

Child Protective Investigations Monthly Scorecard

September 2012

Released 10/18/2012

			Workload Management				Time Standards												Safety Outcome				
			1. Over 15 Active Investigations per CPI	2. Response Time: Immediate Priority	3. Response Time: 24 Hours	4. Alleged Victims Seen in 24 Hours	5. CSA Submission to Supervisor	6. CSA Review by Supervisor	7. Submission for 45-Day Review by Supervisor	8. Completion of Investigation	9. No Recurrence of Maltreatment in 6 Mo.												
Standard:			12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	94.6%					
Weighting:			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0					
Period:			Active on September 30, 2012				Received September 2012		Received September 2012		Received September 2012		Received September 2012		Submitted September 2012		Closed September 2012		Received July 2012		Received January 2012		
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank		
1	16	Monroe	9.3	16.7%	4	100.0%	1	100.0%	1	96.7%	1	90.0%	24	100.0%	1	100.0%	1	100.0%	1	100.0%	1		
2	18-DCF	Brevard	10.4	3.3%	1	100.0%	1	100.0%	1	96.3%	3	99.6%	1	99.8%	6	100.0%	1	99.8%	9	90.9%	20		
3	11	Miami-Dade	11.5	21.2%	7	98.9%	9	100.0%	1	96.1%	4	99.0%	7	99.4%	14	99.5%	13	99.8%	10	95.7%	5		
4	5-CSO	Citrus	11.9	28.6%	11	94.4%	20	100.0%	1	94.5%	7	99.1%	5	99.1%	19	100.0%	1	100.0%	1	98.2%	2		
5	19	Indian River, Martin, Okeechobee, St. Lucie	11.3	12.5%	2	100.0%	1	100.0%	1	95.5%	5	99.0%	7	99.8%	7	99.7%	10	100.0%	1	89.1%	21		
6	9	Orange, Osceola	11.2	22.3%	9	99.2%	6	99.9%	18	91.1%	15	99.2%	3	99.8%	4	99.8%	8	99.7%	11	92.9%	12		
7	10	Hardee, Highlands, Polk	11.6	23.4%	10	99.2%	6	100.0%	1	92.5%	13	99.0%	7	99.3%	15	100.0%	1	99.8%	8	92.2%	15		
8	15	Palm Beach	12.4	39.5%	15	98.0%	12	100.0%	1	93.2%	10	99.3%	2	99.9%	5	100.0%	1	99.7%	13	91.1%	19		
9	1	Escambia, Okaloosa, Santa Rosa, Walton	14.8	47.8%	19	99.2%	6	100.0%	1	90.8%	16	99.1%	5	100.0%	1	95.2%	19	99.3%	16	94.0%	9		
10	5-DCF	Hernando, Lake, Marion, Sumter	9.0	16.5%	3	93.1%	21	100.0%	1	93.8%	8	98.1%	16	99.6%	11	99.9%	7	99.6%	15	92.7%	13		
11	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	16.7	61.3%	23	100.0%	1	98.9%	24	92.5%	14	98.3%	14	99.2%	18	97.4%	17	100.0%	1	95.1%	6		
12	12-MSO	Manatee	11.5	34.8%	13	98.0%	12	100.0%	1	96.4%	2	98.0%	18	98.7%	21	97.2%	18	97.1%	21	96.2%	4		
13	7	Flagler, Putnam, St. Johns, Volusia	13.6	43.1%	18	97.1%	15	100.0%	1	93.7%	9	99.2%	4	99.7%	9	99.6%	11	99.7%	12	89.1%	21		
14	12-DCF	Sarasota, DeSoto	12.2	18.2%	5	100.0%	1	100.0%	1	88.0%	22	98.7%	11	95.7%	24	83.9%	21	95.8%	24	93.5%	10		
15	4	Clay, Duval, Nassau	13.7	42.0%	17	96.9%	16	99.9%	18	90.8%	16	98.2%	15	99.2%	16	99.5%	12	99.9%	7	91.2%	18		
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.6	33.3%	12	96.2%	17	100.0%	1	89.3%	19	98.6%	12	98.6%	22	100.0%	1	100.0%	1	87.1%	23		
17	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	13.3	40.0%	16	98.1%	11	100.0%	1	89.2%	20	98.5%	13	100.0%	1	73.6%	22	98.4%	19	91.5%	17		
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.7	21.9%	8	92.9%	22	100.0%	1	92.9%	11	97.3%	22	99.2%	17	89.4%	20	97.9%	20	94.7%	8		
19	18-SSO	Seminole	10.5	18.2%	5	95.0%	19	99.5%	23	92.8%	12	97.1%	23	99.6%	10	99.3%	14	99.3%	17	91.8%	16		
20	6-PISO	Pinellas	13.1	35.2%	14	92.3%	24	99.8%	20	95.0%	6	97.8%	19	99.5%	13	98.0%	15	100.0%	1	86.6%	24		
21	13-HSO	Hillsborough	14.7	52.3%	20	97.8%	14	99.8%	21	90.2%	18	98.8%	10	99.8%	7	63.4%	23	96.6%	22	93.0%	11		
22	6-PaSO	Pasco	15.9	56.1%	22	95.2%	18	100.0%	1	87.9%	23	98.1%	17	98.2%	23	97.8%	16	99.2%	18	97.2%	3		
23	17-BSO	Broward	15.0	53.6%	21	92.9%	22	99.8%	21	88.6%	21	97.6%	20	99.0%	20	99.7%	9	99.7%	14	94.9%	7		
24	20	Charlotte, Collier, Glades, Hendry, Lee	18.4	67.6%	24	98.3%	10	100.0%	1	85.4%	24	97.6%	20	99.5%	12	54.2%	24	95.8%	23	92.5%	14		
State			12.9	34.8%		97.3%		99.9%		91.9%		98.6%		99.4%		93.8%		99.1%		92.6%			
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%			

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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September 2012
Calculation of Overall Rank

Released 10/18/2012

			Workload Management				Time Standards										Safety Outcome						
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.				
Standard:			12.0		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%				
Weighting:			(None)		1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0		
Period:			Active on September 30, 2012			Received September 2012		Received September 2012		Received September 2012		Received September 2012		Submitted September 2012		Closed September 2012		Received July 2012		Received January 2012			
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank	
1	16	Monroe		21	21	20	30.0	8	12.0	24	36.0	1	1	22	22	19	19	19	28.5	24	48	24.167	
2	18-DCF	Brevard		24	24	20	30.0	8	12.0	22	33.0	24	24	19	19	19	19	16	24.0	5	10	21.667	
3	11	Miami-Dade		18	18	16	24.0	8	12.0	21	31.5	16	16	11	11	12	12	15	22.5	20	40	20.778	
4	5-CSO	Citrus		14	14	5	7.5	8	12.0	18	27.0	19	19	6	6	19	19	19	28.5	23	46	19.889	
5	19	Indian River, Martin, Okeechobee, St. Lucie		23	23	20	30.0	8	12.0	20	30.0	16	16	17	17	15	15	19	28.5	3	6	19.722	
6	9	Orange, Osceola		16	16	17	25.5	6	9.0	10	15.0	22	22	21	21	17	17	14	21.0	13	26	19.167	
7	10	Hardee, Highlands, Polk		15	15	17	25.5	8	12.0	12	18.0	16	16	10	10	19	19	17	25.5	10	20	17.889	
8	15	Palm Beach		10	10	12	18.0	8	12.0	15	22.5	23	23	20	20	19	19	12	18.0	6	12	17.167	
9	1	Escambia, Okaloosa, Santa Rosa, Walton		6	6	17	25.5	8	12.0	8	12.0	19	19	22	22	6	6	9	13.5	16	32	16.444	
10	5-DCF	Hernando, Lake, Marion, Sumter		22	22	4	6.0	8	12.0	17	25.5	9	9	14	14	18	18	10	15.0	12	24	16.167	
11	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		2	2	20	30.0	1	1.5	11	16.5	11	11	7	7	8	8	19	28.5	19	38	15.833	
11	12-MSO	Manatee		12	12	12	18.0	8	12.0	23	34.5	7	7	4	4	7	7	4	6.0	21	42	15.833	
13	7	Flagler, Putnam, St. Johns, Volusia		7	7	10	15.0	8	12.0	16	24.0	21	21	16	16	14	14	13	19.5	3	6	14.944	
14	12-DCF	Sarasota, DeSoto		19	19	20	30.0	8	12.0	3	4.5	14	14	1	1	4	4	1	1.5	15	30	12.889	
15	4	Clay, Duval, Nassau		8	8	9	13.5	6	9.0	8	12.0	10	10	9	9	13	13	18	27.0	7	14	12.833	
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		13	13	8	12.0	8	12.0	6	9.0	13	13	3	3	19	19	19	28.5	2	4	12.611	
17	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		9	9	14	21.0	8	12.0	5	7.5	12	12	22	22	3	3	6	9.0	8	16	12.389	
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		17	17	2	3.0	8	12.0	14	21.0	3	3	8	8	5	5	5	7.5	17	34	12.278	
19	18-SSO	Seminole		19	19	6	9.0	2	3.0	13	19.5	2	2	15	15	11	11	8	12.0	9	18	12.056	
20	6-PISO	Pinellas		11	11	1	1.5	5	7.5	19	28.5	6	6	12	12	10	10	19	28.5	1	2	11.889	
21	13-HSO	Hillsborough		5	5	11	16.5	3	4.5	7	10.5	15	15	17	17	2	2	3	4.5	14	28	11.444	
22	6-PaSO	Pasco		3	3	7	10.5	8	12.0	2	3.0	8	8	2	2	9	9	7	10.5	22	44	11.333	
23	17-BSO	Broward		4	4	2	3.0	3	4.5	4	6.0	4	4	5	5	16	16	11	16.5	18	36	10.556	
24	20	Charlotte, Collier, Glades, Hendry, Lee		1	1	15	22.5	8	12.0	1	1.5	4	4	13	13	1	1	2	3.0	11	22	8.889	

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