

Child Protective Investigations Monthly Scorecard

August 2012

Released 9/25/2012

			Workload Management						Time Standards										Safety Outcome		
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
Standard:			12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	94.6%					
Weighting:			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0					
Period:			Active on August 31, 2012			Received August 2012		Received August 2012		Received August 2012		Received August 2012		Submitted August 2012		Closed August 2012		Received June 2012		Received December 2011	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	11	Miami-Dade	9.0	6.1%	5	99.4%	6	99.9%	16	94.3%	2	98.3%	11	99.4%	14	99.8%	7	99.7%	10	98.9%	3
2	16	Monroe	6.5	0.0%	1	100.0%	1	100.0%	1	89.2%	18	97.7%	15	100.0%	1	96.8%	16	100.0%	1	100.0%	1
3	19	Indian River, Martin, Okeechobee, St. Lucie	9.5	2.6%	3	98.2%	11	100.0%	1	93.5%	6	98.6%	7	99.1%	18	100.0%	1	99.7%	8	96.5%	7
4	15	Palm Beach	10.4	14.6%	9	99.0%	9	99.7%	20	90.7%	13	98.4%	9	100.0%	1	100.0%	1	99.9%	4	96.9%	5
5	18-DCF	Brevard	10.5	13.6%	8	95.2%	20	100.0%	1	96.9%	1	99.1%	4	100.0%	1	100.0%	1	99.5%	12	94.2%	12
6	10	Hardee, Highlands, Polk	10.6	14.9%	10	100.0%	1	100.0%	1	93.9%	5	99.7%	1	99.8%	8	100.0%	1	98.8%	19	91.0%	18
7	9	Orange, Osceola	10.1	13.1%	7	98.1%	12	100.0%	1	90.4%	14	98.2%	14	99.8%	9	99.9%	5	99.3%	14	97.5%	4
8	5-DCF	Hernando, Lake, Marion, Sumter	8.5	9.4%	6	95.9%	17	99.8%	17	92.2%	3	99.6%	2	99.9%	7	99.9%	5	99.8%	6	89.7%	21
9	5-CSO	Citrus	14.2	41.7%	22	96.0%	16	100.0%	1	92.7%	8	99.2%	3	99.2%	15	98.6%	13	100.0%	1	96.4%	8
10	18-SSO	Seminole	10.0	16.7%	12	88.6%	24	99.6%	21	94.0%	4	98.4%	9	100.0%	1	99.6%	8	99.6%	11	96.6%	6
11	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	12.6	26.7%	17	98.5%	10	100.0%	1	91.4%	9	98.6%	6	100.0%	1	98.4%	15	99.1%	17	95.5%	9
12	12-MSO	Manatee	8.5	4.8%	4	97.9%	13	100.0%	1	91.2%	10	98.5%	8	98.2%	24	96.6%	17	99.2%	16	94.8%	10
13	7	Flagler, Putnam, St. Johns, Volusia	13.5	37.9%	20	99.1%	7	100.0%	1	89.8%	17	98.3%	11	99.5%	13	99.5%	10	99.9%	4	91.4%	17
14	12-DCF	Sarasota, DeSoto	11.1	16.1%	11	100.0%	1	100.0%	1	84.1%	22	97.5%	18	98.8%	20	93.0%	19	99.0%	18	100.0%	1
15	4	Clay, Duval, Nassau	13.0	36.3%	19	96.6%	14	100.0%	1	91.0%	11	97.6%	17	99.8%	10	99.0%	12	99.7%	9	90.4%	19
16	17-BSO	Broward	12.1	26.2%	16	96.1%	15	99.5%	22	86.6%	20	96.5%	23	99.7%	11	99.6%	9	99.9%	3	94.6%	11
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.9	26.9%	18	100.0%	1	100.0%	1	92.9%	7	97.6%	16	98.8%	19	80.2%	21	96.9%	22	91.6%	16
18	1	Escambia, Okaloosa, Santa Rosa, Walton	13.6	39.7%	21	99.0%	8	100.0%	1	89.1%	19	97.2%	20	99.2%	17	91.4%	20	99.7%	7	93.5%	14
19	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.7	25.0%	13	93.3%	21	99.4%	23	90.2%	16	98.3%	13	100.0%	1	99.4%	11	99.4%	13	78.1%	24
19	20	Charlotte, Collier, Glades, Hendry, Lee	14.0	0.0%	1	100.0%	1	99.8%	19	83.5%	23	97.3%	19	99.6%	12	55.2%	24	98.8%	20	84.8%	22
21	6-PISO	Pinellas	10.5	25.7%	15	89.9%	23	99.8%	18	91.0%	12	98.8%	5	98.7%	21	98.6%	13	99.3%	15	81.5%	23
22	13-HSO	Hillsborough	13.6	43.6%	23	92.6%	22	100.0%	1	90.3%	15	97.2%	20	98.6%	22	66.6%	23	96.6%	24	93.3%	15
23	6-PaSO	Pasco	13.9	55.9%	24	95.6%	19	98.8%	24	83.3%	24	97.2%	20	99.2%	16	96.2%	18	98.4%	21	94.1%	13
24	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.1	25.0%	13	95.7%	18	100.0%	1	84.3%	21	96.3%	24	98.2%	23	75.8%	22	96.7%	23	89.9%	20
State			11.5	24.0%		96.9%		99.9%		90.5%		98.1%		99.5%		93.4%		99.2%		92.8%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSFN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSFN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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August 2012

Calculation of Overall Rank

Released 9/25/2012

Overall Rank	Circuit/ SO	Counties	Workload Management				Time Standards										Safety Outcome		Average Rank			
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation			9. No Recurrence of Maltreatment in 6 Mo.		
			12.0		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%			94.6%		
			(None)		1.0		1.5		1.5		1.5		1.0		1.0		1.0			1.5		2.0
Period:			Active on August 31, 2012		Received August 2012		Received August 2012		Received August 2012		Received August 2012		Submitted August 2012		Closed August 2012		Received June 2012		Received December 2011			
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	11	Miami-Dade		20	20	19	28.5	9	13.5	23	34.5	13	13	11	11	18	18	15	22.5	22	44	22.778
2	16	Monroe		23	23	20	30.0	10	15.0	7	10.5	10	10	19	19	9	9	23	34.5	23	46	21.889
3	19	Indian River, Martin, Okeechobee, St. Lucie		22	22	14	21.0	10	15.0	19	28.5	18	18	7	7	21	21	17	25.5	18	36	21.556
4	15	Palm Beach		16	16	16	24.0	5	7.5	12	18.0	15	15	19	19	21	21	20	30.0	20	40	21.167
5	18-DCF	Brevard		17	17	5	7.5	10	15.0	24	36.0	21	21	19	19	21	21	13	19.5	13	26	20.222
6	10	Hardee, Highlands, Polk		15	15	20	30.0	10	15.0	20	30.0	24	24	17	17	21	21	6	9.0	7	14	19.444
7	9	Orange, Osceola		18	18	13	19.5	10	15.0	11	16.5	11	11	16	19	19	19	11	16.5	21	42	19.278
8	5-DCF	Hernando, Lake, Marion, Sumter		19	19	8	12.0	8	12.0	22	33.0	23	23	18	18	19	19	19	28.5	4	8	19.167
9	5-CSO	Citrus		3	3	9	13.5	10	15.0	17	25.5	22	22	10	10	11	11	23	34.5	17	34	18.722
10	18-SSO	Seminole		13	13	1	1.5	4	6.0	21	31.5	15	15	19	19	17	17	14	21.0	19	38	18.000
11	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		8	8	15	22.5	10	15.0	16	24.0	19	19	19	19	10	10	8	12.0	16	32	17.944
12	12-MSO	Manatee		21	21	12	18.0	10	15.0	15	22.5	17	17	1	1	8	8	9	13.5	15	30	16.222
13	7	Flagler, Putnam, St. Johns, Volusia		5	5	18	27.0	10	15.0	8	12.0	13	13	12	12	15	15	20	30.0	8	16	16.111
14	12-DCF	Sarasota, DeSoto		14	14	20	30.0	10	15.0	3	4.5	7	7	5	5	6	6	7	10.5	23	46	15.333
15	4	Clay, Duval, Nassau		6	6	11	16.5	10	15.0	14	21.0	8	8	15	15	13	13	16	24.0	6	12	14.500
16	17-BSO	Broward		9	9	10	15.0	3	4.5	5	7.5	2	2	14	14	16	16	22	33.0	14	28	14.333
17	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		7	7	20	30.0	10	15.0	18	27.0	9	9	6	6	4	4	3	4.5	9	18	13.389
18	1	Escambia, Okaloosa, Santa Rosa, Walton		4	4	17	25.5	10	15.0	6	9.0	3	3	8	8	5	5	18	27.0	11	22	13.167
19	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		11	11	4	6.0	2	3.0	9	13.5	12	12	19	19	14	14	12	18.0	1	2	10.944
19	20	Charlotte, Collier, Glades, Hendry, Lee		23	23	20	30.0	6	9.0	2	3.0	6	6	13	13	1	1	5	7.5	3	6	10.944
21	6-PISO	Pinellas		10	10	2	3.0	7	10.5	13	19.5	20	20	4	4	11	11	10	15.0	2	4	10.778
22	13-HSO	Hillsborough		2	2	3	4.5	10	15.0	10	15.0	3	3	3	3	2	2	1	1.5	10	20	7.333
23	6-PaSO	Pasco		1	1	6	9.0	1	1.5	1	1.5	3	3	9	9	7	7	4	6.0	12	24	6.889
24	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		11	11	7	10.5	10	15.0	4	6.0	1	1	2	2	3	3	2	3.0	5	10	6.833

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- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
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