

Child Protective Investigations Monthly Scorecard

January 2012

Released 2/23/2012

			Workload Management					Time Standards										Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0	
Period:			Active on January 31, 2012			Received January 2012		Received January 2012		Received January 2012		Received January 2012		Received January 2012		Closed January 2012		Received January 2012		Received May 2011	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	19	Indian River, Martin, Okeechobee, St. Lucie	12.1	27.5%	9	97.0%	9	100.0%	1	95.0%	1	99.2%	3	99.2%	10	99.6%	2	99.8%	5	94.4%	7
2	18-SSO	Seminole	8.2	7.4%	3	91.9%	20	100.0%	1	92.9%	7	98.0%	10	100.0%	1	99.2%	5	99.4%	8	98.9%	1
3	10	Hardee, Highlands, Polk	12.6	26.0%	6	97.3%	8	100.0%	1	91.5%	9	98.3%	7	99.9%	3	98.4%	7	97.8%	15	95.9%	4
4	5-CSO	Citrus	11.4	35.3%	13	89.5%	22	100.0%	1	93.3%	6	99.3%	1	99.3%	9	98.0%	9	100.0%	1	97.7%	2
5	16	Monroe	8.4	0.0%	1	100.0%	1	100.0%	1	90.8%	12	98.1%	9	100.0%	1	100.0%	1	100.0%	1	77.8%	24
6	5-DCF	Hernando, Lake, Marion, Sumter	11.4	33.7%	12	91.3%	21	100.0%	1	94.2%	3	99.3%	2	99.6%	4	98.3%	8	99.9%	3	92.9%	13
7	18-DCF	Brevard	12.6	36.5%	14	100.0%	1	100.0%	1	94.2%	4	99.0%	4	99.6%	5	96.8%	12	98.0%	14	90.2%	17
8	9	Orange, Osceola	12.5	28.0%	10	98.3%	7	99.9%	10	91.1%	11	98.0%	12	98.9%	15	99.3%	4	99.2%	11	94.0%	10
9	11	Miami-Dade	12.8	30.9%	11	99.0%	4	99.9%	11	92.4%	8	97.4%	14	98.4%	20	90.0%	16	99.7%	7	94.1%	9
10	12-MSO	Manatee	6.7	4.0%	2	96.7%	11	100.0%	1	94.8%	2	98.0%	11	99.0%	14	92.4%	15	98.5%	13	89.6%	20
11	4	Clay, Duval, Nassau	16.2	57.7%	23	98.4%	5	100.0%	1	90.2%	13	96.9%	15	98.0%	21	97.6%	11	99.3%	9	94.5%	6
12	6-PISO	Pinellas	10.4	21.3%	5	87.7%	23	99.8%	15	93.5%	5	98.7%	5	99.2%	12	97.9%	10	99.7%	6	89.7%	19
13	15	Palm Beach	9.6	20.4%	4	95.8%	14	99.9%	12	90.1%	14	95.8%	19	98.9%	16	99.4%	3	99.0%	12	93.5%	12
14	7	Flagler, Putnam, St. Johns, Volusia	14.5	48.2%	19	98.3%	6	99.8%	13	91.2%	10	97.8%	13	99.3%	8	98.9%	6	96.8%	17	89.7%	18
15	1	Escambia, Okaloosa, Santa Rosa, Walton	14.2	42.4%	16	100.0%	1	99.8%	14	87.8%	17	98.3%	8	99.4%	6	52.4%	20	99.3%	10	84.4%	23
16	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	12.8	42.1%	15	96.8%	10	99.6%	16	86.5%	19	93.8%	21	98.8%	17	53.9%	19	94.2%	19	94.4%	7
17	17-BSO	Broward	14.4	44.3%	17	81.3%	24	99.4%	20	86.5%	18	96.3%	17	99.1%	13	96.4%	13	99.8%	4	92.3%	15
18	13-HSO	Hillsborough	16.3	52.5%	20	94.9%	17	99.4%	19	89.3%	15	95.9%	18	99.2%	11	45.8%	21	88.5%	23	94.6%	5
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.4	26.7%	8	92.8%	19	98.8%	23	87.8%	16	92.2%	22	97.4%	22	33.4%	23	87.3%	24	97.1%	3
20	20	Charlotte, Collier, Glades, Hendry, Lee	16.1	55.7%	22	96.6%	12	99.2%	21	81.4%	24	95.8%	20	99.4%	7	32.5%	24	93.7%	20	93.8%	11
20	12-DCF	Sarasota, DeSoto	14.1	46.4%	18	93.8%	18	99.5%	17	86.1%	20	98.5%	6	98.8%	18	56.0%	18	97.2%	16	85.9%	22
22	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.3	26.5%	7	95.5%	16	99.5%	18	86.0%	21	87.0%	24	91.6%	24	41.2%	22	91.2%	21	92.9%	14
23	6-PaSO	Pasco	15.2	54.8%	21	95.7%	15	98.9%	22	83.5%	23	96.3%	16	98.5%	19	96.3%	14	96.6%	18	89.1%	21
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	15.4	60.0%	24	96.6%	13	98.8%	24	83.7%	22	87.3%	23	96.5%	23	68.5%	17	89.4%	22	92.0%	16
State			12.9	36.6%		95.3%		99.7%		89.9%		97.0%		98.9%		83.7%		97.4%		92.3%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSNF ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSNF ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSNF production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments," and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSNF production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSNF production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission to Supervisor for Closure within 45 Days. Source: FSNF monthly "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSNF production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSNF production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

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Weighting:			(None)	1.0	1.5	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0						
Period:			Active on January 31, 2012			Received January 2012		Received January 2012		Received January 2012		Received January 2012		Received January 2012		Closed January 2012		Received January 2012		Received May 2011		
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Average Rank
1	19	Indian River, Martin, Okeechobee, St. Lucie	12.1	16	16	16	24.0	16	24.0	24	36.0	22	22	15	15	23	23	20	30.0	17	34	24.889
2	18-SSO	Seminole	8.2	22	22	5	7.5	16	24.0	18	27.0	15	15	23	23	20	20	17	25.5	24	48	23.556
3	10	Hardee, Highlands, Polk	12.6	19	19	17	25.5	16	24.0	16	24.0	18	18	22	22	18	18	10	15.0	21	42	23.056
4	5-CSO	Citrus	11.4	12	12	3	4.5	16	24.0	19	28.5	24	24	16	16	16	16	23	34.5	23	46	22.833
5	16	Monroe	8.4	24	24	22	33.0	16	24.0	13	19.5	16	16	23	23	24	24	23	34.5	1	2	22.222
6	5-DCF	Hernando, Lake, Marion, Sumter	11.4	13	13	4	6.0	16	24.0	22	33.0	23	23	21	21	17	17	22	33.0	12	24	21.556
7	18-DCF	Brevard	12.6	11	11	22	33.0	16	24.0	21	31.5	21	21	20	20	13	13	11	16.5	8	16	20.667
8	9	Orange, Osceola	12.5	15	15	18	27.0	15	22.5	14	21.0	13	13	10	10	21	21	14	21.0	15	30	20.056
9	11	Miami-Dade	12.8	14	14	21	31.5	14	21.0	17	25.5	11	11	5	5	9	9	18	27.0	16	32	19.556
10	12-MSO	Manatee	6.7	23	23	14	21.0	16	24.0	23	34.5	14	14	11	11	10	10	12	18.0	5	10	18.389
11	4	Clay, Duval, Nassau	16.2	2	2	20	30.0	16	24.0	12	18.0	10	10	4	4	14	14	16	24.0	19	38	18.222
12	6-PISO	Pinellas	10.4	20	20	2	3.0	10	15.0	20	30.0	20	20	13	13	15	15	19	28.5	6	12	17.389
13	15	Palm Beach	9.6	21	21	11	16.5	13	19.5	11	16.5	6	6	9	9	22	22	13	19.5	13	26	17.333
14	7	Flagler, Putnam, St. Johns, Volusia	14.5	6	6	19	28.5	12	18.0	15	22.5	12	12	17	17	19	19	8	12.0	7	14	16.556
15	1	Escambia, Okaloosa, Santa Rosa, Walton	14.2	9	9	22	33.0	11	16.5	8	12.0	17	17	19	19	5	5	15	22.5	2	4	15.333
16	8	Alachua, Baker, Bradford, Gilchrist, Levv, Union	12.8	10	10	15	22.5	9	13.5	6	9.0	4	4	8	8	6	6	6	9.0	17	34	12.889
17	17-BSO	Broward	14.4	8	8	1	1.5	5	7.5	7	10.5	8	8	12	12	12	12	21	31.5	10	20	12.333
18	13-HSO	Hillsborough	16.3	5	5	8	12.0	6	9.0	10	15.0	7	7	14	14	4	4	2	3.0	20	40	12.111
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.4	17	17	6	9.0	2	3.0	9	13.5	3	3	3	3	2	2	1	1.5	22	44	10.667
20	20	Charlotte, Collier, Glades, Hendry, Lee	16.1	3	3	13	19.5	4	6.0	1	1.5	5	5	18	18	1	1	5	7.5	14	28	9.944
20	12-DCF	Sarasota, DeSoto	14.1	7	7	7	10.5	8	12.0	5	7.5	19	19	7	7	7	7	9	13.5	3	6	9.944
22	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.3	18	18	9	13.5	7	10.5	4	6.0	1	1	1	1	3	3	4	6.0	11	22	9.000
23	6-PaSO	Pasco	15.2	4	4	10	15.0	3	4.5	2	3.0	9	9	6	6	11	11	7	10.5	4	8	7.889
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	15.4	1	1	12	18.0	1	1.5	3	4.5	2	2	2	2	8	8	3	4.5	9	18	6.611

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2. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
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9. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSFN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."