

# Child Protective Investigations Monthly Scorecard

## June 2013

Released 7/23/2013

			Workload Management				Time Standards						Safety Outcome			
					1. Response Time: Immediate Priority		2. Response Time: 24 Hours		3. Alleged Victims Seen in 24 Hours		4. Submission for 45-Day Review by Supervisor		5. Completion of Investigation		6. No Recurrence of Maltreatment in 6 Mo.	
Workload Management (not included in ranking)			Standard:		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
			Weighting:		1.5		1.5		1.5		1.0		1.5		2.0	
Active on June 30, 2013					Received June 2013		Received June 2013		Received June 2013		Closed June 2013		Received April 2013		Received October 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-DCF	Brevard	9.5	5.3%	100.0%	1	100.0%	1	93.1%	6	100.0%	1	99.8%	6	96.7%	5
2	6-PiSO	Pinellas	9.7	6.9%	99.0%	13	100.0%	1	94.9%	1	100.0%	1	99.9%	4	94.3%	10
3	9	Orange, Osceola	9.3	4.9%	99.4%	12	99.9%	17	91.9%	9	100.0%	1	99.8%	8	97.1%	4
4	19	Indian River, Martin, Okeechobee, St. Lucie	8.8	0.0%	97.9%	18	99.6%	21	94.8%	2	99.0%	11	99.8%	9	97.7%	3
5	10	Hardee, Highlands, Polk	12.6	31.9%	100.0%	1	100.0%	1	91.7%	10	100.0%	1	99.3%	16	95.4%	7
6	4	Clay, Duval, Nassau	9.4	7.5%	98.7%	15	100.0%	1	91.1%	12	100.0%	1	99.8%	5	94.1%	12
7	16	Monroe	8.0	0.0%	100.0%	1	95.6%	23	94.7%	3	92.0%	20	98.2%	21	100.0%	1
8	1	Escambia, Okaloosa, Santa Rosa, Walton	11.2	22.4%	98.9%	14	100.0%	1	87.2%	18	99.0%	11	99.9%	3	94.3%	11
8	12-MSO	Manatee	6.4	0.0%	100.0%	1	100.0%	1	93.0%	7	94.0%	19	98.9%	19	95.3%	8
10	15	Palm Beach	9.8	0.0%	100.0%	1	99.8%	19	92.9%	8	100.0%	1	99.7%	12	92.1%	16
11	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11.0	24.4%	100.0%	1	100.0%	1	91.1%	13	99.0%	11	99.7%	11	92.6%	15
12	20	Charlotte, Collier, Glades, Hendry, Lee	16.5	62.1%	98.0%	17	100.0%	1	91.4%	11	99.0%	11	99.9%	2	91.6%	19
13	5	Citrus, Hernando, Lake, Marion, Sumter	8.1	7.4%	96.9%	21	100.0%	1	93.8%	5	100.0%	1	99.8%	6	91.0%	20
14	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	9.6	5.6%	97.7%	20	100.0%	1	90.9%	14	100.0%	1	99.8%	10	92.8%	13
15	7	Flagler, Putnam, St. Johns, Volusia	8.9	4.8%	98.2%	16	100.0%	1	94.1%	4	100.0%	1	99.5%	14	90.9%	21
16	11	Miami-Dade	16.5	57.3%	100.0%	1	99.7%	20	90.4%	15	97.0%	18	96.1%	22	96.4%	6
17	18-SSO	Seminole	8.2	0.0%	100.0%	1	100.0%	1	85.0%	22	83.0%	21	94.6%	23	100.0%	1
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	11.3	31.4%	100.0%	1	100.0%	1	86.0%	19	81.0%	22	99.1%	17	92.6%	14
19	6-PaSO	Pasco	10.9	22.7%	100.0%	1	100.0%	1	89.6%	17	99.0%	11	99.6%	13	87.5%	23
20	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	9.7	18.2%	90.0%	23	100.0%	1	85.8%	20	99.0%	11	100.0%	1	89.7%	22
21	17-BSO	Broward	14.9	53.5%	97.8%	19	99.9%	18	85.1%	21	100.0%	1	99.5%	15	92.0%	17
22	13-HSO	Hillsborough	12.2	44.0%	95.4%	22	99.5%	22	89.6%	16	79.0%	23	99.1%	18	95.2%	9
22	12-DCF	Sarasota, DeSoto	11.7	22.2%	100.0%	1	100.0%	1	84.9%	23	98.0%	17	98.6%	20	91.7%	18
<b>State</b>			<b>11.0</b>	<b>20.8%</b>	<b>98.6%</b>		<b>99.9%</b>		<b>90.9%</b>		<b>97.0%</b>		<b>99.2%</b>		<b>93.8%</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>	<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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## Calculation of Overall Rank

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards								Safety Outcome		Average Rank		
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation			7. No Recurrence of Maltreatment in 6 Mo.	
			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%			94.6%	
			(None)	(None)	1.5	1.5	1.5	1.0	1.5	2.0								
Period:	Active on June 30, 2013			Received June 2013		Received June 2013		Received June 2013		Closed June 2013		Received April 2013		Received October 2012				
			Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	
1	18-DCF	Brevard				13	19.5	8	12.0	18	27.0	14	14	17	25.5	19	38	22.667
2	6-PISO	Pinellas				11	16.5	8	12.0	23	34.5	14	14	20	30.0	14	28	22.500
3	9	Orange, Osceola				12	18.0	7	10.5	15	22.5	14	14	16	24.0	20	40	21.500
4	19	Indian River, Martin, Okeechobee, St. Lucie				6	9.0	3	4.5	22	33.0	8	8	15	22.5	21	42	19.833
5	10	Hardee, Highlands, Polk				13	19.5	8	12.0	14	21.0	14	14	8	12.0	17	34	18.750
6	4	Clay, Duval, Nassau				9	13.5	8	12.0	12	18.0	14	14	19	28.5	12	24	18.333
7	16	Monroe				13	19.5	1	1.5	21	31.5	4	4	3	4.5	22	44	17.500
8	1	Escambia, Okaloosa, Santa Rosa, Walton				10	15.0	8	12.0	6	9.0	8	8	21	31.5	13	26	16.917
8	12-MSO	Manatee				13	19.5	8	12.0	17	25.5	5	5	5	7.5	16	32	16.917
10	15	Palm Beach				13	19.5	5	7.5	16	24.0	14	14	12	18.0	8	16	16.500
11	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington				13	19.5	8	12.0	11	16.5	8	8	13	19.5	9	18	15.583
12	20	Charlotte, Collier, Glades, Hendry, Lee				7	10.5	8	12.0	13	19.5	8	8	22	33.0	5	10	15.500
13	5	Citrus, Hernando, Lake, Marion, Sumter				3	4.5	8	12.0	19	28.5	14	14	17	25.5	4	8	15.417
14	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union				4	6.0	8	12.0	10	15.0	14	14	14	21.0	11	22	15.000
15	7	Flagler, Putnam, St. Johns, Volusia				8	12.0	8	12.0	20	30.0	14	14	10	15.0	3	6	14.833
16	11	Miami-Dade				13	19.5	4	6.0	9	13.5	6	6	2	3.0	18	36	14.000
17	18-SSO	Seminole				13	19.5	8	12.0	2	3.0	3	3	1	1.5	22	44	13.833
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin				13	19.5	8	12.0	5	7.5	2	2	7	10.5	10	20	11.917
19	6-PaSO	Pasco				13	19.5	8	12.0	7	10.5	8	8	11	16.5	1	2	11.417
20	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor				1	1.5	8	12.0	4	6.0	8	8	23	34.5	2	4	11.000
21	17-BSO	Broward				5	7.5	6	9.0	3	4.5	14	14	9	13.5	7	14	10.417
22	13-HSO	Hillsborough				2	3.0	2	3.0	8	12.0	1	1	6	9.0	15	30	9.667
22	12-DCF	Sarasota, DeSoto				13	19.5	8	12.0	1	1.5	7	7	4	6.0	6	12	9.667

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