

Child Protective Investigations Monthly Scorecard

March 2013

Released 4/18/2013

			Workload Management			Time Standards												Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.0		1.0		1.5		2.0	
Period:			Active on March 31, 2013			Received March 2013		Received March 2013		Received March 2013		Received March 2013		Submitted March 2013		Closed March 2013		Received January 2013		Received July 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=48 Hours	Rank	% Reviewed <=72 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	9	Orange, Osceola	10.4	8.2%	2	100.0%	1	100.0%	1	91.2%	13	98.7%	13	99.3%	13	100.0%	1	99.8%	5	98.0%	1
2	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	13.4	25.0%	13	100.0%	1	100.0%	1	92.9%	9	99.4%	2	100.0%	1	100.0%	1	99.5%	13	96.4%	5
3	15	Palm Beach	11.2	21.3%	12	99.1%	14	100.0%	1	91.8%	12	99.2%	7	99.6%	8	100.0%	1	99.8%	7	96.5%	4
4	5	Citrus, Hernando, Lake, Marion, Sumter	9.8	13.8%	7	100.0%	1	100.0%	1	94.4%	2	99.3%	3	99.8%	3	100.0%	1	99.4%	14	92.5%	15
5	18-DCF	Brevard	10.5	14.1%	8	100.0%	1	100.0%	1	93.8%	7	99.1%	8	99.6%	9	100.0%	1	99.6%	10	91.7%	16
6	19	Indian River, Martin, Okeechobee, St. Lucie	12.1	14.6%	9	98.5%	18	100.0%	1	94.2%	4	98.7%	14	98.8%	21	100.0%	1	100.0%	1	93.9%	11
7	7	Flagler, Putnam, St. Johns, Volusia	9.0	10.5%	6	100.0%	1	100.0%	1	94.1%	6	99.1%	8	99.2%	16	100.0%	1	99.9%	4	89.9%	20
8	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.0	16.7%	10	98.6%	17	100.0%	1	92.3%	10	99.7%	1	99.7%	5	100.0%	1	100.0%	1	87.4%	22
9	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	9.7	2.5%	1	100.0%	1	100.0%	1	94.4%	3	99.3%	6	99.7%	6	98.0%	17	98.7%	20	90.2%	19
10	12-MSO	Manatee	9.3	9.1%	3	93.0%	23	100.0%	1	93.3%	8	99.3%	3	99.3%	15	93.0%	22	99.1%	18	96.9%	3
11	1	Escambia, Okaloosa, Santa Rosa, Walton	11.5	31.8%	16	99.1%	14	100.0%	1	89.2%	19	99.3%	3	99.9%	2	99.0%	11	99.3%	15	94.8%	7
11	6-PISO	Pinellas	10.2	10.1%	5	97.5%	20	100.0%	1	96.0%	1	98.8%	11	99.3%	14	99.0%	11	99.7%	8	91.4%	18
13	11	Miami-Dade	14.1	41.1%	18	99.5%	13	100.0%	1	94.1%	5	98.5%	15	99.5%	10	99.0%	11	99.5%	12	92.8%	13
14	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.0	17.9%	11	100.0%	1	100.0%	1	88.7%	20	96.9%	22	97.3%	23	95.0%	21	100.0%	1	97.9%	2
15	4	Clay, Duval, Nassau	10.1	9.4%	4	98.9%	16	100.0%	1	90.2%	17	98.5%	15	99.1%	19	100.0%	1	99.7%	9	92.7%	14
16	18-SSO	Seminole	13.7	42.9%	19	100.0%	1	100.0%	1	86.9%	22	99.0%	10	99.7%	7	99.0%	11	99.3%	16	94.3%	9
17	10	Hardee, Highlands, Poik	12.2	29.7%	15	100.0%	1	100.0%	1	90.5%	15	98.8%	11	99.1%	18	99.0%	11	99.6%	11	91.6%	17
18	17-BSO	Broward	16.0	60.5%	21	95.0%	22	99.9%	22	86.7%	23	98.3%	19	99.0%	20	100.0%	1	99.8%	6	95.0%	6
19	20	Charlotte, Collier, Glades, Hendry, Lee	16.7	61.3%	22	100.0%	1	100.0%	1	92.0%	11	98.5%	15	99.7%	4	97.0%	20	99.2%	17	89.7%	21
20	6-PaSO	Pasco	14.1	45.5%	20	97.7%	19	100.0%	1	87.1%	21	98.4%	18	99.5%	11	98.0%	17	98.5%	21	94.5%	8
21	16	Monroe	12.0	25.0%	13	100.0%	1	100.0%	1	90.5%	15	95.2%	23	98.5%	22	98.0%	17	94.8%	23	93.8%	12
22	12-DCF	Sarasota, DeSoto	13.8	34.5%	17	100.0%	1	100.0%	1	90.9%	14	98.3%	20	99.2%	17	99.0%	11	98.1%	22	82.1%	23
23	13-HSO	Hillsborough	16.5	67.1%	23	95.8%	21	99.6%	23	90.0%	18	97.9%	21	99.4%	12	86.0%	23	98.8%	19	94.2%	10
State			12.0	26.6%		98.9%		100.0%		91.6%		98.7%		99.4%		98.0%		99.5%		93.2%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		95.0%		96.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- CSA Submission to Supervisor. "4. Determine the immediate and long-term risk to each child through utilization of standardized risk assessment instruments." and "5. Based on the information obtained from available sources, complete the risk assessment instrument within 48 hours after the initial contact . . ." (s. 39.301(10)(b)(5), F.S.) Source: FSN production report, "Initial Child Safety Assessment Submitted to Supervisor by Time."
- CSA Review by Supervisor. "This review shall be completed within seventy-two hours from the time the automated assessment tool is submitted to the supervisor for review." Rule 65C-29.003 (6)(b), F.A.C.
Source: FSN production report, "Initial Child Safety Assessment Reviewed by Supervisor by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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March 2013

Calculation of Overall Rank

Released 4/18/2013

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards										Safety Outcome		Average Rank	
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. CSA Submission to Supervisor		6. CSA Review by Supervisor		7. Submission for 45-Day Review by Supervisor		8. Completion of Investigation		9. No Recurrence of Maltreatment in 6 Mo.		
			12.0 (None)	20.0%	1.0	98.0%	1.5	99.5%	1.5	85.0%	1.5	98.0%	1.0	99.0%	1.0	98.0%	1.0	99.0%	1.5	94.6%		2.0
			Active on March 31, 2013			Received March 2013		Received March 2013		Received March 2013		Received March 2013		Submitted March 2013		Closed March 2013		Received January 2013		Received July 2012		
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank
1	9	Orange, Osceola		22	22	12	18.0	3	4.5	11	16.5	11	11	11	11	14	14	19	28.5	23	46	19.056
2	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		10	10	12	18.0	3	4.5	15	22.5	22	22	23	23	14	14	11	16.5	19	38	18.722
3	15	Palm Beach		12	12	9	13.5	3	4.5	12	18.0	17	17	16	16	14	14	17	25.5	20	40	17.833
4	5	Citrus, Hernando, Lake, Marion, Sumter		17	17	12	18.0	3	4.5	22	33.0	19	19	21	21	14	14	10	15.0	9	18	17.722
5	18-DCF	Brevard		16	16	12	18.0	3	4.5	17	25.5	15	15	15	15	14	14	14	21.0	8	16	16.111
6	19	Indian River, Martin, Okeechobee, St. Lucie		15	15	6	9.0	3	4.5	20	30.0	10	10	3	3	14	14	21	31.5	13	26	15.889
7	7	Flagler, Putnam, St. Johns, Volusia		18	18	12	18.0	3	4.5	18	27.0	15	15	8	8	14	14	20	30.0	4	8	15.833
8	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		14	14	7	10.5	3	4.5	14	21.0	23	23	19	19	14	14	21	31.5	2	4	15.722
9	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		23	23	12	18.0	3	4.5	21	31.5	18	18	18	18	5	5	4	6.0	5	10	14.889
10	12-MSO	Manatee		21	21	1	1.5	3	4.5	16	24.0	19	19	9	9	2	2	6	9.0	21	42	14.667
11	1	Escambia, Okaloosa, Santa Rosa, Walton		8	8	9	13.5	3	4.5	5	7.5	19	19	22	22	8	8	9	13.5	17	34	14.444
11	6-PISO	Pinellas		19	19	4	6.0	3	4.5	23	34.5	12	12	10	10	8	8	16	24.0	6	12	14.444
13	11	Miami-Dade		6	6	11	16.5	3	4.5	19	28.5	7	7	14	14	8	8	12	18.0	11	22	13.833
14	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		13	13	12	18.0	3	4.5	4	6.0	2	2	1	1	3	3	21	31.5	22	44	13.667
15	4	Clay, Duval, Nassau		20	20	8	12.0	3	4.5	7	10.5	7	7	5	5	14	14	15	22.5	10	20	12.833
16	18-SSO	Seminole		5	5	12	18.0	3	4.5	2	3.0	14	14	17	17	8	8	8	12.0	15	30	12.389
17	10	Hardee, Highlands, Polk		9	9	12	18.0	3	4.5	8	12.0	12	12	6	6	8	8	13	19.5	7	14	11.444
18	17-BSO	Broward		3	3	2	3.0	2	3.0	1	1.5	5	5	4	4	14	14	18	27.0	18	36	10.722
19	20	Charlotte, Collier, Glades, Hendry, Lee		2	2	12	18.0	3	4.5	13	19.5	7	7	20	20	4	4	7	10.5	3	6	10.167
20	6-PaSO	Pasco		4	4	5	7.5	3	4.5	3	4.5	6	6	13	13	5	5	3	4.5	16	32	9.000
21	16	Monroe		10	10	12	18.0	3	4.5	8	12.0	1	1	2	2	5	5	1	1.5	12	24	8.667
22	12-DCF	Sarasota, DeSoto		7	7	12	18.0	3	4.5	10	15.0	4	4	7	7	8	8	2	3.0	1	2	7.611
23	13-HSO	Hillsborough		1	1	3	4.5	1	1.5	6	9.0	3	3	12	12	1	1	5	7.5	14	28	7.500

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