

# Child Protective Investigations Monthly Scorecard

## June 2012

Released 7/24/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome		
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
			12.0	20.0%	1.0	98.0%	1.5	99.5%	1.5	85.0%	1.5	98.0%	1.0	99.0%	1.0	98.0%	1.0	99.0%	1.5	94.6%	2.0
			(None)																		
Period:			Active on June 30, 2012			Received June 2012		Received June 2012		Received June 2012		Received June 2012		Submitted June 2012		Closed June 2012		Received April 2012		Received October 2011	
			Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	10	Hardee, Highlands, Polk	10.7	15.6%	5	100.0%	1	100.0%	1	92.7%	4	99.1%	5	99.3%	12	99.9%	4	99.8%	5	96.6%	5
2	19	Indian River, Martin, Okeechobee, St. Lucie	11.3	23.7%	9	98.3%	1	99.6%	18	92.6%	5	99.4%	3	99.7%	8	100.0%	1	100.0%	1	99.5%	1
3	5-DCF	Hernando, Lake, Marion, Sumter	7.3	6.5%	2	99.1%	9	100.0%	1	95.5%	1	99.8%	1	99.9%	4	99.7%	6	99.7%	7	91.8%	15
4	18-SSO	Seminole	8.5	13.6%	4	96.8%	16	100.0%	1	88.4%	12	98.7%	6	100.0%	1	98.8%	9	99.7%	6	97.7%	3
5	18-DCF	Brevard	9.6	16.1%	6	98.6%	11	100.0%	1	90.4%	9	99.3%	4	99.8%	6	100.0%	1	99.4%	9	90.3%	17
6	9	Orange, Osceola	11.4	27.1%	12	98.0%	14	100.0%	1	88.9%	10	98.2%	10	99.4%	11	99.9%	4	99.4%	10	96.0%	6
7	11	Miami-Dade	11.4	17.5%	7	98.7%	10	99.9%	14	93.3%	3	97.5%	12	99.1%	16	98.0%	11	99.2%	13	95.1%	7
8	15	Palm Beach	11.1	29.5%	14	100.0%	1	99.7%	16	90.7%	8	98.5%	7	99.0%	17	99.7%	6	99.6%	8	92.0%	13
9	17-BSO	Broward	13.4	31.4%	15	97.9%	15	99.5%	20	87.1%	18	96.6%	18	99.8%	6	98.9%	8	99.8%	4	97.9%	2
10	6-PISO	Pinellas	11.5	25.7%	11	94.6%	21	100.0%	1	90.9%	7	97.4%	13	98.9%	19	98.1%	10	99.9%	3	90.1%	18
11	12-MSO	Manatee	8.2	9.1%	3	93.1%	23	100.0%	1	93.6%	2	99.6%	2	100.0%	1	93.7%	17	99.1%	18	83.5%	23
12	16	Monroe	5.2	0.0%	1	50.0%	24	100.0%	1	92.6%	6	97.2%	16	97.2%	23	100.0%	1	100.0%	1	55.6%	24
13	5-CSO	Citrus	13.7	40.0%	19	100.0%	1	100.0%	1	87.7%	16	95.6%	22	100.0%	1	95.9%	16	99.2%	11	89.6%	19
14	12-DCF	Sarasota, DeSoto	11.3	25.0%	10	100.0%	1	100.0%	1	88.2%	13	97.4%	14	98.5%	22	82.1%	20	95.4%	24	93.8%	10
15	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	11.7	33.3%	16	100.0%	1	99.2%	24	88.2%	14	98.5%	8	96.8%	24	85.1%	18	99.2%	12	92.5%	11
15	4	Clay, Duval, Nassau	14.2	52.3%	22	96.3%	19	99.7%	16	88.8%	11	96.0%	19	99.7%	10	97.7%	12	99.2%	13	94.4%	9
17	1	Escambia, Okaloosa, Santa Rosa, Walton	11.9	29.3%	13	96.5%	100	99.8%	15	87.7%	17	98.3%	9	99.7%	8	84.8%	19	99.1%	17	92.1%	12
18	20	Charlotte, Collier, Glades, Hendry, Lee	12.2	37.8%	17	100.0%	1	100.0%	1	83.4%	20	97.3%	15	99.8%	5	40.9%	24	97.8%	21	86.2%	21
19	7	Flagler, Putnam, St. Johns, Volusia	16.9	54.4%	23	99.3%	8	100.0%	1	85.6%	19	98.2%	11	98.8%	20	97.3%	14	99.1%	18	89.5%	20
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	9.5	18.6%	8	98.2%	13	99.6%	18	82.8%	21	94.3%	23	99.0%	18	78.4%	21	99.1%	16	91.9%	14
21	13-HSO	Hillsborough	13.7	46.2%	20	95.2%	20	99.5%	20	88.1%	15	97.0%	17	99.2%	14	62.1%	22	95.5%	23	95.0%	8
22	6-PaSO	Pasco	14.9	57.1%	24	100.0%	1	100.0%	1	80.7%	22	95.8%	21	98.6%	21	97.7%	12	99.2%	15	85.5%	22
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.1	39.3%	18	94.1%	22	99.4%	22	79.8%	24	94.0%	24	99.1%	15	57.2%	23	98.8%	20	97.1%	4
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	15.7	50.0%	21	96.6%	17	99.3%	23	80.6%	23	95.9%	20	99.3%	13	97.2%	15	97.3%	22	91.6%	16
<b>State</b>			<b>11.8</b>	<b>30.1%</b>		<b>97.9%</b>		<b>99.8%</b>		<b>88.8%</b>		<b>97.7%</b>		<b>99.3%</b>		<b>90.3%</b>		<b>99.0%</b>		<b>93.0%</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>		<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>95.0%</b>		<b>96.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSFN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.  
Source: FSFN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSFN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

**Child Protective Investigations Monthly Scorecard**  
**June 2012**  
**Calculation of Overall Rank**

Released 7/24/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
			12.0 (None)	20.0%	1.0	98.0%	1.5	99.5%	1.5	85.0%	1.5	98.0%	1.0	99.0%	1.0	98.0%	1.0	99.0%	1.5	94.6%	2.0	
			Active on June 30, 2012			Received June 2012		Received June 2012		Received June 2012		Received June 2012		Submitted June 2012		Closed June 2012		Received April 2012		Received October 2011		
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	10	Hardee, Highlands, Polk		20	20	18	27.0	12	18.0	21	31.5	20	20	13	13	20	20	20	30.0	20	40	24.389
2	19	Indian River, Martin, Okeechobee, St. Lucie		16	16	13	19.5	6	9.0	20	30.0	22	22	16	16	22	22	23	34.5	24	48	24.111
3	5-DCF	Hernando, Lake, Marion, Sumter		23	23	16	24.0	12	18.0	24	36.0	24	24	21	21	18	18	18	27.0	10	20	23.444
4	18-SSO	Seminole		21	21	9	13.5	12	18.0	13	19.5	19	19	22	22	16	16	19	28.5	22	44	22.389
5	18-DCF	Brevard		19	19	14	21.0	12	18.0	16	24.0	21	21	18	18	22	22	16	24.0	8	16	20.333
6	9	Orange, Osceola		13	13	11	16.5	12	18.0	15	22.5	15	15	14	14	20	20	15	22.5	19	38	19.944
7	11	Miami-Dade		18	18	15	22.5	11	16.5	22	33.0	13	13	9	9	14	14	11	16.5	18	36	19.833
8	15	Palm Beach		11	11	18	27.0	8	12.0	17	25.5	18	18	8	8	18	18	17	25.5	12	24	18.778
9	17-BSO	Broward		10	10	10	15.0	4	6.0	7	10.5	7	7	18	18	17	17	21	31.5	23	46	17.889
10	6-PSO	Pinellas		14	14	4	6.0	12	18.0	18	27.0	12	12	6	6	15	15	22	33.0	7	14	16.111
11	12-MSO	Manatee		22	22	2	3.0	12	18.0	23	34.5	23	23	22	22	8	8	6	9.0	2	4	15.944
12	16	Monroe		24	24	1	1.5	12	18.0	19	28.5	9	9	2	2	22	22	23	34.5	1	2	15.722
13	5-CSO	Citrus		6	6	18	27.0	12	18.0	9	13.5	3	3	22	22	9	9	14	21.0	6	12	14.611
14	12-DCF	Sarasota, DeSoto		15	15	18	27.0	12	18.0	12	18.0	11	11	3	3	5	5	1	1.5	15	30	14.278
15	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		9	9	18	27.0	1	1.5	11	16.5	17	17	1	1	7	7	13	19.5	14	28	14.056
15	4	Clay, Duval, Nassau		3	3	6	9.0	8	12.0	14	21.0	6	6	15	15	12	12	11	16.5	16	32	14.056
17	1	Escambia, Okaloosa, Santa Rosa, Walton		12	12	7	10.5	10	15.0	8	12.0	16	16	16	16	6	6	8	12.0	13	26	13.944
18	20	Charlotte, Collier, Glades, Hendry, Lee		8	8	18	27.0	12	18.0	5	7.5	10	10	20	20	1	1	4	6.0	4	8	11.722
19	7	Flagler, Putnam, St. Johns, Volusia		2	2	17	25.5	12	18.0	6	9.0	14	14	5	5	11	11	6	9.0	5	10	11.500
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		17	17	12	18.0	6	9.0	4	6.0	2	2	7	7	4	4	9	13.5	11	22	10.944
21	13-HSO	Hillsborough		5	5	5	7.5	4	6.0	10	15.0	8	8	11	11	3	3	2	3.0	17	34	10.278
22	6-PaSO	Pasco		1	1	18	27.0	12	18.0	3	4.5	4	4	4	4	12	12	10	15.0	3	6	10.167
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		7	7	3	4.5	3	4.5	1	1.5	1	1	10	10	2	2	5	7.5	21	42	8.889
24	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		4	4	8	12.0	2	3.0	2	3.0	5	5	12	12	10	10	3	4.5	9	18	7.944

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