

Child Protective Investigations Monthly Scorecard

May 2014

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%
		Active on May 31, 2014		Received May 2014	Received May 2014	Received May 2014	Closed May 2014	Received March 2014	Received September 2013
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence
1	Escambia, Okaloosa, Santa Rosa, Walton	14.8	41.6%	100.0%	99.8%	84.6%	96.7%	97.6%	93.8%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	15.7	53.8%	96.5%	100.0%	87.5%	87.3%	88.9%	93.8%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.5	50.0%	93.2%	99.6%	82.0%	85.1%	95.8%	83.1%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	18.3	55.0%	95.2%	100.0%	83.1%	96.0%	98.9%	92.3%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	13.0	48.6%	95.5%	99.7%	88.7%	95.0%	97.7%	85.6%
4	Clay, Duval, Nassau	15.1	50.5%	96.0%	99.0%	84.9%	84.9%	99.4%	94.2%
7	Flagler, Putnam, St. Johns, Volusia	13.1	38.4%	94.9%	99.5%	92.4%	93.8%	99.1%	87.6%
5	Citrus, Hernando, Lake, Marion, Sumter	14.7	43.4%	98.0%	100.0%	91.5%	85.8%	99.8%	94.3%
9	Orange, Osceola	17.2	50.0%	98.1%	99.6%	89.4%	97.3%	97.9%	97.2%
18-SSO	Seminole	7.7	13.8%	97.3%	99.6%	85.0%	88.4%	92.4%	98.6%
18-DCF	Brevard	16.0	60.3%	100.0%	99.8%	89.4%	59.5%	94.5%	95.4%
10	Hardee, Highlands, Polk	17.1	59.4%	98.0%	99.3%	89.5%	87.4%	97.6%	98.6%
19	Indian River, Martin, Okeechobee, St. Lucie	16.3	56.1%	98.8%	99.2%	88.6%	97.8%	98.8%	92.8%
6-PaSO	Pasco	12.3	38.8%	100.0%	100.0%	90.0%	97.3%	99.8%	92.0%
6-PISO	Pinellas	9.1	5.3%	94.3%	100.0%	94.1%	99.7%	99.9%	94.3%
13-HSO	Hillsborough	16.7	57.0%	93.2%	99.9%	90.4%	87.5%	99.1%	93.6%
12-MSO	Manatee	10.1	22.6%	98.0%	99.3%	86.3%	93.1%	99.1%	94.4%
12-DCF	Sarasota, DeSoto	14.5	42.4%	100.0%	99.5%	86.4%	86.2%	96.5%	88.1%
20	Charlotte, Collier, Glades, Hendry, Lee	19.7	67.6%	98.3%	99.9%	82.1%	96.7%	99.3%	95.2%
15	Palm Beach	13.2	49.0%	95.5%	99.9%	93.6%	99.9%	99.4%	96.4%
17-BSO	Broward	21.8	71.8%	95.2%	99.4%	82.3%	91.3%	96.6%	93.2%
11	Miami-Dade	17.6	58.3%	94.0%	99.2%	83.1%	93.4%	84.8%	93.2%
16	Monroe	9.4	10.0%	100.0%	100.0%	95.6%	100.0%	82.6%	80.0%
State		15.3	48.4%	96.7%	99.6%	87.8%	91.5%	97.0%	93.7%
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.