



**State of Florida
Department of Children and Families**

Rick Scott
Governor

Mike Carroll
Secretary

November 3, 2017

Peggy Fouts
Supplemental Nutrition Assistance Program
United States Department of Agriculture
Food and Nutrition Service
61 Forsyth Street, S.W., Suite 8T36
Atlanta, Georgia 30303

Dear Ms. Fouts:

The Florida Department of Children and Families (DCF) requests approval to modify the original Disaster Supplemental Nutrition Assistance Program (D-SNAP) waiver to provide additional accommodations for the elderly and disabled population.

The D-SNAP guidance provided by the United States Department of Agriculture, Food and Nutrition Service (FNS) provides suggestions for alternative procedures to ensure access to the interview for these vulnerable populations. DCF has determined that special alternative procedures are required to facilitate the interview for elderly or disabled applicants who may have been unable to appear physically at the D-SNAP application sites. DCF would like to modify the logistics outlined in the D-SNAP waiver and request that elderly and disabled applicants be allowed to complete a phone interview through the Customer Call Center.

DCF is requesting two days, November 11 and 12, to allow elderly or disabled applicants who were living in one of the 48 disaster counties with a Presidential Declaration of Individual Assistance to contact the Customer Call Center and complete a phone interview. This would be limited to only elderly or disabled applicants who have completed a pre-registration application online.

If you have any questions concerning this request, please call Tonyaleah Veltkamp at (850) 717-4142.

Sincerely,

A handwritten signature in black ink that reads "Liesta Sykes".

Liesta Sykes
Director
Economic Self-Sufficiency

1317 Winewood Boulevard, Tallahassee, Florida 32399-0700