

# Child Protective Investigations Monthly Scorecard

## February 2012

Released 3/16/2012

			Workload Management			Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)		1.0		1.5		1.5		1.0		1.0		1.0		1.0		1.5		2.0
Period:			Active on February 29, 2012			Received February 2012		Received February 2012		Received February 2012		Received February 2012		Submitted February 2012		Closed February 2012		Received December 2011		Received June 2011	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-SSO	Seminole	9.3	21.4%	3	96.6%	14	100.0%	1	91.6%	10	98.7%	7	100.0%	1	99.6%	5	99.0%	11	100.0%	1
2	16	Monroe	10.3	16.7%	2	100.0%	1	100.0%	1	86.1%	22	97.8%	12	100.0%	1	100.0%	1	100.0%	1	96.0%	8
3	19	Indian River, Martin, Okeechobee, St. Lucie	12.9	39.5%	9	98.6%	10	100.0%	1	96.6%	1	99.0%	4	99.5%	8	99.0%	8	100.0%	1	92.0%	17
4	12-MSO	Manatee	7.4	0.0%	1	95.3%	17	100.0%	1	95.5%	3	99.0%	4	100.0%	1	96.8%	14	98.9%	13	96.7%	7
5	10	Hardee, Highlands, Polk	13.9	41.1%	13	100.0%	1	100.0%	1	94.2%	6	99.3%	2	99.1%	11	99.8%	3	98.8%	14	95.9%	9
6	11	Miami-Dade	15.3	46.7%	15	98.9%	9	99.9%	15	95.1%	4	98.5%	8	97.9%	19	98.5%	11	99.7%	4	96.8%	5
7	5-CSO	Citrus	13.8	50.0%	16	100.0%	1	100.0%	1	93.5%	7	99.2%	3	97.5%	22	89.2%	16	100.0%	1	94.9%	10
8	5-DCF	Hernando, Lake, Marion, Sumter	10.7	27.4%	4	95.0%	18	100.0%	1	94.7%	5	99.5%	1	99.4%	10	99.8%	3	99.4%	9	91.4%	18
9	18-DCF	Brevard	13.2	40.0%	10	100.0%	1	100.0%	1	96.3%	2	98.4%	9	98.8%	15	99.6%	5	99.2%	10	90.2%	20
10	12-DCF	Sarasota, DeSoto	14.1	41.4%	14	100.0%	1	100.0%	1	86.4%	21	98.8%	6	100.0%	1	69.6%	18	98.8%	14	98.2%	3
11	15	Palm Beach	11.9	40.8%	12	98.1%	11	100.0%	1	90.9%	12	97.4%	15	99.0%	12	99.9%	2	99.6%	6	93.7%	13
12	9	Orange, Osceola	15.8	52.7%	17	99.6%	7	99.9%	15	92.1%	9	97.8%	12	98.8%	13	99.2%	7	98.2%	17	92.4%	14
13	6-PISO	Pinellas	12.6	37.1%	6	92.9%	23	100.0%	1	93.3%	8	98.0%	10	98.4%	17	98.7%	10	99.6%	7	92.1%	15
14	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11.2	31.1%	5	94.4%	19	100.0%	1	90.6%	13	96.3%	21	99.7%	6	42.4%	22	95.5%	20	98.1%	4
15	1	Escambia, Okaloosa, Santa Rosa, Walton	13.3	39.4%	8	98.1%	11	99.8%	17	91.0%	11	97.9%	11	99.6%	7	72.3%	17	99.0%	12	86.7%	24
16	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	11.7	40.0%	10	100.0%	1	100.0%	1	80.9%	24	86.2%	24	98.4%	16	40.1%	24	88.0%	24	98.8%	2
17	17-BSO	Broward	18.4	70.8%	24	96.1%	16	99.8%	17	88.8%	17	97.7%	14	99.4%	9	97.0%	13	99.7%	4	88.9%	21
18	4	Clay, Duval, Nassau	17.4	63.9%	23	96.5%	15	100.0%	1	88.6%	18	96.6%	20	98.2%	18	98.3%	12	98.7%	16	94.2%	12
19	6-PaSO	Pasco	17.1	52.9%	18	88.0%	24	99.1%	23	89.1%	16	97.2%	16	97.9%	20	95.6%	15	99.5%	8	94.5%	11
20	7	Flagler, Putnam, St. Johns, Volusia	16.4	57.3%	19	97.6%	13	99.7%	20	89.6%	14	97.1%	17	98.8%	14	98.9%	9	97.0%	18	88.2%	22
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	13.4	38.5%	7	94.0%	20	99.2%	22	87.2%	20	95.3%	22	97.0%	24	66.6%	19	93.5%	22	96.8%	5
22	20	Charlotte, Collier, Glades, Hendry, Lee	17.9	58.9%	22	99.4%	8	99.8%	17	84.4%	23	97.0%	19	99.7%	5	40.2%	23	96.2%	19	90.7%	19
23	13-HSO	Hillsborough	17.2	58.4%	21	93.3%	21	99.7%	20	88.5%	19	97.1%	17	97.5%	23	53.1%	20	89.5%	23	92.1%	15
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	18.9	57.9%	20	93.1%	22	98.2%	24	89.3%	15	87.6%	23	97.8%	21	52.4%	21	93.8%	21	87.3%	23
<b>State</b>			<b>14.5</b>	<b>46.7%</b>		<b>97.0%</b>		<b>99.8%</b>		<b>90.9%</b>		<b>97.4%</b>		<b>98.8%</b>		<b>87.1%</b>		<b>97.9%</b>		<b>92.7%</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>		<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>95.0%</b>		<b>96.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.) Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family. . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C. Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission to Supervisor for Closure within 45 Days. Source: FSN monthly "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.) Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

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Standard:			12.0			98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%		
Weighting:			(None)			1.0		1.5		1.5		1.0		1.0		1.0		1.5		2.0		
Period:			Active on February 29, 2012			Received February 2012		Received February 2012		Received February 2012		Received February 2012		Submitted February 2012		Closed February 2012		Received December 2011		Received June 2011		
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Average Rank
1	18-SSO	Seminole		22	22	11	16.5	11	16.5	15	22.5	18	18	21	21	19	14	21.0	24	48	22.722	
2	16	Monroe		23	23	19	28.5	11	16.5	3	4.5	12	12	21	21	24	22	33.0	17	34	21.833	
3	19	Indian River, Martin, Okeechobee, St. Lucie		16	16	15	22.5	11	16.5	24	36.0	20	20	17	17	17	22	33.0	8	16	21.556	
4	12-MSO	Manatee		24	24	8	12.0	11	16.5	22	33.0	20	20	21	21	11	12	18.0	18	36	21.278	
5	10	Hardee, Highlands, Polk		12	12	19	28.5	11	16.5	19	28.5	23	23	14	14	21	10	15.0	16	32	21.167	
6	11	Miami-Dade		10	10	16	24.0	9	13.5	21	31.5	17	17	6	6	14	14	20	30.0	19	38	20.444
7	5-CSO	Citrus		9	9	19	28.5	11	16.5	18	27.0	22	22	3	3	9	9	22	33.0	15	30	19.778
8	5-DCF	Hernando, Lake, Marion, Sumter		21	21	7	10.5	11	16.5	20	30.0	24	24	15	15	21	16	24.0	7	14	19.556	
9	18-DCF	Brevard		14	14	19	28.5	11	16.5	23	34.5	16	16	10	10	19	15	22.5	5	10	19.000	
10	12-DCF	Sarasota, DeSoto		11	11	19	28.5	11	16.5	4	6.0	19	19	21	21	7	7	10	15.0	22	44	18.667
11	15	Palm Beach		13	13	13	19.5	11	16.5	13	19.5	10	10	13	13	23	19	28.5	12	24	18.556	
12	9	Orange, Osceola		8	8	18	27.0	9	13.5	16	24.0	12	12	12	12	18	8	12.0	11	22	16.500	
13	6-PISO	Pinellas		19	19	2	3.0	11	16.5	17	25.5	15	15	8	8	15	18	27.0	9	18	16.333	
14	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		20	20	6	9.0	11	16.5	12	18.0	4	4	19	19	3	5	7.5	21	42	15.444	
15	1	Escambia, Okaloosa, Santa Rosa, Walton		17	17	13	19.5	6	9.0	14	21.0	14	14	18	18	8	13	19.5	1	2	14.222	
16	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		14	14	19	28.5	11	16.5	1	1.5	1	1	9	9	1	1	1.5	23	46	13.222	
17	17-BSO	Broward		1	1	9	13.5	6	9.0	8	12.0	11	11	16	16	12	20	30.0	4	8	12.500	
18	4	Clay, Duval, Nassau		2	2	10	15.0	11	16.5	7	10.5	5	5	7	7	13	9	13.5	13	26	12.056	
19	6-PaSO	Pasco		7	7	1	1.5	2	3.0	9	13.5	9	9	5	5	10	17	25.5	14	28	11.389	
20	7	Flagler, Putnam, St. Johns, Volusia		6	6	12	18.0	4	6.0	11	16.5	7	7	11	11	16	16	7	10.5	3	6	10.778
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		18	18	5	7.5	3	4.5	5	7.5	3	3	1	1	6	6	3	4.5	19	38	10.000
22	20	Charlotte, Collier, Glades, Hendry, Lee		3	3	17	25.5	6	9.0	2	3.0	6	6	20	20	2	2	6	9.0	6	12	9.944
23	13-HSO	Hillsborough		4	4	4	6.0	4	6.0	6	9.0	7	7	2	2	5	5	3.0	9	18	6.667	
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		5	5	3	4.5	1	1.5	10	15.0	2	2	4	4	4	4	6.0	2	4	5.111	

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