the federal government to provide foster care to children removed from their homes through a voluntary placement agreement or judicial determination.

The numerator is a total of Title IV-E Eligible/Reimbursable children and Title IV-E Eligible/NonReimbursable children. The denominator is the total number of children in non-TANF out-of-home care. Individual month calculations are based upon these quantities for each month. Annual averages are the sum of the monthly numberators and denominators divided by 12.

Data source for this measure:: Department and contract provider direct service staff

Validity
This measure reflects the characteristics of the population, but is also a measure of eligibility determination. Its usefulness is enhanced by also knowing the number of children in non-TANF out-of-home care so that we can understand the volume of the caseload.

Reliability
Reliability of this measure is dependent on department and provider staff compliance with data reporting requirements. Data entry in HomeSafenet is the responsibility of district and provider direct services and supervisory staff. On-going systems training and monitoring assure consistency and accuracy of data. Providers are required by contract to report performance data including client outcomes. They are also required to make appropriate and timely data entry into HomeSafenet. The Department will monitor the extent to which providers comply with these
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of adoption goal met

MCode: M05084

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Adoption" creates a legal relationship between parent and child where it did not exist, thereby declaring the child to be legally the child of the adoptive parents and their heir at law and entitled to all the rights and privileges and subject to all the obligations of a child born to such adoptive parents in lawful wedlock. "Finalization" refers to the final circuit court order that creates the legal relationship between adoptive parent and adoptive child. "Goal" refers to the annual target for the number of adoption finalizations for each lead agency and the state, considering the number of children expected to need adoption during the year.

This measure is a percentage, calculated by taking the number of children whose adoptions were finalized (numerator) and dividing it by the goal (denominator).

Data source for this measure:: Direct services staff with the department and contract providers

Validity
This is a process measure of one of the methods of achieving permanency for children. It does not directly measure the number of children available for adoption, but the annual targets are based on the number of children who are expected to be available for adoption during the year.

Reliability
Reliability is dependent on the completeness, accuracy and timeliness of HomeSafenet removal data, including removal and discharge dates. Completeness and accuracy are believed to be good, but timeliness is sometimes problematic.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children who age out of foster care with high school diploma or G.E.D.

MCode: M05085

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Age out of foster care" refers to children in out-of-home care who reach their 18th birthday without achieving permanency.

This measure is a percentage, calculated by taking the number of children who age out of foster care with a high school diploma or G.E.D. (numerator) and dividing by the total number of children who age out of foster care (denominator).

Data source for this measure:: Community-Based Care staff.

Validity
This is a measure of the extent to which CBCs are effective in ensuring that foster children are prepared for independent living when they leave foster care.

Reliability
Reliability of this measure is dependent on CBC staff compliance with data reporting requirements for HomeSafenet, the reliability of education and employment data, and our ability to match HSn data with education and employment data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children who age out of foster care who are working or in post-secondary education.

MCode: M05086

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Age out of foster care" refers to children in out-of-home care who reach their 18th birthday without achieving permanency.

This measure is a percentage, calculated by taking the number of children who age out of foster care and are working or are in post-secondary education (numerator) and dividing by the total number of children who age out of foster care (denominator).

Data source for this measure: Community-Based Care staff.

Validity
This is a measure of the extent to which CBCs are effective in ensuring that foster children are prepared for independent living when they leave foster care.

Reliability
Reliability of this measure is dependent on CBC staff compliance with data reporting requirements for HomeSafenet, the reliability of education and employment data, and our ability to match HSn data with education and employment data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Rate of children who are missing per 1,000 of children in home or out of home care.

MCode: M05145

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
A "child" is any unmarried person under age 18 who has not been emancipated by court order. Children who are "missing" are considered endangered under circumstances indicating that their physical safety is in danger due to factors such as: their age when they went missing; they are with someone who may harm them; or they are deemed to be a risk to themselves. The count does not include children who are in protective supervision voluntarily or who are the subject of an abuse investigation prior to being sheltered. Runaway is defined as a child 12 years of age and older who has left a relative placement, non-relative placement, shelter home, foster home, residential group home, any other placement alternative or their in-home placement without the permission of their caregiver and who is determined to be missing. In-home care refers to protective supervision services children receive while living in the home of their parents or relative when there has been no removal. Out-of-home care includes children in board-paid foster care and residential group care (regardless of whether their status is shelter, temporary custody, or TPR). Children are considered living in out-of-home care when they are receiving protective supervision in the home of a relative or approved non-relative after a removal.

The measure is a rate. The denominator is the number of children under supervision. The numerator is the subset of the children in the denominator who are missing. The rate per 1,000 is calculated by dividing the numerator by the denominator and multiplying by 1,000.

Data source for this measure:: HomeSafenet and Missing Child Tracking System

Validity
This measure is designed to ensure that all efforts are made to recover missing children and prevent future missing child episodes.

Reliability
Reliability is contingent upon proper documentation of the status of children in both HSN and the Missing child tracking system by providers.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of school days attended.

MCode: M05167

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology

"School days" are the days where a child's school was in session (not a school holiday, summer break, teacher workday, etc.).

"Out-of-home care" includes children in licensed, board-paid foster care and residential group care. Children are also considered living in out-of-home care when they are receiving protective supervision in the home of a relative or approved non-relative after a removal.

This measure is a percent. The numerator is the number of child-days actually attended, a subset of the child-days in the denominator. The denominator is the total number of child-days in which school attendance was required during the reporting period for children in out-of-home care.

Data source for this measure: Community-Based Care case managers

Validity
The indicator is intended to measure and improve school attendance by children in out-of-home care.

Reliability
Reliability of this measure is dependent on CBC staff compliance with data reporting requirements for HomeSafenet, the reliability of education data, and our ability to match HSn data with education data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program  
Family Safety Program

Budget Entity  
Child Protection and Permanency

Measure  
Percent of children placed within same school zone after removal

MCode:  
M05177

Action (check one):  
- Requesting revision to approved performance measure.  
- Change in data sources or measurement methodologies.  

X Requesting new measure.  
Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology  
A child is any unmarried person under age 18 who has not been emancipated by court order. This measure is focused on children who have been removed from their parent’s home, placed in an out-of-home setting, and whether they continue their attendance at the same school regardless of the school zone assigned to the out-of-home placement.

This measure is a percent. The numerator is the subset of children in the denominator who continued to attend the same school after placement. The denominator is the total number of children attending school who were removed and placed in out-of-home care during the reporting period.

Data source for this measure: DCF and sheriff staff, Community-Based Care Case Managers

Validity  
The indicator is a valid measure of the success of one aspect of our efforts to maintain continuity of relationships for children removed and placed in out-of-home care.

Reliability  
Reliability of this measure is dependent on DCF, sheriff and CBC staff compliance with data reporting requirements as well as a common understanding of those requirements. Periodic district reviews by program staff have indicated no major reliability issues. Ongoing systems training and monitoring assure consistency and accuracy of data.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children removed within 12 months of a prior reunification.

MCode: M05178

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Removed" means the taking of a child from the child's home for placement in out-of-home care in order to ensure the safety of the child. "Reunification" means the return of a child who has been removed to the removal parent. For the purpose of this measure, it also refers to the child achieving permanency through placement with a relative or non-relative.

This measure is a percentage. The numerator is the subset of the children in the denominator who were removed again with 12 months of reunification or termination of supervision of the relative placement. The denominator is the number of children who were reunified or achieved permanency through placement with a relative and termination of supervision during the period.

Data source for this measure:: Direct services staff with the department and contract providers.

Validity
This is a measure of our success on an important issue -- is achievement of permanency really "permanent," or do the children return to care? Counting those who return to care out of a cohort of those who exit care in a period is valid. However, a similar measure follows the federal method, which compares the number re-entering care to all children entering care during the period, which may go up or down, resulting in the percent going down or up, with no relation to performance on re-entry.

Reliability
Reliability is dependent on the completeness, accuracy and timeliness of HomeSafenet removal data, including removal and discharge dates. Completeness and accuracy are believed to be good, but timeliness is sometimes problematic.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children who achieved alternate permanent placement 15 of 22 months when reunification is not an option.

MCode: M05179

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
A child is any unmarried person under age 18 who has not been emancipated by court order. This refers to children who have been in board-paid foster care and residential group care (regardless of whether their status is shelter, temporary custody, or Termination of Parental Rights (TPR). This also includes children receiving protective supervision in the home of a relative or approved non-relative after a removal. Alternate permanent placement refers to adoption, guardianship with relatives and non-relatives, or long term custody to a relative. This measure focuses on permanency for children who have been in out of home care 15 months out of the most recent 22 months. This measure is a percentage, calculated by taking the number of children removed (numerator) and dividing it by the number of those children in out-of-home care who achieve an alternate permanent placement within 15 of the most recent 22 months.

Data source for this measure: Direct services staff with the department and contract providers.

Validity
This is a new measure of our success of achievement of permanency for children in out of home care 15 out of the most recent 22 months. This new measure to be further developed.

Reliability
Reliability is dependent on the completeness, accuracy and timeliness of HomeSafenet removal data, including removal and discharge dates. Completeness and accuracy are believed to be good, but timeliness is sometimes problematic.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of children with more than 2 placements within 12 months removal.

MCode:  M05180

Action (check one):
   Requesting revision to approved performance measure.
   Change in data sources or measurement methodologies.
   X   Requesting new measure.
   Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
"Children" means persons in a removal episode. "Placements" means specific placement settings during a removal episode. "Removal date" means the date a child is removed from the home, the beginning of a removal episode, which can include one or more placement settings.
This measure is a percentage, calculated by taking the number of children in care less than 12 months with more than two placement settings (numerator) and dividing it by the number of children in care less than 12 months, regardless of the number of placement settings (denominator).
Data source for this measure:: DCF, sheriffs office and CBC staff.

Validity
This is a measure of our success in maintaining children in stable placements while they are in a removal episode. There are two problems with this approach. It counts all children in care less than one year, so their episodes are of varying duration (one day to one year), which can be misleading. It is also problematic as a contract measure, as children have typically had one or more shelter placements before the CBC assumes responsibility for the child. It is possible that the CBC's first placement after shelter will be the child's third.

Reliability
Reliability is dependent on the completeness, accuracy and timeliness of HomeSafenet removal data, including removal and discharge dates, and placement. Completeness and accuracy are believed to be good, but timeliness is sometimes problematic.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Family Safety Program

Budget Entity
Child Protection and Permanency

Measure
Percent of in-state children in active cases (both in-home and out of home) seen monthly

MCode: M0592

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
A child is any unmarried person under age 18 who has not been emancipated by court order. "Children required to be seen each month" are all children under department supervision excluding those for whom HSn documentation specifies (a) the existence of an active alert that the child has absconded, run away or been abducted; (b) a court order prohibiting contact between the child and department or provider; (c) that the child is out-of-state; or (d) that the child is in long-term licensed custody. More than one child may be included in a case but the count is by child, not by case. Active means that the child has been entered into HomeSafenet by name and case number. The measure is a percent. The denominator is the number of children required to be seen. The numerator is the subset of children required to be seen who were actually seen. Children are excluded from both the denominator and the numerator if they were not seen and they meet one of the following criteria: (a) the child's case or services ended during the month; (b) the child turned eighteen years of age during the month; (c) the child's case or services began during the last five days of the month. If the child was seen during the month and met one of these three criteria, he/she is still included in both the denominator and the numerator.

Data source for this measure: CBC staff.

Validity
This measure reflects the level of safety provided children under supervision by reporting the proportion of children seen out of those who are required to be seen.

Reliability
Consistency is threatened by the potential for different interpretations of inclusions and exclusions in reporting and the potential for duplicated counts (multiple primary caseworkers or a child existing in two separate active cases). Routine quality inspections and training for caseworkers can reduce these threats.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Mental Health Program

Budget Entity
Adult Community Mental Health Services

Measure
Suicide rate per 1,000 SAMH customers served

MCode:   M05094

Action (check one):
  Requesting revision to approved performance measure.
  Change in data sources or measurement methodologies.
  X Requesting new measure.
  Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Suicide is death from intentional self inflicted trauma.
Adults served by the mental health program are persons age 18 and over in all of the adult mental health target populations who received a mental health service during the fiscal year.
The measure is a rate. The count of persons who were reported by the incident reporting system to have committed suicide is divided by the total population of adults served by the mental health program. The result is multiplied by 1,000.

Data source for this measure:: The providers document incidents such as suicide in the incident reporting system.

Validity
The Florida Baker Act requires the mental health system to intervene when a person is deemed a danger to themselves.

Reliability
No reliability tests have been conducted at this time.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Mental Health Program

Budget Entity
Adult Community Mental Health Services

Measure
Average annual earnings

MCode: M05095

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Annual earnings are how much a person earns through paid employment on a yearly basis. Adults in served in mental health programs are all persons served who are in any of the adult target populations.

The measure is an average. The numerator is the average of the paid income field reported for each client based on post admission (purpose code 1, 2 and 3) outcome measure records that were reported within the fiscal year. Each client will get their own average monthly income calculated (numerator being the sum of the income fields reported for that client, denominator being the total number of records the client had submitted) before they are rolled into an overall average monthly income to control for the fact that some persons have more outcome measure records reported than other persons; essentially by doing the average per ssn first, the result is weighted. The denominator is the count of clients for whom an average monthly income was calculated. The result is multiplied by 12.167 to determine an annualized average. Persons age 65 and older are excluded from this measure.

Data source for this measure:: The clinicians at the mental health providers collect the data either directly from the client or from sources close to the client such as family members.

Validity
Income is an indicator of client self-sufficency and recovery.

Reliability
The reliability of this measure is dependent on providers' compliance with data reporting. Providers are required by contract to report performance data. The Department monitors compliance. Central Office provides annual training on data reporting. District staff monitor the quality and accuracy of information submitted by the contracted providers.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Mental Health Program

Budget Entity
Children's Mental Health Services

Measure
Percent of school days seriously emotionally disturbed (SED) children attended.

MCode: M0012

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- 
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
School days are the days out of the past 30 days where a child’s school was in session (not a school holiday, summer break, teacher workday, etc.)
Serious Emotional Disturbance (SED) includes children under age eighteen who meet one of the following criteria: 1. Diagnosis of schizophrenia/other psychotic disorder, major depression, mood disorder or personality disorder. 2. Diagnosis of another allowable ICD 9 diagnosis and have a C-GAS score of fifty or below. 3. Currently classified as an SED student by a local school district. 4. Currently receiving SSI benefits for a psychiatric disability.

Measure is a percent. First, an average of days available and an average of days attended is calculated for each client by separately summing the total days attended and the total days available reported on each record for each ssn and dividing those numbers by the total number of records reported for that ssn. This is done to weight the figures, so that an ssn who happens to have more outcome measure records reported does not skew that data. The numerator is created next by summing the average number of school days attended. The denominator is the sum of the average school days available. That result is multiplied to 100. Only post admission outcome measure records (purpose codes 1, 2 and 3) are used, and the records must have occurred within the fiscal year. The child must have a valid children’s mental health target population to be included and must have received a service event within the fiscal year. Children who are in the physical custody of DJJ are excluded.

Data source for this measure:: The case manager or therapist at the provider records the information at admission, quarterly thereafter, and at discharge.

Validity
School attendance is a strong indicator of a child’s future self-sufficiency and is an important aspect of overall functioning.

Reliability
The reliability of this measure is dependent on client self reporting and/or the providers’ ability to obtain attendance information from schools, as well as providers’ compliance with data reporting. Providers are required by contract to report performance data, and the department will monitor compliance. Central office provides annual training on data reporting, and district staff monitor the quality and accuracy of information submitted by their contracted providers.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Substance Abuse Program

Budget Entity
Child Substance Abuse Prevention, Evaluation and Treatment Services

Measure
Substance usage rate per 1,000 in grades 6-12.

MCode: M05092

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
This measure identifies the rate of substance abuse usage per 1,000 children in Florida in grades 6-12 based upon the results of the Florida Youth Substance Abuse Survey. This is an annual measure extrapolated from the results of specific items contained in the annual Florida Youth Substance Abuse Survey. Data source for this measure:: The Florida Youth Substance Abuse Survey.

Validity
The Florida Youth Substance Abuse Survey provides a comprehensive assessment of youth substance abuse attitudes and practices. This survey is completed annually and obtains information from more than 65,000 students statewide. This data is used to guide the state's substance abuse prevention efforts.

Reliability
The University of Miami utilizes a number of statistical methods to increase the reliability and validity of survey results.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Substance Abuse Program

Budget Entity
Child Substance Abuse Prevention, Evaluation and Treatment Services

Measure
Average age of first substance abuse

MCode: M05093

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
This measure identifies the average age of first time usage of specified drugs based on the results of the Florida Youth Substance Abuse Survey.

This is an annual measure extrapolated from the results of the Florida Youth Substance Abuse Survey.

Data source for this measure: The Florida Youth Substance Abuse Survey.

Validity
The Florida youth Substance Abuse Survey is administered annually and provides a comprehensive assessment of youth substance abuse attitudes and practices. This survey reflects the responses of more than 65,000 students statewide. The survey report is used to guide the state's prevention efforts.

Reliability
The University of Miami develops and administers the Florida Youth Substance Abuse Survey and utilizes a number of statistical methods to assure the reliability and validity of survey items.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent receiving a diversion payment / service that remain off cash assistance for 12 months

MCode: M05087

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Diversion payments are lump sum TANF monies issued in lieu of ongoing monthly benefits with an agreement that the recipient will not request regular monthly TANF for at least three months. This measure is the percent of those diversion recipients who do not receive regular TANF for 12 months after receipt of the diversion payment.

Measure is a percentage. Create a list of payees who receive a TANF diversion payment each month. A count of these payees is the denominator. At 12 months check to see how many of these payees have not participated in TANF. This count is the numerator. Divide the number who have not participated in 12 months by the number who received diversion payment to get the percent.

Data source for this measure: Economic Self-Sufficiency staff.

Validity
This measure identifies success in diverting families from enrolling in a monthly assistance program, a strategy in the Department's Strategic Plan.

Reliability
Data reliability is dependent on ESS field staff coding the diversion payment accurately.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of TANF customers participating in work or work-related activities

MCode: M05088

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Also known as the Federal Work Participation rate, this measure calculates the percent of TANF adults with a work participation requirement who are meeting the required number of work participation hours each month.

The denominator is the number of eligible TANF adults with a work participation requirement. The numerator is number of those participating in allowable work activities for the required number of hours each month.

Data source for this measure: Regional Work Force Board field staff.

Validity
This measure identifies success in increasing self sufficiency of TANF adults, a strategy intended to further the mission of the agency.

Reliability
Data reliability is dependent on WFB staff accurately entering work and work related activities coding into the AWI OSST system and ESS field staff accurately recording work participation requirement code in FLORIDA.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of food stamp customers participating in work or work-related activities

MCode: M05089

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Eligible Food Stamp recipients with a work requirement are those not exempt or deferred or from work participation nor sanctioned from FS participation per federal policy. Federal Food Stamp program policy also defines the allowable activities and required hours of participation. The denominator is the number of eligible Food Stamp recipients with a work participation requirement. The numerator is the number of those who participate in allowable work related activities for the established number of hours each month.

Data source for this measure:: Regional Work Force Board field staff and ESS field staff.

Validity
Measures success in increasing the self sufficiency of Food Stamp recipient households, a strategy furthering the Department's mission.

Reliability
Data reliability is dependent on WFB field staff entering accurate work related activity hours and codes into the OSST system and ESS field staff recording accurate work participation codes in FLORIDA system.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of customers who have employment entry.

MCode:  M05090

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
  Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
The unduplicated number of TANF adult recipients who enter employment for the first time in the performance period as a percentage of the total unduplicated number of adult recipients unemployed at some point in the performance period.
The denominator is the number of unemployed TANF adult recipients in the report period. The numerator is the number of those who enter employment for the first time in that period.
Data source for this measure:: Economic Self-Sufficiency staff and WFB staff.

Validity
This measures increased self sufficiency of TANF families with adults, directly related to the mission of the Department.

Reliability
Dependent primarily on WFB staff accurately entering work receipt codes and hours into OSST. Also dependent on recipients reporting that they have entered employment.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of applications completed by use of automation.

MCode: M05136

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- X Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
Applications for public assistance are submitted through the mail, by fax, in person and via the web. This measure is the number of applications submitted via the web as a percentage of all applications submitted in the month. The denominator is the total number of applications for assistance received in the month. The denominator is the number of those applications submitted via the web application.
Data source for this measure:: FLORIDA system

Validity
Directly impacts the efficiency with which the agency provides services.

Reliability
Dependent only on data unit accuracy in identifying and counting the source of the applications received.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of customers who have earnings gain.

MCode: M05140

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
The sum of the gain in quarterly earnings in subsequent quarters as a percentage of the sum of the first report period quarter’s earnings for TANF adults employed in both quarters.
The denominator is the sum of the first report period quarter’s earnings of each employed TANF adult recipient. The numerator is the sum of each subsequent quarter’s earnings.

Data source for this measure: AWI central office staff

Validity
Measures the increased self sufficiency of employed TANF adult recipients or former recipients.

Reliability
Dependent on employers reporting earnings data timely and accurately.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of customers who remain in employment (job retention).

MCode: M05141

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
X Requesting new measure.
- Backup for performance measure not previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
The performance period sum of the unduplicated count of employed TANF adult recipients in each quarter who were also employed in the first and second subsequent quarters, as a percentage of the sum of the unduplicated count of employed recipients in each quarter.
The denominator is the sum of the unduplicated count of employed TANF recipients in the quarter.
The numerator is the sum of the unduplicated count of employed TANF recipients who were also employed in the two previous quarters.

Data source for this measure:: AWI central office staff

Validity
Measures success in maintaining self sufficiency of TANF families.

Reliability
Dependent on employers reporting earnings accurately.
LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Program
Economic Self Sufficiency Program

Budget Entity
Welfare Transition and Employment Supports

Measure
Percent of Food Stamp applications processed in accordance with Federal high performance bonus criteria.

MCode: M05181

Action (check one):
- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure nor previously approved or for which validity, reliability and/or methodology information has not been provided.

Data Sources and Methodology
The Food Stamp program has a 7 day time standard for cases meeting expedited criteria and 30 days for all others. Timeliness is routinely measured excluding those cases where the customer caused delay beyond these standards. However, this measure simply calculates the number of applications processed within time standards as a percentage of all applications processed in the month.

The denominator is the number of Food Stamp applications processed each month. The numerator is the number of those applications processed within federal policy time standards.

Data source for this measure:: Economic Self-Sufficiency staff

Validity
Measures effectiveness and efficiency of service delivery.

Reliability
Dependent on ESS field staff to recognize and code applications as expedited or regular.