

Child Protective Investigations Monthly Scorecard

April 2014

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%
		Active on April 30, 2014		Received April 2014	Received April 2014	Received April 2014	Closed April 2014	Received February 2014	Received August 2013
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence
1	Escambia, Okaloosa, Santa Rosa, Walton	13.1	40.0%	99.1%	99.4%	84.3%	98.2%	98.8%	92.2%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.6	32.5%	98.2%	99.6%	92.4%	90.6%	89.4%	95.0%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.5	41.7%	100.0%	99.6%	79.9%	92.8%	96.3%	95.2%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	12.7	33.3%	87.5%	100.0%	87.4%	96.5%	99.4%	90.4%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	13.9	44.1%	94.9%	100.0%	87.0%	97.5%	98.5%	95.5%
4	Clay, Duval, Nassau	14.0	43.8%	96.6%	99.1%	88.4%	88.3%	99.5%	91.7%
7	Flagler, Putnam, St. Johns, Volusia	11.3	19.0%	96.9%	100.0%	93.1%	94.6%	98.5%	95.3%
5	Citrus, Hernando, Lake, Marion, Sumter	13.3	47.1%	95.0%	100.0%	92.6%	97.9%	99.5%	92.3%
9	Orange, Osceola	14.7	47.0%	96.8%	99.8%	90.5%	97.7%	98.9%	94.8%
18-SSO	Seminole	9.9	14.3%	100.0%	98.9%	85.6%	88.6%	93.2%	95.7%
18-DCF	Brevard	14.0	55.0%	96.3%	100.0%	89.4%	45.9%	95.8%	96.6%
10	Hardee, Highlands, Polk	16.0	56.7%	99.4%	99.9%	90.4%	89.8%	99.6%	95.9%
19	Indian River, Martin, Okeechobee, St. Lucie	12.4	33.3%	100.0%	99.7%	90.8%	98.9%	99.8%	98.8%
6-PaSO	Pasco	12.5	41.7%	98.1%	100.0%	90.3%	99.3%	99.5%	90.9%
6-PISO	Pinellas	9.2	5.2%	95.6%	100.0%	94.1%	99.1%	99.9%	93.5%
13-HSO	Hillsborough	14.9	60.0%	94.9%	99.7%	92.1%	87.9%	98.9%	92.0%
12-MSO	Manatee	10.2	10.3%	100.0%	100.0%	94.0%	95.7%	99.0%	98.9%
12-DCF	Sarasota, DeSoto	14.4	40.6%	95.1%	100.0%	87.7%	83.5%	93.9%	100.0%
20	Charlotte, Collier, Glades, Hendry, Lee	18.2	55.4%	98.4%	100.0%	86.6%	97.1%	98.5%	94.6%
15	Palm Beach	12.1	42.7%	96.2%	99.9%	94.7%	99.8%	99.6%	94.6%
17-BSO	Broward	21.1	70.6%	96.5%	99.7%	84.0%	93.6%	95.1%	93.5%
11	Miami-Dade	18.9	64.2%	95.4%	99.3%	84.7%	93.0%	92.2%	93.0%
16	Monroe	10.0	0.0%	100.0%	100.0%	85.1%	98.3%	93.7%	100.0%
State		14.2	43.7%	96.7%	99.7%	89.3%	93.0%	97.7%	93.8%
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.