

Child Protective Investigations Monthly Scorecard

April 2013

Released 5/18/2013

			Workload Management			Time Standards								Safety Outcome			
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation		7. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.5		2.0	
Period:			Active on April 30, 2013			Received April 2013		Received April 2013		Received April 2013		Closed April 2013		Received February 2013		Received August 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	10.8	14.3%	9	100.0%	1	100.0%	1	94.9%	5	98.0%	15	99.3%	15	98.3%	1
2	19	Indian River, Martin, Okeechobee, St. Lucie	11.7	4.8%	3	98.9%	17	100.0%	1	95.6%	3	100.0%	1	99.3%	14	96.0%	6
3	10	Hardee, Highlands, Polk	13.7	31.0%	14	100.0%	1	99.8%	20	94.3%	7	100.0%	1	99.6%	11	96.3%	5
4	5	Citrus, Hernando, Lake, Marion, Sumter	11.4	28.0%	13	99.5%	13	100.0%	1	94.6%	6	100.0%	1	99.7%	7	93.7%	11
4	18-DCF	Brevard	10.8	10.0%	6	100.0%	1	100.0%	1	96.0%	1	100.0%	1	99.2%	16	93.2%	13
6	9	Orange, Osceola	10.5	8.1%	4	99.6%	12	100.0%	1	90.6%	19	100.0%	1	99.6%	9	95.8%	7
7	6-PISO	Pinellas	10.1	9.7%	5	99.4%	14	100.0%	1	95.7%	2	98.0%	15	100.0%	1	91.1%	21
8	7	Flagler, Putnam, St. Johns, Volusia	9.2	4.7%	2	100.0%	1	100.0%	1	90.9%	16	100.0%	1	99.9%	3	91.8%	18
9	15	Palm Beach	12.2	20.0%	10	98.9%	17	99.9%	19	92.8%	9	100.0%	1	99.8%	6	93.5%	12
10	4	Clay, Duval, Nassau	10.3	10.1%	7	97.9%	20	100.0%	1	91.1%	13	100.0%	1	99.8%	5	93.2%	14
11	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.8	25.0%	12	97.3%	22	100.0%	1	90.9%	17	100.0%	1	99.4%	13	97.0%	3
12	11	Miami-Dade	15.9	48.6%	21	97.9%	20	99.8%	20	93.1%	8	99.0%	10	99.6%	10	96.5%	4
13	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	9.4	22.0%	11	100.0%	1	100.0%	1	91.1%	11	99.0%	10	100.0%	1	88.9%	23
14	12-MSO	Manatee	10.5	13.6%	8	98.1%	19	100.0%	1	95.4%	4	97.0%	18	98.1%	21	94.8%	9
15	16	Monroe	9.7	0.0%	1	100.0%	1	100.0%	1	91.0%	15	95.0%	20	97.7%	22	94.4%	10
16	6-PaSO	Pasco	12.7	36.2%	16	100.0%	1	100.0%	1	90.2%	20	97.0%	18	98.2%	20	98.0%	2
16	12-DCF	Sarasota, DeSoto	13.6	41.9%	18	100.0%	1	100.0%	1	91.1%	12	98.0%	15	99.6%	8	91.9%	17
18	20	Charlotte, Collier, Glades, Hendry, Lee	16.8	54.7%	23	99.3%	15	100.0%	1	92.4%	10	99.0%	10	99.9%	3	91.0%	22
19	17-BSO	Broward	14.9	42.2%	19	99.2%	16	100.0%	1	89.3%	22	99.0%	10	99.5%	12	92.2%	16
20	1	Escambia, Okaloosa, Santa Rosa, Walton	12.1	31.3%	15	100.0%	1	100.0%	1	89.9%	21	99.0%	10	99.1%	17	91.3%	20
21	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.0	42.9%	20	100.0%	1	100.0%	1	91.1%	14	94.0%	22	98.9%	19	91.8%	19
22	13-HSO	Hillsborough	15.9	50.6%	22	93.3%	23	99.7%	22	90.6%	18	83.0%	23	99.0%	18	95.5%	8
23	18-SSO	Seminole	14.3	39.1%	17	100.0%	1	99.6%	23	84.4%	23	95.0%	20	95.6%	23	92.4%	15
State			12.4	26.0%		98.8%		99.9%		92.3%		98.0%		99.4%		93.5%	
Red Zone:			14.0	40.0%		95.0%		99.0%		80.0%		90.0%		97.0%		93.0%	

1. Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
2. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
3. 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
4. Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
5. Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
6. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
7. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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Calculation of Overall Rank

Overall Rank	Circuit/ SO	Counties	Workload Management				Time Standards								Safety Outcome		Average Rank		
			1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation		7. No Recurrence of Maltreatment in 6 Mo.				
			12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	(None)	1.0	1.5	1.5	1.5	1.0		1.5	2.0
			Active on April 30, 2013				Received April 2013		Received April 2013		Received April 2013		Closed April 2013		Received February 2013			Received August 2012	
Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank		
1	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington		15	15	13	19.5	6	9.0	19	28.5	7	7	9	13.5	23	46	19.786	
2	19	Indian River, Martin, Okeechobee, St. Lucie		21	21	6	9.0	6	9.0	21	31.5	15	15	10	15.0	18	36	19.500	
3	10	Hardee, Highlands, Polk		10	10	13	19.5	3	4.5	17	25.5	15	15	13	19.5	19	38	18.857	
4	5	Citrus, Hernando, Lake, Marion, Sumter		11	11	11	16.5	6	9.0	18	27.0	15	15	17	25.5	13	26	18.571	
4	18-DCF	Brevard		18	18	13	19.5	6	9.0	23	34.5	15	15	8	12.0	11	22	18.571	
6	9	Orange, Osceola		20	20	12	18.0	6	9.0	5	7.5	15	15	15	22.5	17	34	18.000	
7	6-PiSO	Pinellas		19	19	10	15.0	6	9.0	22	33.0	7	7	22	33.0	3	6	17.429	
8	7	Flagler, Putnam, St. Johns, Volusia		22	22	13	19.5	6	9.0	8	12.0	15	15	20	30.0	6	12	17.071	
9	15	Palm Beach		14	14	6	9.0	5	7.5	15	22.5	15	15	18	27.0	12	24	17.000	
10	4	Clay, Duval, Nassau		17	17	3	4.5	6	9.0	11	16.5	15	15	19	28.5	10	20	15.786	
11	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor		12	12	2	3.0	6	9.0	7	10.5	15	15	11	16.5	21	42	15.429	
12	11	Miami-Dade		3	3	3	4.5	3	4.5	16	24.0	10	10	14	21.0	20	40	15.286	
13	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union		13	13	13	19.5	6	9.0	13	19.5	10	10	22	33.0	1	2	15.143	
14	12-MSO	Manatee		16	16	5	7.5	6	9.0	20	30.0	5	5	3	4.5	15	30	14.571	
15	16	Monroe		23	23	13	19.5	6	9.0	9	13.5	3	3	2	3.0	14	28	14.143	
16	6-PaSO	Pasco		8	8	13	19.5	6	9.0	4	6.0	5	5	4	6.0	22	44	13.929	
16	12-DCF	Sarasota, DeSoto		6	6	13	19.5	6	9.0	12	18.0	7	7	16	24.0	7	14	13.929	
18	20	Charlotte, Collier, Glades, Hendry, Lee		1	1	9	13.5	6	9.0	14	21.0	10	10	20	30.0	2	4	12.643	
19	17-BSO	Broward		5	5	8	12.0	6	9.0	2	3.0	10	10	12	18.0	8	16	10.429	
20	1	Escambia, Okaloosa, Santa Rosa, Walton		9	9	13	19.5	6	9.0	3	4.5	10	10	7	10.5	4	8	10.071	
21	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin		4	4	13	19.5	6	9.0	10	15.0	2	2	5	7.5	5	10	9.571	
22	13-HSO	Hillsborough		2	2	1	1.5	2	3.0	6	9.0	1	1	6	9.0	16	32	8.214	
23	18-SSO	Seminole		7	7	13	19.5	1	1.5	1	1.5	3	3	1	1.5	9	18	7.429	

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