

# Child Protective Investigations Monthly Scorecard

## January 2013

Released 2/18/2013

			Workload Management			Time Standards												Safety Outcome					
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.			
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%			
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0			
Period:			Active on January 31, 2013			Received January 2013		Received January 2013		Received January 2013		Received January 2013		Submitted January 2013		Closed January 2013		Received November 2012		Received May 2012			
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank	Geo Sort	Reg
1	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	7.7	2.9%	2	100.0%	1	100.0%	1	90.5%	21	99.2%	10	100.0%	1	100.0%	1	100.0%	1	97.6%	2	5	NE
2	9	Orange, Osceola	8.4	4.2%	5	99.1%	12	100.0%	1	92.7%	10	98.7%	12	99.5%	15	100.0%	1	99.9%	4	95.8%	8	10	C
2	18-DCF	Brevard	9.6	7.8%	9	100.0%	1	100.0%	1	94.4%	2	99.6%	2	100.0%	1	100.0%	1	98.5%	14	91.9%	16	12	C
4	15	Palm Beach	9.9	5.6%	7	98.9%	13	99.9%	16	93.2%	6	99.2%	8	100.0%	1	100.0%	1	98.8%	11	95.1%	10	21	SE
5	10	Hardee, Highlands, Polk	11.1	17.6%	14	100.0%	1	100.0%	1	94.0%	3	99.4%	5	99.5%	13	100.0%	1	98.2%	16	95.9%	7	13	C
6	7	Flagler, Putnam, St. Johns, Volusia	8.5	3.8%	4	100.0%	1	99.8%	18	93.7%	5	99.5%	3	99.7%	10	100.0%	1	99.7%	7	89.8%	19	7	NE
7	12-DCF	Sarasota, DeSoto	11.4	20.7%	16	100.0%	1	100.0%	1	92.2%	15	99.2%	7	100.0%	1	99.5%	10	98.3%	15	96.8%	3	19	SC
8	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	9.8	21.1%	17	100.0%	1	100.0%	1	91.0%	18	99.4%	4	100.0%	1	100.0%	1	100.0%	1	94.2%	13	4	NE
9	12-MSO	Manatee	9.0	13.0%	12	100.0%	1	100.0%	1	92.8%	8	99.7%	1	99.0%	21	92.5%	21	97.7%	18	96.6%	5	18	SC
10	1	Escambia, Okaloosa, Santa Rosa, Walton	9.8	9.8%	11	100.0%	1	99.8%	18	91.1%	17	99.4%	5	99.9%	7	99.1%	13	99.6%	8	92.7%	15	1	NW
10	5	Citrus, Hernando, Lake, Marion, Sumter	8.1	7.3%	8	99.4%	11	100.0%	1	93.8%	4	99.0%	11	99.5%	16	99.0%	14	99.5%	9	88.6%	21	9	C
12	19	Indian River, Martin, Okeechobee, St. Lucie	10.0	4.8%	6	97.0%	18	99.4%	22	92.6%	11	98.5%	16	99.7%	9	99.7%	9	99.7%	6	94.3%	12	14	C
13	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	9.4	3.6%	3	94.7%	21	100.0%	1	90.3%	22	96.2%	22	99.6%	12	88.3%	22	100.0%	1	97.7%	1	3	NW
14	4	Clay, Duval, Nassau	9.1	8.6%	10	98.4%	15	100.0%	1	91.6%	16	98.7%	13	99.4%	17	99.3%	11	99.8%	5	93.1%	14	6	NE
15	11	Miami-Dade	13.0	32.1%	20	98.9%	13	100.0%	1	93.0%	7	98.6%	14	99.2%	19	98.7%	15	97.7%	19	96.3%	6	23	S
16	16	Monroe	5.6	0.0%	1	100.0%	1	100.0%	1	95.1%	1	94.6%	23	98.2%	22	100.0%	1	95.7%	23	88.9%	20	24	S
17	17-BSO	Broward	13.6	35.6%	21	97.8%	17	100.0%	1	89.5%	23	98.1%	19	99.8%	8	99.3%	11	98.7%	12	94.6%	11	22	SE
18	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.9	14.6%	13	98.0%	16	100.0%	1	92.7%	9	98.6%	15	99.4%	18	96.4%	19	99.0%	10	88.6%	22	2	NW
19	13-HSO	Hillsborough	14.7	50.6%	22	95.9%	19	100.0%	1	90.7%	19	96.9%	21	99.5%	14	80.9%	23	97.3%	21	96.8%	4	17	SC
20	6-PISO	Pinellas	12.2	26.9%	18	94.7%	20	99.8%	17	92.5%	12	98.5%	16	99.2%	20	97.6%	18	98.6%	13	91.0%	17	16	SC
20	20	Charlotte, Collier, Glades, Hendry, Lee	15.8	57.7%	23	100.0%	1	99.8%	18	92.3%	14	97.9%	20	99.9%	6	98.1%	16	96.3%	22	90.6%	18	20	SC
22	6-PaSO	Pasco	11.0	18.4%	15	90.2%	23	99.7%	21	92.4%	13	98.2%	18	97.5%	23	97.7%	17	98.1%	17	95.1%	9	15	SC
23	18-SSO	Seminole	10.9	27.3%	19	91.9%	22	98.6%	23	90.6%	20	99.2%	8	99.6%	11	95.6%	20	97.3%	20	88.0%	23	11	C
<b>State</b>			<b>10.7</b>	<b>17.9%</b>		<b>98.3%</b>		<b>99.9%</b>		<b>92.3%</b>		<b>98.3%</b>		<b>99.5%</b>		<b>97.7%</b>		<b>98.7%</b>		<b>93.8%</b>		<b>25</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>		<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>95.0%</b>		<b>96.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>			

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.  
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

# Child Protective Investigations Monthly Scorecard

January 2013

Calculation of Overall Rank

Released 2/18/2013

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards												Safety Outcome		Average Rank	Geo Sort	Reg		
			Standard: 12.0	1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation					9. No Recurrence of Maltreatment in 6 Mo.	
				20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%					94.6%	
				Weighting: (None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0								
Period:	Active on January 31, 2013			Received January 2013		Received January 2013		Received January 2013		Received January 2013		Submitted January 2013		Closed January 2013		Received November 2012		Received May 2012						
Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score				
1	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	22	22	14	21.0	9	13.5	3	4.5	14	14	19	19	16	16	21	31.5	22	44	20.611	5	NE	
2	9	Orange, Osceola	19	19	12	18.0	9	13.5	14	21.0	12	12	9	9	16	16	20	30.0	16	32	18.944	10	C	
2	18-DCF	Brevard	15	15	14	21.0	9	13.5	22	33.0	22	22	19	19	16	16	10	15.0	8	16	18.944	12	C	
4	15	Palm Beach	17	17	10	15.0	8	12.0	18	27.0	15	15	19	19	16	16	13	19.5	14	28	18.722	21	SE	
5	10	Hardee, Highlands, Polk	10	10	14	21.0	9	13.5	21	31.5	18	18	11	11	16	16	8	12.0	17	34	18.556	13	C	
6	7	Flagler, Putnam, St. Johns, Volusia	20	20	14	21.0	4	6.0	19	28.5	21	21	14	14	16	16	17	25.5	5	10	18.000	7	NE	
7	12-DCF	Sarasota, DeSoto	8	8	14	21.0	9	13.5	9	13.5	17	17	19	19	14	14	9	13.5	21	42	17.944	19	SC	
8	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	7	7	14	21.0	9	13.5	6	9.0	20	20	19	19	16	16	21	31.5	11	22	17.667	4	NE	
9	12-MSO	Manatee	12	12	14	21.0	9	13.5	16	24.0	23	23	3	3	3	3	6	9.0	19	38	16.278	18	SC	
10	1	Escambia, Okaloosa, Santa Rosa, Walton	13	13	14	21.0	4	6.0	7	10.5	18	18	17	17	11	11	16	24.0	9	18	15.389	1	NW	
10	5	Citrus, Hernando, Lake, Marion, Sumter	16	16	13	19.5	9	13.5	20	30.0	13	13	8	8	10	10	15	22.5	3	6	15.389	9	C	
12	19	Indian River, Martin, Okeechobee, St. Lucie	18	18	6	9.0	2	3.0	13	19.5	7	7	15	15	15	15	18	27.0	12	24	15.278	14	C	
13	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	21	21	3	4.5	9	13.5	2	3.0	2	2	12	12	2	2	21	31.5	23	46	15.056	3	NW	
14	4	Clay, Duval, Nassau	14	14	9	13.5	9	13.5	8	12.0	11	11	7	7	12	12	19	28.5	10	20	14.611	6	NE	
15	11	Miami-Dade	4	4	10	15.0	9	13.5	17	25.5	10	10	5	5	9	9	5	7.5	18	36	13.944	23	S	
16	16	Monroe	23	23	14	21.0	9	13.5	23	34.5	1	1	2	2	16	16	1	1.5	4	8	13.389	24	S	
17	17-BSO	Broward	3	3	7	10.5	9	13.5	1	1.5	5	5	16	16	12	12	12	18.0	13	26	11.722	22	SE	
18	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11	11	8	12.0	9	13.5	15	22.5	9	9	6	6	5	5	14	21.0	2	4	11.556	2	NW	
19	13-HSO	Hillsborough	2	2	5	7.5	9	13.5	5	7.5	3	3	10	10	1	1	3	4.5	20	40	9.889	17	SC	
20	6-PISO	Pinellas	6	6	4	6.0	7	10.5	12	18.0	7	7	4	4	6	6	11	16.5	7	14	9.778	16	SC	
20	20	Charlotte, Collier, Glades, Hendry, Lee	1	1	14	21.0	4	6.0	10	15.0	4	4	18	18	8	8	2	3.0	6	12	9.778	20	SC	
22	6-PaSO	Pasco	9	9	1	1.5	3	4.5	11	16.5	6	6	1	1	7	7	7	10.5	15	30	9.556	15	SC	
23	18-SSO	Seminole	5	5	2	3.0	1	1.5	4	6.0	15	15	13	13	4	4	4	6.0	1	2	6.167	11	C	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.) Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C. Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.) Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.