

Child Protective Investigations Monthly Scorecard

March 2012

Released 4/12/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome		
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
			(None)	1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0	
Period:			Active on March 31, 2012			Received March 2012		Received March 2012		Received March 2012		Received March 2012		Submitted March 2012		Closed March 2012		Received January 2012		Received July 2011	
Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank			
1	5-DCF	Hernando, Lake, Marion, Sumter	12.2	34.9%	5	96.2%	17	99.9%	10	93.4%	3	99.3%	4	99.9%	3	99.7%	4	99.8%	4	94.6%	10
2	19	Indian River, Martin, Okeechobee, St. Lucie	13.3	37.8%	9	100.0%	1	100.0%	1	93.2%	5	98.1%	8	99.5%	6	99.3%	5	100.0%	1	90.2%	19
3	16	Monroe	8.4	0.0%	1	98.6%	8	100.0%	1	97.3%	1	96.0%	20	100.0%	1	100.0%	1	100.0%	1	78.9%	24
4	12-MSO	Manatee	9.4	8.3%	2	95.7%	19	100.0%	1	94.3%	2	98.1%	8	99.7%	4	97.3%	14	99.4%	10	95.3%	7
5	9	Orange, Osceola	14.4	50.4%	14	98.8%	7	100.0%	1	89.7%	12	98.5%	6	99.6%	5	99.1%	6	98.9%	14	95.7%	6
6	18-SSO	Seminole	10.6	24.0%	3	95.7%	19	99.7%	18	89.7%	11	97.3%	13	100.0%	1	98.8%	9	99.7%	6	96.3%	4
6	11	Miami-Dade	13.5	37.4%	7	100.0%	1	99.8%	15	92.9%	6	97.6%	12	99.2%	14	98.9%	7	99.4%	8	93.8%	12
8	10	Hardee, Highlands, Polk	13.1	40.8%	12	99.4%	5	99.8%	15	93.3%	4	99.3%	3	99.4%	10	99.9%	3	99.6%	7	89.6%	21
9	5-CSO	Citrus	16.2	57.1%	18	100.0%	1	98.1%	24	87.0%	18	100.0%	1	99.3%	12	91.9%	16	99.3%	11	100.0%	1
10	17-BSO	Broward	17.8	69.0%	23	96.1%	18	100.0%	1	89.9%	10	98.1%	8	99.2%	13	98.5%	10	99.7%	5	95.1%	8
11	18-DCF	Brevard	12.9	39.7%	11	97.8%	9	100.0%	1	91.2%	8	99.5%	2	99.1%	17	100.0%	1	97.5%	21	83.3%	23
12	12-DCF	Sarasota, DeSoto	16.0	60.7%	21	96.5%	15	100.0%	1	86.5%	19	98.6%	5	99.3%	11	87.2%	17	98.1%	18	96.0%	5
13	15	Palm Beach	12.5	37.6%	8	98.9%	6	99.6%	20	89.2%	13	97.1%	15	98.8%	18	98.9%	7	99.4%	8	90.8%	17
14	6-PaSO	Pasco	18.7	72.5%	24	100.0%	1	100.0%	1	88.6%	15	97.1%	15	98.1%	21	97.0%	15	100.0%	1	87.8%	22
15	6-PISO	Pinellas	14.1	47.8%	13	91.9%	24	99.8%	15	91.6%	7	97.7%	11	99.2%	15	98.3%	11	99.2%	12	92.3%	15
16	1	Escambia, Okaloosa, Santa Rosa, Walton	15.8	52.2%	16	95.3%	21	99.9%	10	91.1%	9	98.4%	7	99.5%	8	57.8%	20	99.0%	13	89.8%	20
17	4	Clay, Duval, Nassau	16.4	58.5%	19	97.1%	11	99.3%	22	88.2%	16	96.3%	18	99.5%	9	97.8%	12	98.9%	15	94.3%	11
18	7	Flagler, Putnam, St. Johns, Volusia	15.4	51.7%	15	95.2%	22	100.0%	1	88.9%	14	97.2%	14	99.2%	15	97.8%	12	98.6%	16	91.9%	16
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.4	31.9%	4	97.1%	11	99.7%	18	86.5%	20	95.3%	21	98.6%	20	33.6%	24	97.7%	20	97.0%	3
20	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.6	35.3%	6	96.8%	14	99.6%	20	80.4%	24	93.4%	23	98.7%	19	54.8%	21	95.9%	22	97.0%	2
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	12.9	39.5%	10	96.4%	16	99.9%	10	82.8%	22	95.1%	22	97.5%	23	70.3%	18	98.3%	17	93.4%	13
22	20	Charlotte, Collier, Glades, Hendry, Lee	19.5	67.6%	22	97.1%	11	99.9%	10	81.1%	23	96.3%	18	99.5%	7	37.1%	23	97.7%	19	90.3%	18
23	13-HSO	Hillsborough	18.3	55.2%	17	97.4%	10	98.8%	23	85.7%	21	96.7%	17	97.8%	22	48.1%	22	91.6%	24	94.9%	9
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	17.0	60.0%	20	94.0%	23	99.9%	10	87.3%	17	88.9%	24	94.6%	24	60.4%	19	92.7%	23	92.5%	14
State			14.7	47.6%		96.9%		99.8%		89.2%		97.4%		99.1%		86.6%		98.4%		92.9%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSFN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSFN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission to Supervisor for Closure within 45 Days. Source: FSFN monthly "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSFN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

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Standard: Weighting: Period:	Workload Management					Time Standards										Safety Outcome	
	1. Over 15 Active Investigations per CPI	2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
	12.0 (None)	20.0%	1.0	98.0%	1.5	99.5%	1.5	85.0%	1.5	98.0%	1.0	99.0%	1.0	98.0%	1.5	94.6%	2.0
Active on March 31, 2012	Received March 2012		Received March 2012		Received March 2012		Received March 2012		Submitted March 2012		Closed March 2012		Received January 2012		Received July 2011		

Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Average Rank	
1	5-DCF	Hernando, Lake, Marion, Sumter		20	20	8	12.0	11	16.5	22	33.0	21	21	22	22	21	21	21	21	31.5	15	30	23.000
2	19	Indian River, Martin, Okeechobee, St. Lucie		16	16	21	31.5	16	24.0	20	30.0	15	15	19	19	20	20	22	22	33.0	6	12	22.278
3	16	Monroe		24	24	17	25.5	16	24.0	24	36.0	5	5	23	23	23	23	22	22	33.0	1	2	21.722
4	12-MSO	Manatee		23	23	5	7.5	16	24.0	23	34.5	15	15	21	21	11	11	15	15	22.5	18	36	21.611
5	9	Orange, Osceola		11	11	18	27.0	16	24.0	13	19.5	19	19	20	20	19	19	11	11	16.5	19	38	21.556
6	18-SSO	Seminole		22	22	5	7.5	6	9.0	14	21.0	12	12	23	23	16	16	19	19	28.5	21	42	20.111
6	11	Miami-Dade		18	18	21	31.5	8	12.0	19	28.5	13	13	11	11	17	17	16	16	24.0	13	26	20.111
8	10	Hardee, Highlands, Polk		13	13	20	30.0	8	12.0	21	31.5	22	22	15	15	22	22	18	18	27.0	4	8	20.056
9	5-CSO	Citrus		7	7	21	31.5	1	1.5	7	10.5	24	24	13	13	9	9	14	14	21.0	24	48	18.389
10	17-BSO	Broward		2	2	7	10.5	16	24.0	15	22.5	15	15	12	12	15	15	20	20	30.0	17	34	18.333
11	18-DCF	Brevard		14	14	16	24.0	16	24.0	17	25.5	23	23	8	8	23	23	4	4	6.0	2	4	16.833
12	12-DCF	Sarasota, DeSoto		4	4	10	15.0	16	24.0	6	9.0	20	20	14	14	8	8	7	7	10.5	20	40	16.056
13	15	Palm Beach		17	17	19	28.5	4	6.0	12	18.0	9	9	7	7	17	17	16	16	24.0	8	16	15.833
14	6-PaSO	Pasco		1	1	21	31.5	16	24.0	10	15.0	9	9	4	4	10	10	22	22	33.0	3	6	14.833
15	6-PISO	Pinellas		12	12	1	1.5	8	12.0	18	27.0	14	14	9	9	14	14	13	13	19.5	10	20	14.333
16	1	Escambia, Okaloosa, Santa Rosa, Walton		9	9	4	6.0	11	16.5	16	24.0	18	18	17	17	5	5	12	12	18.0	5	10	13.722
17	4	Clay, Duval, Nassau		6	6	12	18.0	3	4.5	9	13.5	6	6	16	16	12	12	10	10	15.0	14	28	13.222
18	7	Flagler, Putnam, St. Johns, Volusia		10	10	3	4.5	16	24.0	11	16.5	11	11	9	9	12	12	9	9	13.5	9	18	13.167
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		21	21	12	18.0	6	9.0	5	7.5	4	4	5	5	1	1	5	5	7.5	22	44	13.000
20	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		19	19	11	16.5	4	6.0	1	1.5	2	2	6	6	4	4	4	4	4.5	23	46	11.722
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		15	15	9	13.5	11	16.5	3	4.5	3	3	2	2	7	7	8	8	12.0	12	24	10.833
22	20	Charlotte, Collier, Glades, Hendry, Lee		3	3	12	18.0	11	16.5	2	3.0	6	6	18	18	2	2	6	6	9.0	7	14	9.944
23	13-HSO	Hillsborough		8	8	15	22.5	2	3.0	4	6.0	8	8	3	3	3	3	1	1	1.5	16	32	9.667
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		5	5	2	3.0	11	16.5	8	12.0	1	1	1	1	6	6	2	2	3.0	11	22	7.722

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