

# Child Protective Investigations Monthly Scorecard

## June 2014

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome	
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%
Active on June 30, 2014				Received June 2014	Received June 2014	Received June 2014	Closed June 2014	Received April 2014	Received October 2013	
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	13.5	41.3%		98.3%	100.0%	81.8%	97.2%	98.3%	96.1%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	15.6	43.2%		97.8%	99.6%	85.8%	76.3%	88.2%	100.0%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.0	34.4%		100.0%	99.1%	83.5%	76.4%	89.2%	96.7%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	12.7	36.4%		91.7%	100.0%	89.3%	96.0%	96.4%	88.1%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.9	23.7%		94.1%	100.0%	85.9%	91.2%	97.2%	95.2%
4	Clay, Duval, Nassau	12.7	37.6%		94.8%	99.4%	83.8%	83.2%	98.4%	95.0%
7	Flagler, Putnam, St. Johns, Volusia	13.9	43.6%		93.6%	100.0%	90.1%	90.7%	98.6%	92.9%
5	Citrus, Hernando, Lake, Marion, Sumter	13.7	40.0%		96.1%	100.0%	91.6%	84.2%	98.3%	95.9%
9	Orange, Osceola	15.6	50.0%		98.1%	100.0%	87.8%	95.5%	97.0%	97.0%
18-SSO	Seminole	8.0	10.7%		100.0%	100.0%	85.9%	85.7%	93.4%	94.7%
18-DCF	Brevard	13.0	39.0%		98.6%	100.0%	89.4%	71.6%	94.5%	94.7%
10	Hardee, Highlands, Polk	16.8	59.7%		96.7%	100.0%	90.2%	82.3%	96.9%	95.6%
19	Indian River, Martin, Okeechobee, St. Lucie	15.3	57.9%		98.1%	100.0%	89.0%	95.1%	99.6%	92.6%
6-PaSO	Pasco	10.1	12.2%		100.0%	100.0%	92.6%	98.8%	99.4%	94.5%
6-PISO	Pinellas	8.6	6.7%		91.5%	100.0%	93.4%	99.7%	99.7%	92.5%
13-HSO	Hillsborough	13.9	60.0%		87.8%	99.8%	89.1%	89.2%	99.0%	90.8%
12-MSO	Manatee	8.5	3.3%		96.6%	100.0%	88.4%	95.5%	100.0%	91.0%
12-DCF	Sarasota, DeSoto	12.6	32.3%		100.0%	99.4%	84.5%	86.3%	94.4%	96.9%
20	Charlotte, Collier, Glades, Hendry, Lee	16.9	56.8%		97.4%	99.8%	81.7%	95.1%	99.1%	97.8%
15	Palm Beach	11.5	37.1%		94.5%	99.5%	93.4%	99.9%	99.1%	96.6%
17-BSO	Broward	17.1	66.3%		96.4%	98.6%	82.5%	92.1%	96.4%	94.3%
11	Miami-Dade	15.4	49.6%		96.9%	99.0%	80.8%	90.9%	83.0%	97.1%
16	Monroe	8.4	0.0%		100.0%	100.0%	93.4%	98.3%	94.5%	96.2%
<b>State</b>		<b>13.6</b>	<b>41.4%</b>		<b>95.8%</b>	<b>99.7%</b>	<b>87.1%</b>	<b>90.4%</b>	<b>96.4%</b>	<b>95.0%</b>
<b>Red Zone:</b>		<b>14.0</b>	<b>40.0%</b>		<b>95.0%</b>	<b>99.0%</b>	<b>80.0%</b>	<b>90.0%</b>	<b>97.0%</b>	<b>93.0%</b>

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.