

Child Protective Investigations Monthly Scorecard

November 2014

		Workload Management		Time Standards						Safety Outcome
				1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
		Standard:		98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	
		Active on November 30, 2014		Received November 2014	Received November 2014	Received November 2014	Closed November 2014	Received September 2014	Received March 2014	
Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	14.96	50.67%	100.00%	99.80%	89.88%	95.22%	98.20%	93.19%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	13.64	46.15%	100.00%	100.00%	85.29%	49.80%	91.95%	93.55%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	20.07	62.07%	100.00%	99.10%	79.38%	30.54%	60.94%	95.00%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	15.95	52.63%	100.00%	100.00%	85.48%	59.15%	85.94%	97.33%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	15.46	54.05%	100.00%	99.65%	80.12%	79.62%	85.24%	97.09%	
4	Clay, Duval, Nassau	13.90	47.32%	98.61%	99.01%	86.53%	74.61%	98.56%	95.50%	
7	Flagler, Putnam, St. Johns, Volusia	14.91	51.85%	98.96%	99.22%	91.63%	80.22%	79.37%	93.44%	
5	Citrus, Hernando, Lake, Marion, Sumter	16.05	57.00%	96.67%	99.70%	92.79%	24.67%	92.76%	96.92%	
9	Orange, Osceola	17.42	54.10%	98.83%	99.79%	89.46%	44.58%	96.65%	94.89%	
18-SSO	Seminole	11.38	28.21%	97.37%	99.26%	90.05%	79.69%	88.83%	94.03%	
18-DCF	Brevard	14.23	49.12%	100.00%	100.00%	90.31%	63.23%	94.46%	98.65%	
10	Hardee, Highlands, Polk	17.06	51.43%	98.88%	100.00%	94.16%	69.04%	97.46%	96.32%	
19	Indian River, Martin, Okeechobee, St. Lucie	13.85	53.19%	100.00%	99.68%	91.74%	95.80%	97.66%	93.55%	
6-PaSO	Pasco	13.51	42.86%	100.00%	99.69%	87.39%	96.08%	97.13%	97.45%	
6-PISO	Pinellas	9.68	10.13%	93.07%	99.81%	94.33%	97.89%	99.45%	88.81%	
13-HSO	Hillsborough	13.77	50.00%	89.55%	99.66%	91.17%	93.32%	99.69%	94.75%	
12-MSO	Manatee	9.65	14.71%	97.06%	99.20%	89.84%	85.95%	97.41%	93.08%	
12-DCF	Sarasota, DeSoto	14.32	39.29%	96.55%	99.44%	83.54%	64.02%	98.54%	93.85%	
20	Charlotte, Collier, Glades, Hendry, Lee	16.20	61.73%	97.22%	99.82%	83.73%	61.05%	98.02%	93.53%	
15	Palm Beach	14.08	45.98%	98.73%	99.84%	93.01%	99.69%	99.28%	96.89%	
17-BSO	Broward	23.13	79.52%	96.77%	99.77%	82.94%	97.28%	98.68%	93.71%	
11	Miami-Dade	13.79	46.22%	97.13%	99.87%	85.99%	94.76%	97.76%	95.74%	
16	Monroe	7.09	0.00%	100.00%	100.00%	97.14%	100.00%	95.52%	91.67%	
State		14.98	48.58%	97.42%	99.67%	88.72%	74.86%	95.19%	94.61%	
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN ad hoc report prepared by Child Welfare data support unit.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.