

# Child Protective Investigations Monthly Scorecard

## March 2014

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%
		Active on March 31, 2014		Received March 2014	Received March 2014	Received March 2014	Closed March 2014	Received January 2014	Received July 2013
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence
1	Escambia, Okaloosa, Santa Rosa, Walton	13.1	31.1%	96.2%	100.0%	85.3%	97.2%	98.5%	94.1%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.1	35.9%	94.3%	99.6%	97.9%	89.1%	94.7%	97.3%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	11.9	35.3%	95.5%	100.0%	84.7%	95.5%	98.5%	98.7%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	12.8	38.1%	97.0%	99.3%	81.6%	94.4%	99.5%	91.3%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	11.8	42.1%	98.1%	99.9%	88.6%	98.6%	97.2%	93.6%
4	Clay, Duval, Nassau	12.6	41.3%	97.8%	100.0%	88.6%	94.5%	99.4%	92.2%
7	Flagler, Putnam, St. Johns, Volusia	11.1	16.5%	93.8%	99.8%	92.2%	97.5%	99.2%	95.6%
5	Citrus, Hernando, Lake, Marion, Sumter	11.7	27.8%	95.7%	99.7%	93.6%	99.6%	99.4%	93.6%
9	Orange, Osceola	15.1	47.1%	91.5%	99.3%	92.3%	98.5%	98.5%	97.1%
18-SSO	Seminole	8.6	20.0%	98.0%	99.8%	90.5%	90.5%	96.5%	81.8%
18-DCF	Brevard	13.9	54.2%	99.1%	99.8%	91.0%	77.6%	97.3%	88.9%
10	Hardee, Highlands, Polk	14.2	54.9%	97.3%	99.6%	94.0%	91.3%	98.9%	99.0%
19	Indian River, Martin, Okeechobee, St. Lucie	12.5	42.2%	94.6%	99.3%	92.2%	99.8%	99.0%	90.7%
6-PaSO	Pasco	12.4	41.3%	97.2%	99.5%	93.2%	96.9%	99.3%	88.5%
6-PISO	Pinellas	10.4	22.2%	89.6%	99.2%	95.6%	98.7%	99.6%	93.4%
13-HSO	Hillsborough	13.2	54.7%	97.9%	100.0%	90.4%	88.0%	99.2%	93.0%
12-MSO	Manatee	7.7	3.3%	93.9%	100.0%	91.3%	96.0%	99.7%	94.0%
12-DCF	Sarasota, DeSoto	14.2	43.8%	100.0%	100.0%	84.3%	82.1%	92.3%	100.0%
20	Charlotte, Collier, Glades, Hendry, Lee	17.7	62.8%	100.0%	99.8%	85.2%	98.4%	98.4%	93.5%
15	Palm Beach	14.2	49.4%	100.0%	99.2%	94.3%	99.6%	98.9%	95.5%
17-BSO	Broward	22.0	76.8%	94.0%	99.5%	84.7%	98.1%	97.8%	93.4%
11	Miami-Dade	19.2	64.2%	100.0%	99.1%	84.7%	94.5%	89.9%	97.0%
16	Monroe	11.3	0.0%	100.0%	99.9%	95.7%	98.2%	94.5%	92.9%
<b>State</b>		<b>13.9</b>	<b>43.5%</b>	<b>96.6%</b>	<b>99.7%</b>	<b>90.0%</b>	<b>95.5%</b>	<b>97.9%</b>	<b>94.3%</b>
<b>Red Zone:</b>		<b>14.0</b>	<b>40.0%</b>	<b>95.0%</b>	<b>99.0%</b>	<b>80.0%</b>	<b>90.0%</b>	<b>97.0%</b>	<b>93.0%</b>

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.