

Child Protective Investigations Monthly Scorecard

October 2012

Released 11/15/2012

			Workload Management			Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI	2. Response Time: Immediate Priority	3. Response Time: 24 Hours	4. Alleged Victims Seen in 24 Hours	5. CSA Submission to Supervisor	6. CSA Review by Supervisor	7. Submission for 45-Day Review by Supervisor	8. Completion of Investigation	9. No Recurrence of Maltreatment in 6 Mo.										
Standard:			12.0	98.0%	99.5%	85.0%	98.0%	99.0%	98.0%	99.0%	99.0%	98.0%	99.0%	99.0%	99.0%	94.6%					
Weighting:			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0					
Period:			Active on October 31, 2012	Received October 2012	Received October 2012	Received October 2012	Received October 2012	Submitted October 2012	Closed October 2012	Received August 2012	Received February 2012										
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	5	Citrus, Hernando, Lake, Marion, Sumter	9.0	13.2%	5	99.3%	9	100.0%	1	97.3%	1	99.5%	1	99.9%	5	99.3%	10	99.9%	7	92.6%	10
2	11	Miami-Dade	13.0	31.9%	14	99.6%	8	100.0%	1	95.1%	3	99.4%	2	99.2%	20	99.6%	7	99.8%	10	98.4%	1
3	19	Indian River, Martin, Okeechobee, St. Lucie	10.8	9.3%	3	98.9%	12	100.0%	1	93.0%	7	98.9%	8	100.0%	1	100.0%	1	100.0%	1	89.6%	18
4	18-DCF	Brevard	9.8	11.5%	4	96.7%	18	100.0%	1	95.9%	2	99.0%	5	99.8%	6	100.0%	1	100.0%	1	85.9%	21
5	9	Orange, Osceola	11.0	14.7%	6	97.2%	17	99.9%	17	92.3%	12	98.8%	10	99.5%	15	99.9%	4	99.9%	5	95.2%	3
6	4	Clay, Duval, Nassau	11.7	28.4%	11	98.5%	15	100.0%	1	92.7%	10	99.0%	5	99.1%	21	99.4%	8	99.9%	6	93.1%	7
7	10	Hardee, Highlands, Polk	12.8	39.0%	19	98.8%	14	100.0%	1	94.3%	4	98.9%	8	99.4%	18	99.9%	4	99.7%	13	93.3%	5
8	12-MSO	Manatee	8.7	8.7%	2	100.0%	1	100.0%	1	92.7%	8	99.4%	2	99.4%	19	96.0%	18	99.7%	14	90.6%	12
9	18-SSO	Seminole	9.8	16.7%	7	95.7%	21	100.0%	1	93.3%	6	98.7%	12	100.0%	1	99.4%	8	100.0%	1	89.8%	16
10	7	Flagler, Putnam, St. Johns, Volusia	11.8	23.3%	8	99.2%	11	100.0%	1	92.7%	9	98.8%	11	99.6%	11	99.3%	10	99.9%	8	90.2%	14
11	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.8	23.5%	9	96.1%	20	100.0%	1	93.4%	5	98.1%	17	100.0%	1	86.0%	20	97.4%	23	95.8%	2
12	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.5	28.6%	12	100.0%	1	100.0%	1	89.5%	21	98.3%	16	99.4%	17	100.0%	1	99.5%	17	93.2%	6
13	16	Monroe	9.0	0.0%	1	100.0%	1	100.0%	1	86.8%	23	95.9%	22	100.0%	1	97.6%	15	100.0%	1	87.5%	20
14	15	Palm Beach	11.6	36.3%	16	98.9%	12	99.9%	17	92.1%	13	98.7%	12	99.5%	13	99.9%	4	99.7%	11	90.2%	15
15	17-BSO	Broward	13.4	31.8%	13	98.1%	16	99.7%	21	89.3%	22	99.4%	2	99.6%	10	99.1%	13	99.5%	16	93.1%	8
16	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	12.3	37.8%	18	100.0%	1	99.7%	21	90.0%	17	98.9%	7	99.7%	8	97.6%	15	99.2%	18	90.3%	13
17	1	Escambia, Okaloosa, Santa Rosa, Walton	12.2	34.6%	15	100.0%	1	100.0%	1	91.2%	14	95.8%	23	99.6%	12	96.5%	17	99.7%	12	89.7%	17
18	12-DCF	Sarasota, DeSoto	12.7	25.0%	10	100.0%	1	100.0%	1	90.0%	16	97.2%	20	98.6%	22	90.1%	19	98.9%	20	92.4%	11
19	20	Charlotte, Collier, Glades, Hendry, Lee	17.1	58.8%	21	99.3%	10	99.7%	21	90.0%	18	98.4%	15	99.8%	7	54.2%	23	97.8%	22	93.7%	4
20	6-PISO	Pinellas	12.7	37.0%	17	95.1%	22	99.8%	20	92.4%	11	97.9%	18	99.5%	16	97.9%	14	99.9%	8	89.2%	19
21	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11.8	46.2%	20	100.0%	1	100.0%	1	89.7%	19	97.0%	21	99.7%	9	84.3%	21	99.0%	19	85.7%	22
22	13-HSO	Hillsborough	15.5	59.8%	22	96.5%	19	99.9%	17	89.6%	20	97.6%	19	99.5%	13	76.4%	22	98.3%	21	92.9%	9
23	6-PaSO	Pasco	17.6	61.5%	23	85.5%	23	100.0%	1	91.1%	15	98.5%	14	98.5%	23	99.3%	10	99.5%	15	80.9%	23
State			12.3	31.0%		98.1%		99.9%		92.3%		98.6%		99.5%		94.6%		99.5%		91.8%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSNF ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Source for Indicators 2 and 3: FSNF ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSNF production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSNF production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSNF production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSNF monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSNF production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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October 2012
Calculation of Overall Rank

Released 11/15/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome		Average Rank	
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%		
			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0							
Period:	Active on October 31, 2012			Received October 2012		Received October 2012		Received October 2012		Received October 2012		Submitted October 2012		Closed October 2012		Received August 2012		Received February 2012				
	Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	
1	5	Citrus, Hernando, Lake, Marion, Sumter		19	19	15	22.5	8	12.0	23	34.5	23	23	19	19	12	12	17	25.5	14	28	21.722
2	11	Miami-Dade		10	10	16	24.0	8	12.0	21	31.5	20	20	4	4	17	17	14	21.0	23	46	20.611
3	19	Indian River, Martin, Okeechobee, St. Lucie		21	21	11	16.5	8	12.0	17	25.5	15	15	20	20	21	21	20	30.0	6	12	19.222
4	18-DCF	Brevard		20	20	6	9.0	8	12.0	22	33.0	18	18	18	18	21	21	20	30.0	3	6	18.556
5	9	Orange, Osceola		18	18	7	10.5	5	7.5	12	18.0	14	14	9	9	18	18	19	28.5	21	42	18.389
6	4	Clay, Duval, Nassau		13	13	9	13.5	8	12.0	14	21.0	18	18	3	3	15	15	18	27.0	17	34	17.389
7	10	Hardee, Highlands, Polk		5	5	10	15.0	8	12.0	20	30.0	15	15	6	6	18	18	11	16.5	19	38	17.278
8	12-MSO	Manatee		22	22	17	25.5	8	12.0	16	24.0	20	20	5	5	6	6	10	15.0	12	24	17.056
9	18-SSO	Seminole		17	17	3	4.5	8	12.0	18	27.0	11	11	20	20	15	15	20	30.0	8	16	16.944
10	7	Flagler, Putnam, St. Johns, Volusia		16	16	13	19.5	8	12.0	15	22.5	13	13	13	13	12	12	15	22.5	10	20	16.722
11	2	Leon, Gadsden, Jefferson, Wakulla, Liberty Franklin		15	15	4	6.0	8	12.0	19	28.5	7	7	20	20	4	4	1	1.5	22	44	15.333
12	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		12	12	17	25.5	8	12.0	3	4.5	8	8	7	7	21	21	7	10.5	18	36	15.167
13	16	Monroe		23	23	17	25.5	8	12.0	1	1.5	2	2	20	20	8	8	20	30.0	4	8	14.444
14	15	Palm Beach		8	8	11	16.5	5	7.5	11	16.5	11	11	10	10	18	18	13	19.5	9	18	13.889
15	17-BSO	Broward		11	11	8	12.0	1	1.5	2	3.0	20	20	14	14	11	11	8	12.0	16	32	12.944
16	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		6	6	17	25.5	1	1.5	7	10.5	17	17	16	16	8	8	6	9.0	11	22	12.833
17	1	Escambia, Okaloosa, Santa Rosa, Walton		9	9	17	25.5	8	12.0	10	15.0	1	1	12	12	7	7	12	18.0	7	14	12.611
18	12-DCF	Sarasota, DeSoto		14	14	17	25.5	8	12.0	8	12.0	4	4	2	2	5	5	4	6.0	13	26	11.833
19	20	Charlotte, Collier, Glades, Hendry, Lee		3	3	14	21.0	1	1.5	6	9.0	9	9	17	17	1	1	2	3.0	20	40	11.611
20	6-PISO	Pinellas		7	7	2	3.0	4	6.0	13	19.5	6	6	8	8	10	10	15	22.5	5	10	10.222
21	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		4	4	17	25.5	8	12.0	5	7.5	3	3	15	15	3	3	5	7.5	2	4	9.056
22	13-HSO	Hillsborough		2	2	5	7.5	5	7.5	4	6.0	5	5	10	10	2	2	3	4.5	15	30	8.278
23	6-PaSO	Pasco		1	1	1	1.5	8	12.0	9	13.5	10	10	1	1	12	12	9	13.5	1	2	7.389

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