

Child Protective Investigations Monthly Scorecard

May 2013

Released 7/03/2013

			Workload Management					Time Standards								Safety Outcome	
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation		7. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.5		2.0	
Period:			Active on May 31, 2013			Received May 2013		Received May 2013		Received May 2013		Closed May 2013		Received March 2013		Received September 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-DCF	Brevard	10.8	10.0%	5	98.8%	13	100.0%	1	95.3%	2	100.0%	1	99.8%	2	98.1%	3
2	16	Monroe	6.6	0.0%	1	100.0%	1	100.0%	1	98.1%	1	100.0%	1	95.3%	22	100.0%	1
3	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	11.1	16.7%	9	100.0%	1	100.0%	1	94.1%	5	99.7%	9	99.7%	4	93.9%	10
4	9	Orange, Osceola	10.1	10.3%	6	99.2%	10	99.8%	15	91.9%	12	99.8%	7	99.7%	3	93.1%	13
5	19	Indian River, Martin, Okeechobee, St. Lucie	11.6	4.8%	2	98.5%	16	100.0%	1	93.8%	7	100.0%	1	99.5%	10	92.6%	14
6	7	Flagler, Putnam, St. Johns, Volusia	9.7	5.9%	3	98.4%	17	99.9%	14	94.5%	4	99.8%	8	99.6%	5	90.2%	19
7	6-PaSO	Pasco	12.7	36.2%	14	100.0%	1	100.0%	1	89.6%	18	99.8%	6	99.5%	11	94.5%	9
8	4	Clay, Duval, Nassau	11.2	16.1%	8	99.1%	12	100.0%	1	90.9%	15	99.2%	12	99.8%	1	91.0%	17
9	5	Citrus, Hernando, Lake, Marion, Sumter	11.4	28.0%	10	99.4%	9	100.0%	1	93.6%	8	99.1%	14	99.5%	8	89.5%	21
10	10	Hardee, Highlands, Polk	13.3	47.1%	20	97.9%	20	100.0%	1	93.2%	9	99.9%	5	99.1%	18	97.1%	5
11	6-PISO	Pinellas	10.1	9.7%	4	98.6%	15	100.0%	1	94.6%	3	98.7%	18	99.4%	15	89.8%	20
12	15	Palm Beach	14.0	33.8%	12	97.9%	19	100.0%	1	93.9%	6	100.0%	1	99.4%	16	90.5%	18
13	17-BSO	Broward	14.6	46.1%	19	99.1%	11	99.7%	17	87.6%	21	99.7%	10	99.6%	7	93.8%	11
14	20	Charlotte, Collier, Glades, Hendry, Lee	20.7	74.2%	23	98.3%	18	100.0%	1	90.9%	14	99.2%	13	99.5%	13	95.9%	8
15	12-MSO	Manatee	10.5	13.6%	7	100.0%	1	99.7%	18	92.4%	11	96.5%	20	98.9%	19	92.0%	15
16	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.3	30.0%	11	94.8%	22	99.6%	19	92.8%	10	99.0%	15	98.7%	21	97.6%	4
17	11	Miami-Dade	16.6	52.9%	21	98.6%	14	99.6%	21	91.2%	13	99.0%	16	99.1%	17	96.1%	7
18	12-DCF	Sarasota, DeSoto	13.6	41.9%	17	100.0%	1	100.0%	1	88.9%	19	97.2%	19	99.6%	6	88.3%	23
19	1	Escambia, Okaloosa, Santa Rosa, Walton	14.0	40.0%	16	100.0%	1	100.0%	1	89.6%	17	99.0%	17	99.5%	12	88.8%	22
19	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	12.2	35.0%	13	100.0%	1	99.4%	22	88.1%	20	99.5%	11	99.4%	14	91.8%	16
21	18-SSO	Seminole	14.3	39.1%	15	100.0%	1	97.7%	23	86.1%	23	93.4%	21	91.3%	23	96.9%	6
22	13-HSO	Hillsborough	16.9	55.7%	22	93.6%	23	99.8%	16	90.4%	16	82.3%	23	99.5%	8	93.2%	12
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.6	43.8%	18	96.4%	21	99.6%	20	86.9%	22	89.1%	22	98.7%	20	98.6%	2
State			12.7	29.7%		98.4%		99.8%		91.7%		98.0%		99.3%		92.8%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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Calculation of Overall Rank

Released 7/03/2013

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards								Safety Outcome		Average Rank		
			Average Active per CPI	1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation			7. No Recurrence of Maltreatment in 6 Mo.	
				12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%							
				(None)	1.0	1.5	1.5	1.5	1.0	1.5	2.0							
Period:	Active on May 31, 2013	Received May 2013	Received May 2013	Received May 2013	Closed May 2013	Received March 2013	Received September 2012											
			Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score		
1	18-DCF	Brevard		19	19	11	16.5	11	16.5	22	33.0	20	20	22	33.0	21	42	25.714
2	16	Monroe		23	23	16	24.0	11	16.5	23	34.5	20	20	2	3.0	23	46	23.857
3	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		15	15	16	24.0	11	16.5	19	28.5	15	15	20	30.0	14	28	22.429
4	9	Orange, Osceola		18	18	14	21.0	9	13.5	12	18.0	17	17	21	31.5	11	22	20.143
5	19	Indian River, Martin, Okeechobee, St. Lucie		22	22	8	12.0	11	16.5	17	25.5	20	20	14	21.0	10	20	19.571
6	7	Flagler, Putnam, St. Johns, Volusia		21	21	7	10.5	10	15.0	20	30.0	16	16	19	28.5	5	10	18.714
7	6-PaSO	Pasco		10	10	16	24.0	11	16.5	6	9.0	18	18	13	19.5	15	30	18.143
8	4	Clay, Duval, Nassau		16	16	12	18.0	11	16.5	9	13.5	12	12	23	34.5	7	14	17.786
9	5	Citrus, Hernando, Lake, Marion, Sumter		14	14	15	22.5	11	16.5	16	24.0	10	10	15	22.5	3	6	16.500
10	10	Hardee, Highlands, Polk		4	4	4	6.0	11	16.5	15	22.5	19	19	6	9.0	19	38	16.429
11	6-PISO	Pinellas		20	20	9	13.5	11	16.5	21	31.5	6	6	9	13.5	4	8	15.571
12	15	Palm Beach		12	12	5	7.5	11	16.5	18	27.0	20	20	8	12.0	6	12	15.286
13	17-BSO	Broward		5	5	13	19.5	7	10.5	3	4.5	14	14	17	25.5	13	26	15.000
14	20	Charlotte, Collier, Glades, Hendry, Lee		1	1	6	9.0	11	16.5	10	15.0	11	11	11	16.5	16	32	14.429
15	12-MSO	Manatee		17	17	16	24.0	6	9.0	13	19.5	4	4	5	7.5	9	18	14.143
16	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		13	13	2	3.0	5	7.5	14	21.0	9	9	3	4.5	20	40	14.000
17	11	Miami-Dade		3	3	10	15.0	3	4.5	11	16.5	8	8	7	10.5	17	34	13.071
18	12-DCF	Sarasota, DeSoto		7	7	16	24.0	11	16.5	5	7.5	5	5	18	27.0	1	2	12.714
19	1	Escambia, Okaloosa, Santa Rosa, Walton		8	8	16	24.0	11	16.5	7	10.5	7	7	12	18.0	2	4	12.571
19	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		11	11	16	24.0	2	3.0	4	6.0	13	13	10	15.0	8	16	12.571
21	18-SSO	Seminole		9	9	16	24.0	1	1.5	1	1.5	3	3	1	1.5	18	36	10.929
22	13-HSO	Hillsborough		2	2	1	1.5	8	12.0	8	12.0	1	1	15	22.5	12	24	10.714
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		6	6	3	4.5	4	6.0	2	3.0	2	2	4	6.0	22	44	10.214

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