

Child Protective Investigations Monthly Scorecard

February 2014

Released

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%
		Active on February 28, 2014		Received February 2014	Received February 2014	Received February 2014	Closed February 2014	Received December 2013	Received June 2013
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence
1	Escambia, Okaloosa, Santa Rosa, Walton	12.9	34.2%	100.0%	99.8%	89.1%	97.2%	98.8%	91.1%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.2	25.0%	100.0%	100.0%	90.4%	68.4%	90.0%	96.6%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	11.6	25.0%	100.0%	100.0%	88.4%	95.4%	98.4%	87.0%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	13.2	19.0%	100.0%	100.0%	85.1%	94.6%	99.4%	100.0%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	11.5	27.0%	98.6%	100.0%	92.0%	99.2%	99.7%	95.0%
4	Clay, Duval, Nassau	11.6	36.3%	97.9%	99.5%	88.7%	98.3%	99.3%	93.2%
7	Flagler, Putnam, St. Johns, Volusia	11.5	11.3%	97.9%	99.8%	95.5%	98.8%	99.2%	90.0%
5	Citrus, Hernando, Lake, Marion, Sumter	10.6	27.5%	99.2%	99.8%	95.4%	99.9%	99.5%	97.8%
9	Orange, Osceola	14.5	45.1%	98.5%	99.8%	92.5%	98.8%	98.6%	93.3%
18-SSO	Seminole	10.4	24.0%	100.0%	99.6%	91.7%	94.4%	92.7%	97.7%
18-DCF	Brevard	12.1	24.1%	100.0%	100.0%	95.6%	99.7%	99.3%	94.8%
10	Hardee, Highlands, Polk	13.1	44.0%	100.0%	100.0%	92.6%	86.5%	97.5%	97.8%
19	Indian River, Martin, Okeechobee, St. Lucie	12.1	31.8%	98.5%	99.7%	89.3%	100.0%	100.0%	99.1%
6-PaSO	Pasco	12.3	36.2%	100.0%	100.0%	91.1%	98.5%	98.9%	76.0%
6-PISO	Pinellas	10.2	18.1%	97.3%	100.0%	95.0%	99.4%	100.0%	94.3%
13-HSO	Hillsborough	15.0	62.7%	88.5%	100.0%	90.9%	81.7%	99.0%	96.7%
12-MSO	Manatee	6.9	0.0%	97.3%	100.0%	94.0%	96.9%	99.3%	95.9%
12-DCF	Sarasota, DeSoto	14.6	43.8%	94.1%	99.5%	89.1%	95.2%	94.6%	97.9%
20	Charlotte, Collier, Glades, Hendry, Lee	18.6	61.6%	98.4%	99.8%	86.4%	96.5%	98.1%	94.0%
15	Palm Beach	14.4	50.6%	93.6%	100.0%	94.8%	99.7%	99.4%	86.8%
17-BSO	Broward	20.2	75.6%	98.0%	99.8%	85.1%	97.3%	99.4%	94.7%
11	Miami-Dade	17.1	62.0%	94.5%	99.5%	83.8%	94.6%	90.1%	97.4%
16	Monroe	11.7	22.2%	100.0%	100.0%	96.8%	97.7%	97.9%	100.0%
State		13.4	39.5%	97.3%	99.8%	90.7%	95.4%	98.0%	93.7%
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.