

Child Protective Investigations Monthly Scorecard

September 2013

Released 10/18/2013

			Workload Management		Time Standards										Safety Outcome	
					1. Response Time: Immediate Priority		2. Response Time: 24 Hours		3. Alleged Victims Seen in 24 Hours		4. Submission for 45-Day Review by Supervisor		5. Completion of Investigation		6. No Recurrence of Maltreatment in 6 Mo.	
Workload Management (not included in ranking)			Standard:		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
			Weighting:		1.5		1.5		1.5		1.0		1.5		2.0	
Active on September 30, 2013					Received September 2013		Received September 2013		Received September 2013		Closed September 2013		Received July 2013		Received January 2013	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-DCF	Brevard	12.3	25.8%	100.0%	1	100.0%	1	92.6%	7	100.0%	1	100.0%	1	95.6%	5
2	16	Monroe	8.5	0.0%	100.0%	1	100.0%	1	92.4%	9	100.0%	1	100.0%	1	94.1%	14
3	5	Citrus, Hernando, Lake, Marion, Sumter	9.4	14.7%	100.0%	1	100.0%	1	94.0%	5	99.0%	8	99.5%	9	95.4%	9
4	20	Charlotte, Collier, Glades, Hendry, Lee	17.5	59.7%	99.3%	8	99.7%	16	91.1%	13	99.0%	8	99.7%	4	95.7%	3
5	7	Flagler, Putnam, St. Johns, Volusia	9.6	10.3%	94.6%	20	99.7%	15	95.4%	3	100.0%	1	99.6%	6	95.7%	4
6	6-PaSO	Pasco	11.9	36.7%	100.0%	1	99.7%	14	91.8%	12	97.0%	16	99.4%	11	95.4%	7
7	19	Indian River, Martin, Okeechobee, St. Lucie	12.1	23.3%	100.0%	1	100.0%	1	95.2%	4	100.0%	1	99.1%	13	92.5%	19
8	9	Orange, Osceola	13.1	35.9%	99.1%	9	100.0%	1	92.1%	10	100.0%	1	99.4%	12	94.0%	15
9	15	Palm Beach	13.1	40.4%	100.0%	1	100.0%	1	90.6%	15	100.0%	1	99.6%	7	93.3%	17
10	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.2	38.9%	98.0%	14	100.0%	1	93.2%	6	96.0%	18	89.6%	22	96.2%	2
11	12-MSO	Manatee	8.6	18.5%	97.6%	17	100.0%	1	95.5%	2	94.0%	20	98.6%	15	95.4%	8
12	6-PISO	Pinellas	9.6	5.7%	98.2%	13	100.0%	1	96.3%	1	99.0%	8	99.5%	8	90.3%	23
13	4	Clay, Duval, Nassau	11.3	23.3%	98.4%	11	99.9%	12	90.9%	14	99.0%	8	99.9%	3	93.3%	18
14	10	Hardee, Highlands, Polk	14.7	50.7%	98.5%	10	100.0%	1	92.6%	7	100.0%	1	99.0%	14	91.3%	21
15	1	Escambia, Okaloosa, Santa Rosa, Walton	14.1	41.4%	98.4%	12	100.0%	1	89.5%	18	98.0%	14	99.6%	5	93.7%	16
16	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	12.5	35.9%	100.0%	1	98.7%	22	88.7%	19	99.0%	8	97.1%	19	94.4%	12
17	13-HSO	Hillsborough	15.3	62.0%	97.3%	18	99.5%	20	92.0%	11	91.0%	21	98.2%	17	94.6%	10
18	17-BSO	Broward	16.8	58.4%	97.9%	16	99.8%	13	86.8%	21	98.0%	14	99.5%	10	92.4%	20
19	11	Miami-Dade	17.2	59.3%	97.9%	15	99.7%	17	89.9%	16	97.0%	16	95.5%	21	94.2%	13
20	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11.5	27.3%	89.3%	23	98.7%	21	89.8%	17	99.0%	8	98.3%	16	94.6%	11
21	18-SSO	Seminole	14.9	34.8%	96.4%	19	98.5%	23	88.4%	20	89.0%	22	84.5%	23	96.6%	1
22	12-DCF	Sarasota, DeSoto	17.2	68.0%	91.1%	22	99.5%	19	85.1%	23	95.0%	19	97.6%	18	95.6%	6
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.8	33.3%	93.9%	21	99.6%	18	86.7%	22	77.0%	23	96.9%	20	90.5%	22
State			13.2	36.7%	98.1%		99.8%		91.5%		98.0%		98.4%		93.8%	
Red Zone:			14.0	40.0%	95.0%		99.0%		80.0%		90.0%		97.0%		93.0%	

1. Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
2. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
3. 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
4. Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
5. Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
6. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
7. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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Calculation of Overall Rank

Released 10/18/2013

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards								Safety Outcome		Average Rank		
			Average Active per CPI	1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation			7. No Recurrence of Maltreatment in 6 Mo.	
				12.0	20.0%	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%							
				(None)	0.0	1.5	1.5	1.5	1.0	1.5	2.0							
Period:	Active on September 30, 2013			Received September 2013		Received September 2013		Received September 2013		Closed September 2013		Received July 2013		Received January 2013				
			Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score		
1	18-DCF	Brevard			17	25.5	13	19.5	16	24.0	17	17	22	33.0	19	38	26.167	
2	16	Monroe			17	25.5	13	19.5	15	22.5	17	17	22	33.0	10	20	22.917	
3	5	Citrus, Hernando, Lake, Marion, Sumter			17	25.5	13	19.5	19	28.5	11	11	15	22.5	15	30	22.833	
4	20	Charlotte, Collier, Glades, Hendry, Lee			16	24.0	8	12.0	11	16.5	11	11	20	30.0	21	42	22.583	
5	7	Flagler, Putnam, St. Johns, Volusia			4	6.0	9	13.5	21	31.5	17	17	18	27.0	20	40	22.500	
6	6-PaSO	Pasco			17	25.5	10	15.0	12	18.0	7	7	13	19.5	17	34	19.833	
7	19	Indian River, Martin, Okeechobee, St. Lucie			17	25.5	13	19.5	20	30.0	17	17	11	16.5	5	10	19.750	
8	9	Orange, Osceola			15	22.5	13	19.5	14	21.0	17	17	12	18.0	9	18	19.333	
9	15	Palm Beach			17	25.5	13	19.5	9	13.5	17	17	17	25.5	7	14	19.167	
10	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington			10	15.0	13	19.5	18	27.0	6	6	2	3.0	22	44	19.083	
11	12-MSO	Manatee			7	10.5	13	19.5	22	33.0	4	4	9	13.5	16	32	18.750	
12	6-PISO	Pinellas			11	16.5	13	19.5	23	34.5	11	11	16	24.0	1	2	17.917	
13	4	Clay, Duval, Nassau			13	19.5	12	18.0	10	15.0	11	11	21	31.5	6	12	17.833	
14	10	Hardee, Highlands, Polk			14	21.0	13	19.5	16	24.0	17	17	10	15.0	3	6	17.083	
15	1	Escambia, Okaloosa, Santa Rosa, Walton			12	18.0	13	19.5	6	9.0	9	9	19	28.5	8	16	16.667	
16	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union			17	25.5	2	3.0	5	7.5	11	11	5	7.5	12	24	13.083	
17	13-HSO	Hillsborough			6	9.0	4	6.0	13	19.5	3	3	7	10.5	14	28	12.667	
18	17-BSO	Broward			8	12.0	11	16.5	3	4.5	9	9	14	21.0	4	8	11.833	
19	11	Miami-Dade			9	13.5	7	10.5	8	12.0	7	7	3	4.5	11	22	11.583	
20	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor			1	1.5	3	4.5	7	10.5	11	11	8	12.0	13	26	10.917	
21	18-SSO	Seminole			5	7.5	1	1.5	4	6.0	2	2	1	1.5	23	46	10.750	
22	12-DCF	Sarasota, DeSoto			2	3.0	5	7.5	1	1.5	5	5	6	9.0	18	36	10.333	
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin			3	4.5	6	9.0	2	3.0	1	1	4	6.0	2	4	4.583	

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