

Child Protective Investigations Monthly Scorecard

May 2012

Released 6/13/2012

			Workload Management					Time Standards										Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)		1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0
Period:			Active on May 31, 2012			Received May 2012		Received May 2012		Received May 2012		Received May 2012		Submitted May 2012		Closed May 2012		Received March 2012		Received September 2011	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	5-DCF	Hernando, Lake, Marion, Sumter	8.3	9.6%	2	99.3%	6	100.0%	1	93.6%	7	98.9%	5	99.2%	13	100.0%	1	99.7%	6	94.7%	7
2	11	Miami-Dade	14.3	39.8%	10	99.5%	5	100.0%	1	94.9%	3	98.6%	8	98.5%	19	98.7%	9	99.8%	3	96.0%	4
3	19	Indian River, Martin, Okeechobee, St. Lucie	12.7	30.6%	6	98.9%	8	100.0%	1	96.7%	1	99.3%	3	99.8%	3	99.5%	6	99.3%	10	92.5%	15
4	18-SSO	Seminole	12.3	34.8%	7	97.9%	12	100.0%	1	90.5%	12	98.2%	12	99.7%	5	99.7%	4	99.7%	5	96.4%	3
5	16	Monroe	6.8	0.0%	1	100.0%	1	100.0%	1	96.1%	2	100.0%	1	97.8%	20	98.4%	10	100.0%	1	76.9%	24
6	9	Orange, Osceola	15.8	49.6%	15	98.2%	11	100.0%	1	90.9%	10	98.1%	13	99.9%	1	99.7%	4	99.4%	9	94.2%	8
7	15	Palm Beach	13.9	48.3%	14	97.0%	16	100.0%	1	91.3%	9	98.0%	14	99.3%	10	99.8%	3	99.8%	4	95.4%	5
8	10	Hardee, Highlands, Polk	13.4	47.9%	13	100.0%	1	99.7%	18	94.7%	4	98.6%	8	99.6%	6	100.0%	1	99.1%	13	92.3%	16
9	18-DCF	Brevard	11.7	21.7%	4	97.0%	16	100.0%	1	94.2%	5	99.5%	2	99.8%	2	98.9%	8	99.3%	11	90.6%	21
10	5-CSO	Citrus	16.8	57.1%	19	96.2%	18	100.0%	1	88.4%	18	99.2%	4	99.2%	11	95.1%	16	100.0%	1	97.6%	1
11	12-MSO	Manatee	9.8	17.4%	3	97.7%	13	100.0%	1	93.9%	6	98.8%	7	99.1%	15	97.0%	15	99.1%	14	94.1%	10
12	1	Escambia, Okaloosa, Santa Rosa, Walton	15.8	47.8%	12	97.7%	13	99.8%	17	90.7%	11	98.5%	10	99.8%	4	64.7%	20	99.0%	16	94.2%	9
13	17-BSO	Broward	16.4	60.2%	21	95.9%	19	100.0%	1	88.8%	17	97.1%	15	99.4%	9	99.0%	7	99.6%	7	92.8%	12
14	6-PISO	Pinellas	13.3	40.0%	11	90.5%	23	99.7%	18	92.5%	8	97.0%	17	98.6%	18	98.3%	11	99.5%	8	92.7%	14
14	12-DCF	Sarasota, DeSoto	14.6	51.7%	16	100.0%	1	100.0%	1	89.8%	15	98.9%	6	97.8%	21	83.9%	17	98.3%	17	90.8%	19
16	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.0	22.7%	5	98.6%	9	100.0%	1	89.8%	14	96.0%	19	99.4%	7	49.4%	23	98.1%	18	91.4%	18
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.7	36.4%	8	98.3%	10	100.0%	1	88.3%	19	94.4%	22	95.5%	24	55.5%	22	97.1%	21	96.6%	2
18	4	Clay, Duval, Nassau	16.1	56.1%	18	95.4%	20	100.0%	1	89.2%	16	97.1%	15	99.2%	12	98.3%	11	99.2%	12	92.0%	17
19	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	14.6	39.5%	9	100.0%	1	99.7%	18	86.7%	22	94.2%	23	97.6%	22	74.9%	19	95.4%	23	93.8%	11
20	20	Charlotte, Collier, Glades, Hendry, Lee	18.1	55.8%	17	99.2%	7	99.7%	18	79.0%	24	96.3%	18	99.4%	8	40.4%	24	96.0%	22	92.8%	12
21	13-HSO	Hillsborough	16.9	63.2%	23	91.9%	22	99.5%	22	87.6%	20	98.3%	11	98.7%	17	58.7%	21	95.3%	24	94.7%	6
22	7	Flagler, Putnam, St. Johns, Volusia	16.1	58.2%	20	97.7%	13	99.1%	24	86.9%	21	96.0%	19	99.1%	14	97.4%	14	99.1%	15	90.7%	20
23	6-PaSO	Pasco	17.8	72.1%	24	93.2%	21	100.0%	1	90.3%	13	95.8%	21	99.0%	16	98.2%	13	97.9%	19	90.4%	22
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	16.9	61.9%	22	84.8%	24	99.4%	23	82.6%	23	93.4%	24	95.6%	23	80.8%	18	97.5%	20	89.1%	23
State			14.4	45.2%		96.8%		99.9%		90.3%		97.6%		99.1%		88.3%		98.7%		93.2%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.) Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSFN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C. Source: FSFN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.) Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSFN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

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May 2012

Calculation of Overall Rank

Released 6/13/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards								Safety Outcome		Average Rank			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
			12.0			98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%		
			(None)			1.0		1.5		1.5		1.0		1.0		1.0		1.5		2.0		
Period:			Active on May 31, 2012			Received May 2012		Received May 2012		Received May 2012		Received May 2012		Submitted May 2012		Closed May 2012		Received March 2012		Received September 2011		
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	5-DCF	Hernando, Lake, Marion, Sumter		23	23	19	28.5	9	13.5	18	27.0	20	20	12	12	23	23	19	28.5	18	36	23.500
2	11	Miami-Dade		15	15	20	30.0	9	13.5	22	33.0	16	16	6	6	16	16	22	33.0	21	42	22.722
3	19	Indian River, Martin, Okeechobee, St. Lucie		19	19	17	25.5	9	13.5	24	36.0	22	22	22	22	19	19	15	22.5	10	20	22.167
4	18-SSO	Seminole		18	18	13	19.5	9	13.5	13	19.5	13	13	20	20	20	20	20	30.0	22	44	21.944
5	16	Monroe		24	24	21	31.5	9	13.5	23	34.5	24	24	5	5	15	15	23	34.5	1	2	20.444
6	9	Orange, Osceola		10	10	14	21.0	9	13.5	15	22.5	12	12	24	24	20	20	16	24.0	17	34	20.111
7	15	Palm Beach		11	11	8	12.0	9	13.5	16	24.0	11	11	15	15	22	22	21	31.5	20	40	20.000
8	10	Hardee, Highlands, Polk		12	12	21	31.5	4	6.0	21	31.5	16	16	19	19	23	23	12	18.0	9	18	19.444
9	18-DCF	Brevard		21	21	8	12.0	9	13.5	20	30.0	23	23	23	23	17	17	14	21.0	4	8	18.722
10	5-CSO	Citrus		6	6	7	10.5	9	13.5	7	10.5	21	21	14	14	9	9	23	34.5	24	48	18.556
11	12-MSO	Manatee		22	22	10	15.0	9	13.5	19	28.5	18	18	10	10	10	11	16.5	15	30	18.167	
12	1	Escambia, Okaloosa, Santa Rosa, Walton		13	13	10	15.0	8	12.0	14	21.0	15	15	21	21	5	5	9	13.5	16	32	16.389
13	17-BSO	Broward		4	4	6	9.0	9	13.5	8	12.0	9	9	16	16	18	18	18	27.0	12	24	14.722
14	6-PISO	Pinellas		14	14	2	3.0	4	6.0	17	25.5	8	8	7	7	13	13	17	25.5	11	22	13.778
14	12-DCF	Sarasota, DeSoto		9	9	21	31.5	9	13.5	10	15.0	19	19	4	4	8	8	8	12.0	6	12	13.778
16	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		20	20	16	24.0	9	13.5	11	16.5	5	5	18	18	2	2	7	10.5	7	14	13.722
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		17	17	15	22.5	9	13.5	6	9.0	3	3	1	1	3	3	4	6.0	23	46	13.444
18	4	Clay, Duval, Nassau		7	7	5	7.5	9	13.5	9	13.5	9	9	13	13	13	13	13	19.5	8	16	12.444
19	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		16	16	21	31.5	4	6.0	3	4.5	2	2	3	3	6	6	2	3.0	14	28	11.111
20	20	Charlotte, Collier, Glades, Hendry, Lee		8	8	18	27.0	4	6.0	1	1.5	7	7	17	17	1	1	3	4.5	12	24	10.667
21	13-HSO	Hillsborough		2	2	3	4.5	3	4.5	5	7.5	14	14	8	8	4	4	1	1.5	19	38	9.333
22	7	Flagler, Putnam, St. Johns, Volusia		5	5	10	15.0	1	1.5	4	6.0	5	5	11	11	11	11	10	15.0	5	10	8.833
23	6-PaSO	Pasco		1	1	4	6.0	9	13.5	12	18.0	4	4	9	9	12	12	6	9.0	3	6	8.722
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		3	3	1	1.5	2	3.0	2	3.0	1	1	2	2	7	7	5	7.5	2	4	3.556

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- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
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Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
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