

Child Protective Investigations Monthly Scorecard

July 2014

		Workload Management		Time Standards						Safety Outcome
				1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
		Standard:		98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	
		Active on July 30, 2014		Received July 2014	Received July 2014	Received July 2014	Closed July 2014	Received May 2014	Received November 2013	
Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	13.4	40.8%	99.04%	100.00%	81.05%	98.41%	99.03%	95.65%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	15.4	45.9%	95.38%	99.27%	82.34%	63.22%	78.74%	92.98%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	15.0	48.3%	100.00%	100.00%	78.70%	77.96%	89.63%	98.59%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.6	28.6%	92.31%	100.00%	79.02%	98.32%	94.79%	94.12%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.3	23.1%	98.04%	100.00%	89.64%	96.05%	97.68%	94.57%	
4	Clay, Duval, Nassau	11.1	27.7%	97.13%	99.77%	85.34%	90.92%	99.05%	95.63%	
7	Flagler, Putnam, St. Johns, Volusia	13.7	50.0%	94.68%	99.84%	88.77%	91.30%	96.35%	91.57%	
5	Citrus, Hernando, Lake, Marion, Sumter	12.9	37.9%	98.37%	99.85%	88.88%	72.84%	91.62%	98.21%	
9	Orange, Osceola	12.5	35.2%	99.51%	99.88%	87.53%	93.52%	97.77%	93.72%	
18-SSO	Seminole	5.9	0.0%	96.67%	100.00%	86.38%	92.52%	96.70%	96.23%	
18-DCF	Brevard	13.1	37.0%	100.00%	100.00%	86.60%	80.42%	95.12%	100.00%	
10	Hardee, Highlands, Polk	15.3	52.4%	98.98%	99.42%	87.24%	63.42%	96.37%	96.15%	
19	Indian River, Martin, Okeechobee, St. Lucie	11.3	34.1%	100.00%	99.65%	91.52%	91.63%	98.57%	98.39%	
6-PaSO	Pasco	11.7	27.3%	100.00%	99.69%	90.88%	98.68%	98.89%	93.57%	
6-PISO	Pinellas	7.8	7.3%	95.15%	100.00%	93.95%	99.14%	99.73%	97.10%	
13-HSO	Hillsborough	12.0	34.1%	89.68%	100.00%	89.44%	87.78%	99.32%	96.92%	
12-MSO	Manatee	8.3	6.9%	96.67%	100.00%	90.58%	94.58%	99.22%	94.59%	
12-DCF	Sarasota, DeSoto	10.4	15.6%	92.50%	100.00%	84.28%	83.20%	98.11%	97.96%	
20	Charlotte, Collier, Glades, Hendry, Lee	14.0	37.5%	98.10%	99.64%	79.56%	93.58%	99.55%	93.69%	
15	Palm Beach	9.9	16.5%	98.82%	99.83%	91.78%	99.76%	99.38%	94.72%	
17-BSO	Broward	16.7	54.4%	97.20%	98.93%	77.68%	93.40%	97.91%	94.49%	
11	Miami-Dade	10.1	16.9%	97.99%	99.56%	83.95%	88.48%	91.57%	96.83%	
16	Monroe	7.0	0.0%	100.00%	100.00%	97.30%	97.50%	93.88%	100.00%	
State		12.0	31.4%	97.08%	99.74%	86.19%	89.21%	96.65%	95.59%	
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%	

1. Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit

2. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.

3. 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit

4. Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."

5. Submission for 45-Day Review by Supervisor. Source: FSN ad hoc report prepared by Child Welfare data support unit.

6. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."

7. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.