

Child Protective Investigations Monthly Scorecard

February 2015

		Workload Management		Time Standards						Safety Outcome
				3. Response Time: Immediate Priority	4. Response Time: 24 Hours	5. Alleged Victims Seen in 24 Hours	6. Submission for 45-Day Review by Supervisor	7. Completion of Investigation	8. No Recurrence of Maltreatment in 6 Mo.	
				Standard: 98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	
		Active on February 28, 2015		Received February 2015	Received February 2015	Received February 2015	Closed February 2015	Received December 2014	Received June 2014	
Circuit/ SO	Counties	1. Average Active per CPI	2. % of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	13.93	41.57%	100.00%	100.00%	90.69%	96.38%	99.43%	97.75%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.35	47.06%	100.00%	100.00%	92.02%	63.33%	95.29%	100.00%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	19.70	63.33%	94.74%	100.00%	82.80%	34.55%	64.31%	100.00%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	14.88	45.83%	100.00%	99.34%	87.97%	82.46%	91.67%	78.95%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	14.66	53.66%	100.00%	100.00%	87.25%	94.94%	88.53%	92.13%	
4	Clay, Duval, Nassau	12.83	37.90%	99.42%	99.52%	88.47%	78.08%	98.22%	95.70%	
7	Flagler, Putnam, St. Johns, Volusia	16.89	62.20%	100.00%	99.84%	88.36%	64.92%	83.65%	97.06%	
5	Citrus, Hernando, Lake, Marion, Sumter	16.35	52.38%	98.63%	99.54%	92.03%	17.33%	93.28%	94.74%	
9	Orange, Osceola	16.15	52.90%	99.47%	99.53%	89.75%	33.18%	96.49%	93.24%	
18-SSO	Seminole	9.85	21.21%	97.50%	99.64%	84.15%	82.97%	96.27%	98.92%	
18-DCF	Brevard	13.60	38.71%	97.40%	99.45%	90.69%	62.44%	89.10%	97.85%	
10	Hardee, Highlands, Polk	15.42	43.04%	100.00%	99.46%	90.73%	68.12%	94.59%	95.56%	
19	Indian River, Martin, Okeechobee, St. Lucie	13.10	33.33%	100.00%	100.00%	93.75%	96.77%	96.20%	93.02%	
6-PaSO	Pasco	15.92	54.17%	100.00%	100.00%	87.92%	58.41%	96.19%	94.44%	
6-PISO	Pinellas	10.80	28.57%	96.67%	100.00%	93.51%	97.34%	99.68%	96.08%	
13-HSO	Hillsborough	17.12	46.99%	98.48%	99.61%	91.37%	88.04%	99.51%	92.68%	
12-MSO	Manatee	10.16	18.42%	95.83%	100.00%	86.96%	84.72%	99.69%	90.08%	
12-DCF	Sarasota, DeSoto	20.52	80.00%	97.44%	100.00%	84.18%	22.03%	93.77%	93.44%	
20	Charlotte, Collier, Glades, Hendry, Lee	17.29	55.70%	99.15%	100.00%	85.65%	35.30%	98.17%	94.97%	
15	Palm Beach	14.80	50.00%	98.45%	100.00%	92.53%	99.85%	98.96%	94.19%	
17-BSO	Broward	21.05	68.04%	99.12%	99.89%	80.59%	97.05%	98.82%	90.30%	
11	Miami-Dade	13.53	44.17%	97.87%	99.25%	83.88%	94.60%	98.96%	97.34%	
16	Monroe	5.80	0.00%	100.00%	100.00%	92.65%	97.56%	100.00%	70.00%	
State		15.12	47.09%	98.75%	99.74%	88.60%	71.23%	95.56%	94.37%	
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%	

1. Average Number of Investigations per CPI Worker. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit
2. Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit
3. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
4. 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 3 and 4 is measured from the Command Center Decision Date to CPI Commencement Date and Time. Source for Indicators 3 and 4: FSN ad hoc report prepared by Child Welfare Performance Unit
5. Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit
6. Submission for 45-Day Review by Supervisor. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit
7. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit
8. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare Performance Management Unit.