

# Child Protective Investigations Monthly Scorecard

## August 2013

Released 9/13/2013

			Workload		Time Standards										Safety Outcome	
					1. Response Time: Immediate Priority		2. Response Time: 24 Hours		3. Alleged Victims Seen in 24 Hours		4. Submission for 45-Day Review by Supervisor		5. Completion of Investigation		6. No Recurrence of Maltreatment in 6 Mo.	
Workload Management (not included in ranking)			Standard:		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
			Weighting:		1.5		1.5		1.5		1.0		1.5		2.0	
Active on August 31, 2013					Received August 2013		Received August 2013		Received August 2013		Closed August 2013		Received June 2013		Received December 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	19	Indian River, Martin, Okeechobee, St. Lucie	10.2	11.9%	100.0%	1	100.0%	1	96.5%	1	99.0%	6	100.0%	1	96.7%	4
2	5	Citrus, Hernando, Lake, Marion, Sumter	8.9	18.2%	99.3%	10	100.0%	1	94.4%	4	100.0%	1	99.8%	6	94.4%	9
3	18-DCF	Brevard	11.0	18.0%	98.8%	15	100.0%	1	95.2%	2	100.0%	1	99.5%	8	94.1%	10
4	20	Charlotte, Collier, Glades, Hendry, Lee	16.8	52.1%	99.3%	11	100.0%	1	92.9%	7	99.0%	6	99.0%	16	96.0%	5
5	10	Hardee, Highlands, Polk	13.0	31.0%	99.0%	12	100.0%	1	92.1%	10	100.0%	1	99.4%	12	93.3%	11
6	7	Flagler, Putnam, St. Johns, Volusia	8.5	4.8%	99.0%	13	100.0%	1	93.4%	5	100.0%	1	100.0%	1	87.9%	22
7	6-PaSO	Pasco	10.0	20.8%	100.0%	1	100.0%	1	88.7%	20	99.0%	6	99.7%	7	94.7%	8
8	6-PISO	Pinellas	9.9	10.0%	100.0%	1	99.8%	17	92.9%	6	99.0%	6	99.8%	4	91.1%	19
9	12-MSO	Manatee	8.4	6.9%	96.8%	20	100.0%	1	92.0%	11	96.0%	18	99.3%	14	98.6%	1
10	15	Palm Beach	11.7	29.9%	100.0%	1	99.7%	18	91.9%	12	100.0%	1	99.1%	15	92.7%	13
11	4	Clay, Duval, Nassau	10.3	11.3%	98.3%	16	100.0%	1	89.4%	17	99.0%	6	99.8%	5	93.1%	12
12	9	Orange, Osceola	10.8	17.7%	98.0%	18	100.0%	1	92.4%	9	99.0%	6	99.5%	9	92.1%	14
13	12-DCF	Sarasota, DeSoto	13.2	33.3%	100.0%	1	100.0%	1	90.9%	14	97.0%	16	99.4%	10	91.9%	15
14	11	Miami-Dade	14.2	39.8%	98.9%	14	99.9%	15	89.3%	19	96.0%	18	96.0%	21	97.7%	2
15	16	Monroe	7.4	0.0%	100.0%	1	100.0%	1	94.6%	3	95.0%	20	98.0%	19	88.9%	21
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.7	25.0%	90.9%	23	100.0%	1	92.6%	8	99.0%	6	100.0%	1	84.3%	23
17	1	Escambia, Okaloosa, Santa Rosa, Walton	12.5	28.4%	100.0%	1	99.8%	16	86.2%	22	99.0%	6	99.4%	11	91.8%	16
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.9	34.5%	95.9%	21	100.0%	1	89.8%	16	81.0%	23	97.4%	20	95.3%	7
19	17-BSO	Broward	16.7	62.8%	98.1%	17	99.4%	22	82.6%	23	98.0%	15	98.2%	18	95.8%	6
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11.4	28.9%	100.0%	1	99.6%	19	90.7%	15	97.0%	16	94.3%	22	91.7%	17
21	18-SSO	Seminole	12.9	27.3%	98.0%	19	99.6%	20	88.2%	21	94.0%	21	92.8%	23	96.9%	3
22	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.9	15.0%	100.0%	1	98.6%	23	89.3%	18	99.0%	6	98.7%	17	90.2%	20
23	13-HSO	Hillsborough	12.7	43.0%	93.3%	22	99.6%	21	91.0%	13	90.0%	22	99.4%	13	91.5%	18
<b>State</b>			<b>11.8</b>	<b>26.2%</b>	<b>98.5%</b>		<b>99.8%</b>		<b>90.8%</b>		<b>98.0%</b>		<b>98.9%</b>		<b>93.3%</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>	<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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## Calculation of Overall Rank

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards								Safety Outcome		Average Rank		
			12.0 (None)	1. Over 15 Active Investigations per CPI	2. Response Time: Immediate Priority	3. Response Time: 24 Hours	4. Alleged Victims Seen in 24 Hours	5. Submission for 45-Day Review by Supervisor	6. Completion of Investigation	7. No Recurrence of Maltreatment in 6 Mo.	Average							
				20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	Rank Score	Rank Score						
			0.0	1.5	1.5	1.5	1.0	1.5	2.0	Average								
Active on August 31, 2013			Received August 2013		Received August 2013		Received August 2013		Closed August 2013		Received June 2013		Received December 2012		Average			
Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank	
1	19	Indian River, Martin, Okeechobee, St. Lucie				15	22.5	10	15.0	23	34.5	10	10	21	31.5	20	40	25.583
2	5	Citrus, Hernando, Lake, Marion, Sumter				14	21.0	10	15.0	20	30.0	19	19	18	27.0	15	30	23.667
3	18-DCF	Brevard				9	13.5	10	15.0	22	33.0	19	19	16	24.0	14	28	22.083
4	20	Charlotte, Collier, Glades, Hendry, Lee				13	19.5	10	15.0	17	25.5	10	10	8	12.0	19	38	20.000
5	10	Hardee, Highlands, Polk				12	18.0	10	15.0	14	21.0	19	19	12	18.0	13	26	19.500
6	7	Flagler, Putnam, St. Johns, Volusia				11	16.5	10	15.0	19	28.5	19	19	21	31.5	2	4	19.083
7	6-PaSO	Pasco				15	22.5	10	15.0	4	6.0	10	10	17	25.5	16	32	18.500
8	6-PISO	Pinellas				15	22.5	7	10.5	18	27.0	10	10	20	30.0	5	10	18.333
9	12-MSO	Manatee				4	6.0	10	15.0	13	19.5	5	5	10	15.0	23	46	17.750
10	15	Palm Beach				15	22.5	6	9.0	12	18.0	19	19	9	13.5	11	22	17.333
11	4	Clay, Duval, Nassau				8	12.0	10	15.0	7	10.5	10	10	19	28.5	12	24	16.667
12	9	Orange, Osceola				6	9.0	10	15.0	15	22.5	10	10	15	22.5	10	20	16.500
13	12-DCF	Sarasota, DeSoto				15	22.5	10	15.0	10	15.0	7	7	14	21.0	9	18	16.417
14	11	Miami-Dade				10	15.0	9	13.5	5	7.5	5	5	3	4.5	22	44	14.917
15	16	Monroe				15	22.5	10	15.0	21	31.5	4	4	5	7.5	3	6	14.417
16	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor				1	1.5	10	15.0	16	24.0	10	10	21	31.5	1	2	14.000
17	1	Escambia, Okaloosa, Santa Rosa, Walton				15	22.5	8	12.0	2	3.0	10	10	13	19.5	8	16	13.833
18	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin				3	4.5	10	15.0	8	12.0	1	1	4	6.0	17	34	12.083
19	17-BSO	Broward				7	10.5	2	3.0	1	1.5	9	9	6	9.0	18	36	11.500
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington				15	22.5	5	7.5	9	13.5	7	7	2	3.0	7	14	11.250
21	18-SSO	Seminole				5	7.5	4	6.0	3	4.5	3	3	1	1.5	21	42	10.750
22	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union				15	22.5	1	1.5	6	9.0	10	10	7	10.5	4	8	10.250
23	13-HSO	Hillsborough				2	3.0	3	4.5	11	16.5	2	2	11	16.5	6	12	9.083

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