

# Child Protective Investigations Monthly Scorecard

## June 2015

Circuit/ SO	Counties	Workload Management		Time Standards					Safety Outcome
		1. Average Active per CPI	2. % of CPIs >15 Active Inv.	3. Response Time: Immediate Priority	4. Response Time: 24 Hours	5. Alleged Victims Seen in 24 Hours	6. Submission for 45- Day Review by Supervisor	7. Completion of Investigation	8. No Recurrence of Maltreatment in 6 Mo.
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%
Active on June 30, 2015				Received June 2015	Received June 2015	Received June 2015	Closed june 2015	Received April 2015	Received october 2014
				% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence
1	Escambia, Okaloosa, Santa Rosa, Walton	14.30	39.33%	97.75%	100.00%	86.36%	95.57%	96.59%	93.89%
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	17.00	56.25%	97.56%	100.00%	78.69%	23.96%	90.63%	96.97%
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	17.43	42.86%	98.00%	99.61%	77.82%	12.04%	52.54%	98.31%
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	22.39	77.78%	95.65%	98.51%	60.70%	40.61%	72.08%	91.95%
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	15.49	48.65%	100.00%	99.66%	75.26%	48.79%	84.62%	93.18%
4	Clay, Duval, Nassau	13.86	46.22%	99.32%	100.00%	83.22%	58.51%	94.28%	92.88%
7	Flagler, Putnam, St. Johns, Volusia	16.54	59.76%	100.00%	99.84%	86.71%	42.89%	84.46%	94.55%
5	Citrus, Hernando, Lake, Marion, Sumter	15.45	47.42%	99.12%	99.85%	87.36%	24.82%	96.20%	93.05%
9	Orange, Osceola	15.52	51.82%	97.56%	99.78%	85.90%	26.00%	96.19%	94.79%
18-SSO	Seminole	10.90	25.81%	100.00%	99.53%	84.40%	67.87%	83.18%	92.78%
18-DCF	Brevard	14.57	50.00%	98.65%	99.40%	85.98%	18.28%	90.70%	92.59%
10	Hardee, Highlands, Polk	18.21	64.79%	99.00%	99.65%	88.71%	27.98%	94.73%	97.62%
19	Indian River, Martin, Okeechobee, St. Lucie	11.54	27.78%	96.67%	99.37%	90.41%	100.00%	94.71%	98.48%
6-PaSO	Pasco	16.83	57.14%	100.00%	99.33%	80.11%	39.55%	98.99%	92.26%
6-PISO	Pinellas	9.54	13.16%	98.86%	99.80%	88.51%	97.06%	99.30%	91.30%
13-HSO	Hillsborough	17.27	49.38%	95.24%	99.68%	87.80%	58.38%	98.94%	90.60%
12-MSO	Manatee	13.13	40.63%	100.00%	99.14%	87.66%	53.75%	79.37%	96.61%
12-DCF	Sarasota, DeSoto	18.67	58.33%	100.00%	99.35%	79.93%	11.40%	96.17%	94.12%
20	Charlotte, Collier, Glades, Hendry, Lee	14.78	41.46%	98.94%	100.00%	80.99%	26.43%	98.79%	93.55%
15	Palm Beach	11.34	23.96%	96.15%	99.83%	88.28%	98.21%	96.31%	93.98%
17-BSO	Broward	19.56	65.93%	94.19%	99.87%	82.59%	98.82%	98.93%	93.99%
11	Miami-Dade	11.90	30.47%	96.64%	99.73%	83.30%	87.37%	95.34%	96.54%
16	Monroe	8.71	0.00%	100.00%	100.00%	80.65%	94.44%	100.00%	95.45%
<b>State</b>		<b>14.82</b>	<b>44.50%</b>	<b>97.96%</b>	<b>99.74%</b>	<b>84.58%</b>	<b>56.60%</b>	<b>93.37%</b>	<b>94.06%</b>
<b>Red Zone:</b>		<b>14.0</b>	<b>40.0%</b>	<b>95.0%</b>	<b>99.0%</b>	<b>80.0%</b>	<b>90.0%</b>	<b>97.0%</b>	<b>93.0%</b>

1. Average Number of Investigations per CPI Worker. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
2. Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
3. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
4. 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 3 and 4 is measured from the Command Center Decision Date to CPI Commencement Date and Time. Source for Indicators 3 and 4: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
5. Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
6. Submission for 45-Day Review by Supervisor. Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
7. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN ad hoc report prepared by Child Welfare Performance Management Unit.
8. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare Performance Management Unit.