

Child Protective Investigations Monthly Scorecard

April 2012

Released 5/21/2012

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards										Safety Outcome							
			Average Active per CPI	% of CPIs >15 Active Inv.	Rank	1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
						12.0	20.0%	1.0	1.5	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.5	2.0					
			(None)																				
Period:			Active on April 30, 2012			Received April 2012		Received April 2012		Received April 2012		Received April 2012		Submitted April 2012		Closed April 2012		Received February 2012		Received August 2011			
						% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank		
1	12-MSO	Manatee	9.2	9.1%	2	97.7%	12	100.0%	1	92.1%	10	99.0%	5	99.7%	4	98.4%	11	99.7%	6	97.9%	2		
2	5-CSO	Citrus	15.9	50.0%	15	100.0%	1	100.0%	1	95.5%	1	99.2%	3	99.3%	12	92.6%	16	100.0%	1	96.6%	4		
3	16	Monroe	8.4	0.0%	1	100.0%	1	100.0%	1	95.4%	2	96.6%	17	98.2%	21	100.0%	1	98.0%	15	100.0%	1		
4	5-DCF	Hernando, Lake, Marion, Sumter	9.2	17.0%	3	99.3%	9	100.0%	1	94.7%	4	99.7%	1	99.3%	10	100.0%	1	100.0%	1	91.4%	20		
5	10	Hardee, Highlands, Polk	13.3	39.4%	9	100.0%	1	99.8%	15	93.2%	6	99.2%	3	99.7%	2	99.7%	3	99.0%	11	92.8%	17		
6	18-SSO	Seminole	11.3	26.1%	4	94.1%	20	100.0%	1	91.1%	11	95.4%	22	100.0%	1	99.0%	7	100.0%	1	97.1%	3		
6	19	Indian River, Martin, Okeechobee, St. Lucie	12.7	30.6%	5	100.0%	1	100.0%	1	92.4%	8	99.4%	2	99.7%	3	98.4%	11	100.0%	1	91.2%	21		
8	9	Orange, Osceola	14.8	47.1%	14	97.7%	12	100.0%	1	90.1%	13	98.3%	9	99.5%	7	99.2%	5	98.9%	12	96.6%	5		
9	11	Miami-Dade	13.9	39.8%	10	100.0%	1	99.8%	15	94.2%	5	97.8%	11	98.9%	18	98.8%	9	98.6%	14	94.5%	11		
10	15	Palm Beach	12.6	35.8%	7	93.9%	21	100.0%	1	92.4%	9	98.5%	7	98.9%	19	99.2%	5	99.4%	7	94.2%	12		
11	18-DCF	Brevard	12.8	37.1%	8	97.8%	11	100.0%	1	95.0%	3	98.6%	6	98.9%	19	99.3%	4	97.6%	17	91.4%	19		
12	17-BSO	Broward	15.4	46.7%	12	96.9%	15	99.9%	14	88.6%	16	97.6%	13	99.4%	9	98.6%	10	99.7%	5	94.1%	13		
13	1	Escambia, Okaloosa, Santa Rosa, Walton	15.1	53.3%	19	98.4%	10	99.7%	17	92.9%	7	97.6%	13	98.9%	16	63.5%	20	99.3%	8	94.1%	13		
14	6-PISO	Pinellas	14.5	51.5%	17	86.5%	23	99.7%	17	90.8%	12	98.1%	10	99.1%	15	98.4%	11	98.9%	13	95.2%	8		
14	12-DCF	Sarasota, DeSoto	13.7	51.7%	18	100.0%	1	100.0%	1	86.7%	21	98.4%	8	99.2%	14	79.9%	17	97.8%	16	92.8%	16		
16	4	Clay, Duval, Nassau	16.8	57.3%	22	95.5%	17	100.0%	1	89.0%	14	97.6%	13	99.5%	8	99.0%	7	99.3%	8	87.8%	23		
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.3	46.7%	12	95.5%	17	100.0%	1	85.5%	23	93.4%	23	99.6%	5	57.0%	21	97.3%	18	95.7%	6		
18	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.7	34.9%	6	100.0%	1	100.0%	1	87.3%	19	95.6%	21	97.7%	22	31.5%	24	93.1%	24	94.7%	10		
19	20	Charlotte, Collier, Glades, Hendry, Lee	17.5	57.5%	23	99.4%	8	99.7%	17	82.9%	24	97.0%	16	99.3%	11	39.5%	23	95.6%	20	95.7%	7		
20	13-HSO	Hillsborough	15.7	53.9%	20	88.4%	22	99.7%	17	88.0%	17	97.8%	11	99.6%	6	52.8%	22	95.0%	21	93.9%	15		
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	14.5	44.7%	11	96.2%	16	99.3%	22	86.9%	20	95.9%	20	99.2%	13	69.6%	19	96.2%	19	89.1%	22		
22	7	Flagler, Putnam, St. Johns, Volusia	15.6	54.0%	21	97.7%	12	98.9%	23	87.6%	18	96.2%	18	98.9%	17	97.4%	14	94.7%	23	92.6%	18		
23	6-PaSO	Pasco	17.7	62.8%	24	95.3%	19	99.7%	17	88.7%	15	95.9%	19	97.3%	23	97.4%	14	99.0%	10	87.1%	24		
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	15.9	50.0%	15	84.2%	24	98.7%	24	85.5%	22	88.3%	24	96.4%	24	78.6%	18	94.9%	22	94.8%	9		
State			14.3	44.3%		96.3%		99.8%		90.3%		97.6%		99.2%		87.3%		98.2%		93.4%			
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%			

- Percent of CPIs with Over 15 Active Investigations. Source: FSNF ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSNF ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSNF production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments," and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSNF production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSNF production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission to Supervisor for Closure within 45 Days. Source: FSNF monthly "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSNF production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSNF production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

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Standard: Weighting: Period:	Workload Management						Time Standards										Safety Outcome		
	1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission to Supervisor for Closure		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
	12.0 (None)	1.0	1.5	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0				
Standard:	Active on April 30, 2012			Received April 2012		Received April 2012		Received April 2012		Received April 2012		Submitted April 2012		Closed April 2012		Received February 2012		Received August 2011	

Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Unweighted Rank	Weighted Rank	Average Rank
1	12-MSO	Manatee		23	23	11	16.5	12	18.0	15	22.5	20	20	21	21	12	12	19	28.5	23	46	23.056
2	5-CSO	Citrus		9	9	18	27.0	12	18.0	24	36.0	21	21	13	13	9	9	21	31.5	21	42	22.944
3	16	Monroe		24	24	18	27.0	12	18.0	23	34.5	8	8	4	4	23	23	10	15.0	24	48	22.389
4	5-DCF	Hernando, Lake, Marion, Sumter		22	22	16	24.0	12	18.0	21	31.5	24	24	15	15	23	23	21	31.5	5	10	22.111
5	10	Hardee, Highlands, Polk		16	16	18	27.0	9	13.5	19	28.5	21	21	23	23	22	22	14	21.0	8	16	20.889
6	18-SSO	Seminole		21	21	5	7.5	12	18.0	14	21.0	3	3	24	24	17	17	21	31.5	22	44	20.778
6	19	Indian River, Martin, Okeechobee, St. Lucie		20	20	18	27.0	12	18.0	17	25.5	23	23	22	22	12	12	21	31.5	4	8	20.778
8	9	Orange, Osceola		11	11	11	16.5	12	18.0	12	18.0	16	16	18	18	19	19	13	19.5	20	40	19.556
9	11	Miami-Dade		15	15	18	27.0	9	13.5	20	30.0	13	13	7	7	16	16	11	16.5	14	28	18.444
10	15	Palm Beach		18	18	4	6.0	12	18.0	16	24.0	18	18	5	5	19	19	18	27.0	13	26	17.889
11	18-DCF	Brevard		17	17	14	21.0	12	18.0	22	33.0	19	19	5	5	21	21	8	12.0	6	12	17.556
12	17-BSO	Broward		12	12	10	15.0	11	16.5	9	13.5	10	10	16	16	15	15	20	30.0	11	22	16.667
13	1	Escambia, Okaloosa, Santa Rosa, Walton		6	6	15	22.5	4	6.0	18	27.0	10	10	9	9	5	5	16	24.0	11	22	14.611
14	6-PISO	Pinellas		8	8	2	3.0	4	6.0	13	19.5	15	15	10	10	12	12	12	18.0	17	34	13.944
14	12-DCF	Sarasota, DeSoto		7	7	18	27.0	12	18.0	4	6.0	17	17	11	11	8	8	9	13.5	9	18	13.944
16	4	Clay, Duval, Nassau		3	3	7	10.5	12	18.0	11	16.5	10	10	17	17	17	17	16	24.0	2	4	13.333
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		12	12	7	10.5	12	18.0	2	3.0	2	2	20	20	4	4	7	10.5	19	38	13.111
18	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		19	19	18	27.0	12	18.0	6	9.0	4	4	3	3	1	1	1	1.5	15	30	12.500
19	20	Charlotte, Collier, Glades, Hendry, Lee		2	2	17	25.5	4	6.0	1	1.5	9	9	14	14	2	2	5	7.5	18	36	11.500
20	13-HSO	Hillsborough		5	5	3	4.5	4	6.0	8	12.0	13	13	19	19	3	3	4	6.0	10	20	9.833
21	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		14	14	9	13.5	3	4.5	5	7.5	5	5	12	12	6	6	6	9.0	3	6	8.611
22	7	Flagler, Putnam, St. Johns, Volusia		4	4	11	16.5	2	3.0	7	10.5	7	7	8	8	10	10	2	3.0	7	14	8.444
23	6-PaSO	Pasco		1	1	6	9.0	4	6.0	10	15.0	6	6	2	2	10	10	15	22.5	1	2	8.167
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		9	9	1	1.5	1	1.5	3	4.5	1	1	1	1	7	7	3	4.5	16	32	6.889

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003.
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