

Child Protective Investigations Monthly Scorecard

July 2012

Released 8/31/2012

			Workload Management			Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0	1.0	1.5	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.5	1.5	2.0			
Period:			Active on July 31, 2012			Received July 2012		Received July 2012		Received July 2012		Received July 2012		Submitted July 2012		Closed July 2012		Received May 2012		Received November 2011	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	11	Miami-Dade	9.1	6.3%	6	98.7%	10	100.0%	1	92.4%	4	97.6%	16	99.1%	14	100.0%	1	99.9%	4	95.7%	1
2	5-DCF	Hernando, Lake, Marion, Sumter	7.5	2.2%	4	99.1%	8	100.0%	1	92.2%	5	99.5%	3	99.6%	8	100.0%	1	99.8%	7	86.9%	21
2	15	Palm Beach	10.0	14.5%	10	97.6%	14	100.0%	1	92.0%	8	98.6%	6	99.8%	5	99.7%	6	99.8%	6	91.9%	11
4	19	Indian River, Martin, Okeechobee, St. Lucie	9.0	2.5%	5	98.3%	11	100.0%	1	92.0%	7	99.0%	5	100.0%	1	99.7%	7	100.0%	1	85.6%	23
5	18-DCF	Brevard	8.2	14.1%	9	96.1%	18	99.7%	21	92.1%	6	98.0%	11	99.6%	9	100.0%	1	99.5%	12	93.1%	9
6	16	Monroe	4.9	0.0%	1	100.0%	1	100.0%	1	96.3%	1	97.2%	19	97.1%	24	100.0%	1	100.0%	1	53.8%	24
7	9	Orange, Osceola	10.1	10.5%	8	98.8%	9	100.0%	1	89.2%	14	98.1%	10	99.5%	10	99.4%	9	99.7%	10	90.6%	15
8	10	Hardee, Highlands, Polk	10.6	16.7%	11	100.0%	1	100.0%	1	92.4%	3	98.3%	8	99.5%	12	99.8%	5	99.0%	17	86.8%	22
9	5-CSO	Citrus	15.0	50.0%	22	95.5%	19	100.0%	1	86.5%	19	100.0%	1	99.2%	13	91.9%	18	100.0%	1	95.3%	4
10	12-DCF	Sarasota, DeSoto	8.5	6.5%	7	100.0%	1	100.0%	1	81.6%	22	100.0%	1	99.5%	11	80.6%	20	97.5%	22	94.8%	5
11	18-SSO	Seminole	8.3	0.0%	1	88.1%	23	99.5%	23	89.6%	11	97.4%	18	100.0%	1	99.2%	10	99.4%	13	94.3%	6
12	17-BSO	Broward	12.1	17.1%	13	96.8%	17	100.0%	1	87.7%	16	96.5%	22	99.6%	7	99.5%	8	99.7%	9	93.4%	8
13	7	Flagler, Putnam, St. Johns, Volusia	13.6	37.1%	16	100.0%	1	100.0%	1	89.4%	13	98.3%	8	98.9%	18	97.8%	14	99.6%	11	91.0%	14
14	12-MSO	Manatee	8.6	0.0%	1	100.0%	1	100.0%	1	95.6%	2	97.2%	19	99.1%	16	93.8%	17	99.1%	15	87.2%	20
15	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.7	16.7%	11	100.0%	1	99.4%	24	90.7%	10	97.2%	21	100.0%	1	98.3%	13	99.0%	18	91.9%	12
16	20	Charlotte, Collier, Glades, Hendry, Lee	14.0	46.8%	20	99.1%	7	100.0%	1	80.9%	23	98.4%	7	99.1%	15	50.8%	24	98.0%	21	95.6%	2
17	6-PISO	Pinellas	10.5	26.0%	14	93.2%	21	99.8%	18	90.8%	9	97.7%	12	98.3%	21	98.6%	12	99.9%	5	88.6%	18
18	1	Escambia, Okaloosa, Santa Rosa, Walton	13.6	38.5%	17	97.7%	13	99.8%	19	87.4%	17	97.7%	12	99.7%	6	89.0%	19	99.8%	8	88.9%	17
19	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.7	28.1%	15	95.2%	20	100.0%	1	89.5%	12	99.3%	4	98.6%	19	96.0%	16	99.3%	14	89.4%	16
20	4	Clay, Duval, Nassau	13.3	42.6%	19	97.5%	15	100.0%	1	88.8%	15	97.5%	17	98.4%	20	99.1%	11	99.1%	16	92.7%	10
21	13-HSO	Hillsborough	13.6	49.4%	21	88.4%	22	99.8%	19	87.0%	18	97.7%	12	99.9%	4	56.4%	22	96.1%	24	94.3%	6
22	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.1	51.9%	23	98.2%	12	100.0%	1	82.7%	21	97.6%	15	99.0%	17	64.8%	21	99.0%	19	91.8%	13
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.9	38.5%	17	97.4%	16	100.0%	1	77.2%	24	94.0%	24	97.7%	22	54.1%	23	96.9%	23	95.6%	3
24	6-PaSO	Pasco	13.9	52.6%	24	83.0%	24	99.6%	22	84.2%	20	96.4%	23	97.6%	23	97.7%	15	98.5%	20	87.5%	19
State			11.1	23.6%		96.6%		99.9%		88.8%		97.9%		99.2%		91.3%		99.1%		91.1%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: FSN production report, "Children with Recurrence of Maltreatment within Six Months of Previous Investigation."

Child Protective Investigations Monthly Scorecard
July 2012
Calculation of Overall Rank

Released 8/31/2012

			Workload Management				Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.			
Standard:			12.0		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%			
Weighting:			(None)		1.0		1.5		1.5		1.0		1.0		1.0		1.5		2.0			
Period:			Active on July 31, 2012		Received July 2012		Received July 2012		Received July 2012		Received July 2012		Submitted July 2012		Closed July 2012		Received May 2012		Received November 2011			
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	11	Miami-Dade		19	19	15	22.5	8	12.0	21	31.5	9	9	11	11	21	21	21	31.5	24	48	22.833
2	5-DCF	Hernando, Lake, Marion, Sumter		21	21	17	25.5	8	12.0	20	30.0	22	22	17	17	21	21	18	27.0	4	8	20.389
2	15	Palm Beach		15	15	11	16.5	8	12.0	17	25.5	19	19	20	20	19	19	28.5	14	28	20.389	
4	19	Indian River, Martin, Okeechobee, St. Lucie		20	20	14	21.0	8	12.0	18	27.0	20	20	22	22	18	18	22	33.0	2	4	19.667
5	18-DCF	Brevard		16	16	7	10.5	4	6.0	19	28.5	14	14	16	16	21	21	13	19.5	16	32	18.167
6	16	Monroe		22	22	19	28.5	8	12.0	24	36.0	5	5	1	1	21	21	22	33.0	1	2	17.833
7	9	Orange, Osceola		17	17	16	24.0	8	12.0	11	16.5	15	15	15	15	16	16	15	22.5	10	20	17.556
8	10	Hardee, Highlands, Polk		13	13	19	28.5	8	12.0	22	33.0	16	16	13	13	20	20	8	12.0	3	6	17.056
9	5-CSO	Citrus		3	3	6	9.0	8	12.0	6	9.0	23	23	12	12	7	7	22	33.0	21	42	16.667
10	12-DCF	Sarasota, DeSoto		18	18	19	28.5	8	12.0	3	4.5	23	23	14	14	5	5	3	4.5	20	40	16.611
11	18-SSO	Seminole		22	22	2	3.0	2	3.0	14	21.0	7	7	22	22	15	15	12	18.0	18	36	16.333
12	17-BSO	Broward		12	12	8	12.0	8	12.0	9	13.5	3	3	18	18	17	17	16	24.0	17	34	16.167
13	7	Flagler, Putnam, St. Johns, Volusia		9	9	19	28.5	8	12.0	12	18.0	16	16	7	7	11	11	14	21.0	11	22	16.056
14	12-MSO	Manatee		22	22	19	28.5	8	12.0	23	34.5	5	5	9	9	8	8	10	15.0	5	10	16.000
15	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		13	13	19	28.5	1	1.5	15	22.5	4	4	22	22	12	12	7	10.5	13	26	15.556
16	20	Charlotte, Collier, Glades, Hendry, Lee		5	5	18	27.0	8	12.0	2	3.0	18	18	10	10	1	1	4	6.0	23	46	14.222
17	6-PIISO	Pinellas		11	11	4	6.0	7	10.5	16	24.0	11	11	4	4	13	13	20	30.0	7	14	13.722
18	1	Escambia, Okaloosa, Santa Rosa, Walton		7	7	12	18.0	5	7.5	8	12.0	11	11	19	19	6	6	17	25.5	8	16	13.556
19	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		10	10	5	7.5	8	12.0	13	19.5	21	21	6	6	9	9	11	16.5	9	18	13.278
20	4	Clay, Duval, Nassau		6	6	10	15.0	8	12.0	10	15.0	8	8	5	5	14	14	9	13.5	15	30	13.167
21	13-HSO	Hillsborough		4	4	3	4.5	5	7.5	7	10.5	11	11	21	21	3	3	1	1.5	18	36	11.000
22	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		2	2	13	19.5	8	12.0	4	6.0	10	10	8	8	4	4	6	9.0	12	24	10.500
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		7	7	9	13.5	8	12.0	1	1.5	1	1	3	3	2	2	2	3.0	22	44	9.667
24	6-PaSO	Pasco		1	1	1	1.5	3	4.5	5	7.5	2	2	2	2	10	10	5	7.5	6	12	5.333

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- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
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