

Child Protective Investigations Monthly Scorecard

February 2013

Released 3/18/2013

			Workload Management			Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0	
Period:			Active on February 28, 2013			Received February 2013		Received February 2013		Received February 2013		Received February 2013		Submitted February 2013		Closed February 2013		Received December 2012		Received June 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-DCF	Brevard	11.4	27.0%	13	100.0%	1	100.0%	1	94.8%	2	99.0%	4	99.8%	6	100.0%	1	99.1%	11	94.7%	6
2	9	Orange, Osceola	10.0	7.2%	5	99.6%	11	100.0%	1	93.2%	9	97.5%	21	99.7%	10	100.0%	1	99.3%	8	96.0%	3
3	7	Flagler, Putnam, St. Johns, Volusia	9.9	6.4%	4	99.1%	15	100.0%	1	94.0%	5	99.9%	1	100.0%	1	100.0%	1	99.8%	4	88.8%	20
4	10	Hardee, Highlands, Polk	12.7	34.2%	16	100.0%	1	99.6%	20	94.2%	4	98.9%	7	99.4%	16	100.0%	1	98.5%	14	96.0%	2
5	15	Palm Beach	12.3	29.5%	14	98.9%	17	100.0%	1	92.9%	11	98.8%	8	99.9%	5	100.0%	1	99.1%	12	95.5%	4
6	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	8.3	5.9%	2	97.0%	21	100.0%	1	91.8%	16	98.4%	11	99.7%	9	99.7%	9	100.0%	1	94.8%	5
7	5	Citrus, Hernando, Lake, Marion, Sumter	9.8	13.5%	7	99.4%	13	100.0%	1	93.7%	6	98.5%	10	99.6%	13	99.6%	12	99.1%	10	94.0%	9
8	1	Escambia, Okaloosa, Santa Rosa, Walton	11.3	22.8%	11	100.0%	1	100.0%	1	91.9%	15	99.1%	3	99.7%	8	99.7%	9	99.4%	6	92.1%	17
9	6-PISO	Pinellas	10.5	15.7%	8	100.0%	1	100.0%	1	94.4%	3	99.0%	4	99.3%	20	98.8%	17	99.4%	7	91.3%	19
10	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	13.2	35.3%	18	100.0%	1	100.0%	1	92.7%	12	98.8%	9	99.4%	17	100.0%	1	100.0%	1	92.2%	15
11	19	Indian River, Martin, Okeechobee, St. Lucie	12.1	22.0%	10	98.6%	18	99.7%	18	93.1%	10	99.0%	4	100.0%	1	99.1%	15	98.6%	13	93.2%	12
12	4	Clay, Duval, Nassau	9.7	6.0%	3	98.4%	19	99.6%	20	92.3%	13	98.3%	13	99.4%	18	99.7%	9	99.4%	5	93.5%	11
13	11	Miami-Dade	13.1	34.5%	17	99.5%	12	100.0%	1	93.6%	7	98.2%	15	99.5%	14	99.8%	8	97.3%	18	93.0%	13
14	12-DCF	Sarasota, DeSoto	13.8	35.5%	19	100.0%	1	100.0%	1	91.6%	17	99.6%	2	99.6%	12	97.4%	20	95.2%	23	94.7%	7
14	16	Monroe	9.6	0.0%	1	100.0%	1	100.0%	1	95.2%	1	93.2%	23	95.2%	23	100.0%	1	98.0%	17	84.6%	23
16	12-MSO	Manatee	10.5	9.1%	6	98.1%	20	100.0%	1	93.3%	8	97.6%	20	99.3%	19	97.1%	21	99.2%	9	93.0%	14
17	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.9	26.2%	12	100.0%	1	100.0%	1	91.1%	18	98.1%	17	100.0%	1	99.2%	14	98.4%	15	86.2%	22
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.7	20.7%	9	100.0%	1	99.5%	22	89.9%	19	96.9%	22	97.6%	22	97.5%	19	100.0%	1	92.2%	15
19	18-SSO	Seminole	11.5	40.9%	20	100.0%	1	100.0%	1	89.7%	20	97.8%	19	100.0%	1	95.0%	22	96.0%	21	93.6%	10
20	20	Charlotte, Collier, Glades, Hendry, Lee	18.8	75.0%	23	99.3%	14	99.7%	18	92.0%	14	98.3%	13	99.7%	7	99.4%	13	96.3%	20	88.4%	21
21	17-BSO	Broward	16.2	60.7%	22	99.1%	15	100.0%	1	89.7%	21	98.4%	12	99.5%	14	99.0%	16	98.3%	16	91.4%	18
22	13-HSO	Hillsborough	16.2	57.3%	21	93.4%	23	99.9%	17	89.2%	22	98.2%	15	99.7%	11	85.5%	23	96.6%	19	94.5%	8
23	6-PaSO	Pasco	12.3	33.3%	15	94.1%	22	99.4%	23	88.7%	23	98.1%	18	97.9%	21	98.1%	18	95.9%	22	96.7%	1
State			12.0	27.1%		98.8%		99.9%		92.4%		98.5%		99.5%		98.4%		98.5%		93.0%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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Calculation of Overall Rank

			Workload Management				Time Standards												Safety Outcome				
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.				
			12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	98.0%	99.0%	99.0%	94.6%						
			(None)	1.0	1.5	1.5	1.5	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.5	2.0						
			Active on February 28, 2013			Received February 2013		Received February 2013		Received February 2013		Received February 2013		Submitted February 2013		Closed February 2013		Received December 2012		Received June 2012			
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank	
1	18-DCF	Brevard		11	11	14	21.0	8	12.0	22	33.0	18	18	18	18	17	17	13	19.5	18	36	20.611	
2	9	Orange, Osceola		19	19	13	19.5	8	12.0	15	22.5	3	3	14	14	17	17	16	24.0	21	42	19.222	
3	7	Flagler, Putnam, St. Johns, Volusia		20	20	8	12.0	8	12.0	19	28.5	23	23	20	20	17	17	20	30.0	4	8	18.944	
4	10	Hardee, Highlands, Polk		8	8	14	21.0	3	4.5	20	30.0	17	17	8	8	17	17	10	15.0	22	44	18.278	
5	15	Palm Beach		10	10	7	10.5	8	12.0	13	19.5	16	16	19	19	17	17	12	18.0	20	40	18.000	
6	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		22	22	3	4.5	8	12.0	8	12.0	13	13	15	15	13	13	21	31.5	19	38	17.889	
7	5	Citrus, Hernando, Lake, Marion, Sumter		17	17	11	16.5	8	12.0	18	27.0	14	14	11	11	12	12	14	21.0	15	30	17.833	
8	1	Escambia, Okaloosa, Santa Rosa, Walton		13	13	14	21.0	8	12.0	9	13.5	21	21	16	16	13	13	18	27.0	7	14	16.722	
9	6-PISO	Pinellas		16	16	14	21.0	8	12.0	21	31.5	18	18	4	4	7	7	17	25.5	5	10	16.111	
10	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		6	6	14	21.0	8	12.0	12	18.0	15	15	7	7	17	17	21	31.5	8	16	15.944	
11	19	Indian River, Martin, Okeechobee, St. Lucie		14	14	6	9.0	5	7.5	14	21.0	18	18	20	20	9	9	11	16.5	12	24	15.444	
12	4	Clay, Duval, Nassau		21	21	5	7.5	3	4.5	11	16.5	10	10	6	6	13	13	19	28.5	13	26	14.778	
13	11	Miami-Dade		7	7	12	18.0	8	12.0	17	25.5	8	8	9	9	16	16	6	9.0	11	22	14.056	
14	12-DCF	Sarasota, DeSoto		5	5	14	21.0	8	12.0	7	10.5	22	22	12	12	4	4	1	1.5	17	34	13.556	
14	16	Monroe		23	23	14	21.0	8	12.0	23	34.5	1	1	1	1	17	17	7	10.5	1	2	13.556	
16	12-MSO	Manatee		18	18	4	6.0	8	12.0	16	24.0	4	4	5	5	3	3	15	22.5	10	20	12.722	
17	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		12	12	14	21.0	8	12.0	6	9.0	7	7	20	20	10	10	9	13.5	2	4	12.056	
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		15	15	14	21.0	2	3.0	5	7.5	2	2	2	2	5	5	21	31.5	8	16	11.444	
19	18-SSO	Seminole		4	4	14	21.0	8	12.0	4	6.0	5	5	20	20	2	2	3	4.5	14	28	11.389	
20	20	Charlotte, Collier, Glades, Hendry, Lee		1	1	10	15.0	5	7.5	10	15.0	10	10	17	17	11	11	4	6.0	3	6	9.833	
21	17-BSO	Broward		2	2	8	12.0	8	12.0	3	4.5	12	12	9	9	8	8	8	12.0	6	12	9.278	
22	13-HSO	Hillsborough		3	3	1	1.5	7	10.5	2	3.0	8	8	13	13	1	1	5	7.5	16	32	8.833	
23	6-PaSO	Pasco		9	9	2	3.0	1	1.5	1	1.5	6	6	3	3	6	6	2	3.0	23	46	8.778	

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