

Child Protective Investigations Monthly Scorecard

October 2014

		Workload Management		Time Standards						Safety Outcome
				1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
		Standard:		98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	
		Active on October 31, 2014		Received October 2014	Received October 2014	Received October 2014	Closed October 2014	Received August 2014	Received February 2014	
Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	16.47	47.22%	100.00%	100.00%	88.00%	95.23%	97.01%	96.48%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.69	37.14%	97.50%	98.43%	86.32%	54.33%	85.71%	89.71%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	22.52	74.07%	100.00%	99.62%	84.35%	39.57%	64.71%	98.08%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	17.20	55.00%	96.30%	99.33%	80.58%	78.68%	89.95%	91.07%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	13.68	48.65%	100.00%	100.00%	83.69%	87.29%	87.83%	95.60%	
4	Clay, Duval, Nassau	14.41	43.93%	100.00%	99.56%	88.19%	85.21%	99.08%	92.76%	
7	Flagler, Putnam, St. Johns, Volusia	14.75	55.42%	98.31%	99.66%	90.65%	88.55%	84.81%	94.74%	
5	Citrus, Hernando, Lake, Marion, Sumter	16.11	59.43%	96.75%	100.00%	91.89%	36.79%	83.19%	92.36%	
9	Orange, Osceola	17.85	53.13%	99.18%	99.92%	89.28%	71.15%	97.81%	99.25%	
18-SSO	Seminole	11.24	33.33%	95.83%	99.66%	84.97%	82.97%	90.33%	90.20%	
18-DCF	Brevard	14.45	51.67%	100.00%	99.74%	91.89%	78.57%	90.16%	97.06%	
10	Hardee, Highlands, Polk	16.46	58.33%	100.00%	99.70%	93.00%	75.25%	97.30%	94.17%	
19	Indian River, Martin, Okeechobee, St. Lucie	14.64	44.44%	100.00%	100.00%	93.36%	97.30%	98.76%	97.48%	
6-PaSO	Pasco	13.96	52.94%	100.00%	98.80%	82.60%	96.25%	96.87%	93.38%	
6-PISO	Pinellas	9.32	15.85%	94.26%	99.85%	94.14%	98.94%	99.84%	93.55%	
13-HSO	Hillsborough	14.35	56.41%	92.31%	99.87%	93.54%	94.29%	99.63%	94.93%	
12-MSO	Manatee	10.71	32.26%	96.00%	100.00%	95.32%	86.50%	97.05%	94.95%	
12-DCF	Sarasota, DeSoto	14.69	37.93%	97.37%	100.00%	78.41%	76.92%	98.37%	98.31%	
20	Charlotte, Collier, Glades, Hendry, Lee	15.46	52.44%	96.15%	99.55%	83.50%	79.00%	98.36%	95.93%	
15	Palm Beach	12.82	38.20%	99.13%	100.00%	96.50%	99.87%	99.75%	96.71%	
17-BSO	Broward	23.22	76.47%	99.12%	99.82%	85.43%	98.36%	99.70%	93.80%	
11	Miami-Dade	13.53	46.46%	95.83%	99.28%	87.49%	92.25%	94.31%	96.64%	
16	Monroe	7.80	0.00%	100.00%	100.00%	94.74%	97.87%	95.56%	92.00%	
State		15.13	49.03%	97.85%	99.72%	89.20%	83.39%	94.62%	95.02%	
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.