

Child Protective Investigations Monthly Scorecard November 2012

Released 12/18/2012

			Workload Management			Time Standards											Safety Outcome					
			1. Over 15 Active Investigations per CPI	2. Response Time: Immediate Priority	3. Response Time: 24 Hours	4. Alleged Victims Seen in 24 Hours	5. CSA Submission to Supervisor	6. CSA Review by Supervisor	7. Submission for 45-Day Review by Supervisor	8. Completion of Investigation	9. No Recurrence of Maltreatment in 6 Mo.											
Standard:			12.0	98.0%	99.5%	85.0%	98.0%	99.0%	98.0%	99.0%	99.0%	99.0%	98.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	99.0%	94.6%	
Weighting:			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	2.0
Period:			Active on November 31, 2012	Received November 2012	Received November 2012	Received November 2012	Received November 2012	Received November 2012	Submitted November 2012	Closed November 2012	Received September 2012	Received March 2012										
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank	
1	16	Monroe	6.7	0.0%	1	100.0%	1	100.0%	1	93.3%	6	100.0%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	1	
2	19	Indian River, Martin, Okeechobee, St. Lucie	10.4	6.8%	5	100.0%	1	99.7%	21	95.5%	1	99.4%	2	100.0%	1	99.4%	10	100.0%	1	92.3%	14	
3	15	Palm Beach	10.5	13.5%	8	96.8%	19	99.9%	14	93.2%	7	98.7%	10	99.9%	5	100.0%	1	99.8%	6	96.1%	6	
4	9	Orange, Osceola	11.0	19.4%	11	99.5%	9	99.9%	14	92.8%	10	98.9%	7	99.6%	10	99.6%	7	99.8%	4	95.7%	8	
5	5	Citrus, Hernando, Lake, Marion, Sumter	9.0	14.9%	9	100.0%	1	99.8%	17	94.0%	2	98.8%	8	99.6%	8	99.4%	12	99.9%	3	91.9%	15	
6	11	Miami-Dade	13.1	33.0%	19	99.5%	9	100.0%	1	93.6%	3	97.0%	20	98.9%	20	99.6%	5	99.7%	10	97.8%	2	
7	12-DCF	Sarasota, DeSoto	11.7	19.4%	10	100.0%	1	100.0%	1	93.2%	8	98.6%	12	100.0%	1	98.0%	18	98.8%	19	94.6%	10	
8	4	Clay, Duval, Nassau	11.4	22.9%	13	98.3%	15	99.9%	14	92.5%	12	98.9%	6	99.5%	14	99.4%	11	99.8%	5	93.8%	12	
9	18-DCF	Brevard	9.9	1.7%	3	98.6%	14	100.0%	1	93.4%	5	99.3%	3	99.5%	12	99.6%	8	99.4%	15	87.3%	22	
9	12-MSO	Manatee	7.7	4.3%	4	100.0%	1	100.0%	1	91.7%	16	96.8%	21	99.6%	9	97.4%	19	99.1%	16	97.2%	4	
11	7	Flagler, Putnam, St. Johns, Volusia	9.6	8.6%	6	100.0%	1	99.8%	18	91.9%	14	99.1%	5	99.0%	18	99.5%	9	99.7%	7	90.4%	17	
12	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.4	21.9%	12	98.2%	16	100.0%	1	90.9%	17	98.6%	11	99.0%	19	99.8%	4	99.7%	9	92.6%	13	
13	10	Hardee, Highlands, Polk	12.1	31.2%	17	99.2%	12	100.0%	1	93.1%	9	98.5%	13	99.7%	7	100.0%	1	99.6%	14	87.5%	21	
14	18-SSO	Seminole	10.1	24.0%	14	97.2%	18	100.0%	1	93.6%	4	97.9%	15	100.0%	1	99.3%	13	99.7%	12	89.1%	19	
15	17-BSO	Broward	13.6	27.7%	15	99.1%	13	99.8%	18	90.7%	18	97.8%	17	99.4%	15	99.6%	6	99.7%	10	94.8%	9	
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	8.1	0.0%	1	100.0%	1	100.0%	1	91.7%	15	99.3%	4	99.3%	17	99.1%	14	98.6%	21	85.5%	23	
17	1	Escambia, Okaloosa, Santa Rosa, Walton	11.8	28.2%	16	100.0%	1	100.0%	1	88.5%	22	98.8%	8	99.5%	13	94.7%	20	99.6%	13	91.5%	16	
18	20	Charlotte, Collier, Glades, Hendry, Lee	15.6	51.8%	22	99.3%	11	99.3%	22	92.8%	11	98.5%	13	99.4%	15	93.8%	21	98.8%	20	96.0%	7	
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.4	10.5%	7	97.6%	17	100.0%	1	90.3%	19	97.7%	18	98.8%	21	99.1%	15	98.8%	18	94.6%	10	
20	6-PISO	Pinellas	12.8	33.3%	20	92.4%	22	100.0%	1	92.1%	13	97.9%	15	99.5%	11	98.2%	17	99.7%	8	90.0%	18	
21	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	11.9	32.1%	18	95.2%	20	97.7%	23	85.8%	23	94.7%	23	98.2%	23	86.5%	22	98.9%	17	97.8%	3	
22	13-HSO	Hillsborough	15.5	63.8%	23	93.6%	21	99.8%	18	89.8%	20	97.7%	19	98.7%	22	81.8%	23	97.9%	23	96.3%	5	
23	6-PaSO	Pasco	14.0	46.5%	21	90.5%	23	100.0%	1	89.6%	21	95.8%	22	99.7%	6	98.2%	16	98.4%	22	88.4%	20	
State			11.7	25.3%		98.2%		99.8%		92.1%		98.3%		99.4%		97.5%		99.4%		93.2%		
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%		

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

Child Protective Investigations Monthly Scorecard

November 2012

Calculation of Overall Rank

Released 12/18/2012

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
			12.0 20.0%			98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%		
			Weighting: (None) 1.0			1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0		
Period: Active on November 31, 2012			Received November 2012		Received November 2012		Received November 2012		Received November 2012		Received November 2012		Submitted November 2012		Closed November 2012		Received September 2012		Received March 2012			
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	16	Monroe		22	22	16	24.0	11	16.5	18	27.0	23	23	20	20	21	21	22	33.0	23	46	25.833
2	19	Indian River, Martin, Okeechobee, St. Lucie		19	19	16	24.0	3	4.5	23	34.5	22	22	20	20	14	14	22	33.0	10	20	21.222
3	15	Palm Beach		16	16	5	7.5	8	12.0	17	25.5	14	14	19	19	21	21	18	27.0	18	36	19.778
4	9	Orange, Osceola		13	13	14	21.0	8	12.0	14	21.0	17	17	14	14	17	17	20	30.0	16	32	19.667
5	5	Citrus, Hernando, Lake, Marion, Sumter		15	15	16	24.0	7	10.5	22	33.0	15	15	16	16	12	12	21	31.5	9	18	19.444
6	11	Miami-Dade		5	5	14	21.0	11	16.5	21	31.5	4	4	4	4	19	19	13	19.5	22	44	18.278
7	12-DCF	Sarasota, DeSoto		14	14	16	24.0	11	16.5	16	24.0	12	12	20	20	6	6	5	7.5	13	26	16.667
8	4	Clay, Duval, Nassau		11	11	9	13.5	8	12.0	12	18.0	18	18	10	10	13	13	19	28.5	12	24	16.444
9	18-DCF	Brevard		21	21	10	15.0	11	16.5	19	28.5	21	21	12	12	16	16	9	13.5	2	4	16.389
9	12-MSO	Manatee		20	20	16	24.0	11	16.5	8	12.0	3	3	15	15	5	5	8	12.0	20	40	16.389
11	7	Flagler, Putnam, St. Johns, Volusia		18	18	16	24.0	4	6.0	10	15.0	19	19	6	6	15	15	17	25.5	7	14	15.833
12	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		12	12	8	12.0	11	16.5	7	10.5	13	13	5	5	20	20	15	22.5	11	22	14.833
13	10	Hardee, Highlands, Polk		7	7	12	18.0	11	16.5	15	22.5	10	10	17	17	21	21	10	15.0	3	6	14.778
14	16-SSO	Seminole		10	10	6	9.0	11	16.5	20	30.0	8	8	20	20	11	11	12	18.0	5	10	14.722
15	17-BSO	Broward		9	9	11	16.5	4	6.0	6	9.0	7	7	8	8	18	18	13	19.5	15	30	13.667
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		22	22	16	24.0	11	16.5	9	13.5	20	20	7	7	10	10	3	4.5	1	2	13.278
17	1	Escambia, Okaloosa, Santa Rosa, Walton		8	8	16	24.0	11	16.5	2	3.0	15	15	11	11	4	4	11	16.5	8	16	12.667
18	20	Charlotte, Collier, Glades, Hendry, Lee		2	2	13	19.5	2	3.0	13	19.5	10	10	8	8	3	3	4	6.0	17	34	11.667
19	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		17	17	7	10.5	11	16.5	5	7.5	6	6	3	3	9	9	6	9.0	13	26	11.611
20	6-PISO	Pinellas		4	4	2	3.0	11	16.5	11	16.5	8	8	13	13	7	7	16	24.0	6	12	11.556
21	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		6	6	4	6.0	1	1.5	1	1.5	1	1	1	1	2	2	7	10.5	21	42	7.944
22	13-HSO	Hillsborough		1	1	3	4.5	4	6.0	4	6.0	5	5	2	2	1	1	1	1.5	19	38	7.222
23	6-PaSO	Pasco		3	3	1	1.5	11	16.5	3	4.5	2	2	18	18	8	8	2	3.0	4	8	7.167

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.) Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSFN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C. Source: FSFN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.) Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.