

Child Protective Investigations Monthly Scorecard

October 2013

Released 11/18/2013

Overall Rank	Circuit/ SO	Counties	Workload Management		Time Standards										Safety Outcome	
			Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority		2. Response Time: 24 Hours		3. Alleged Victims Seen in 24 Hours		4. Submission for 45-Day Review by Supervisor		5. Completion of Investigation		6. No Recurrence of Maltreatment in 6 Mo.	
					Standard:	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%					
					Weighting:	1.5	1.5	1.5	1.0	1.5	2.0					
Active on October 31, 2013	Received October 2013	Received October 2013	Received October 2013	Closed October 2013	Received August 2013	Received February 2013										
			% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank		
1	18-DCF	Brevard	12.7	27.9%	100.0%	1	100.0%	1	93.7%	8	100.0%	1	99.6%	7	98.7%	2
2	5	Citrus, Hernando, Lake, Marion, Sumter	10.5	20.2%	99.4%	10	100.0%	1	94.7%	3	99.6%	5	99.8%	6	96.1%	6
3	16	Monroe	7.5	0.0%	100.0%	1	100.0%	1	97.5%	1	97.7%	14	95.6%	20	100.0%	1
4	19	Indian River, Martin, Okeechobee, St. Lucie	13.4	46.5%	100.0%	1	100.0%	1	96.1%	2	99.7%	3	99.5%	8	91.0%	19
5	10	Hardee, Highlands, Polk	16.1	64.0%	99.3%	11	100.0%	1	92.5%	10	99.7%	4	99.0%	12	95.0%	9
6	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	10.8	15.0%	100.0%	1	100.0%	1	88.4%	18	99.5%	6	99.4%	10	95.9%	7
7	15	Palm Beach	14.6	48.3%	97.9%	19	100.0%	1	91.9%	11	100.0%	1	99.9%	5	94.9%	11
8	6-PISO	Pinellas	10.1	7.6%	98.6%	14	100.0%	1	94.4%	5	98.2%	13	100.0%	1	93.1%	16
9	9	Orange, Osceola	14.4	39.4%	98.8%	13	99.9%	14	90.3%	14	98.4%	11	98.9%	14	97.0%	5
10	4	Clay, Duval, Nassau	11.4	23.5%	99.5%	9	99.6%	20	91.3%	13	98.5%	10	100.0%	1	94.4%	14
11	6-PaSO	Pasco	12.9	32.6%	100.0%	1	100.0%	1	89.7%	16	98.7%	9	100.0%	1	90.7%	20
12	12-MSO	Manatee	10.3	25.0%	100.0%	1	100.0%	1	94.3%	7	94.8%	18	97.0%	18	94.9%	12
13	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	12.8	39.3%	100.0%	1	100.0%	1	87.2%	20	88.5%	21	98.7%	16	97.1%	4
14	7	Flagler, Putnam, St. Johns, Volusia	9.5	10.7%	98.5%	15	99.7%	18	94.3%	6	99.5%	7	100.0%	1	87.4%	22
15	17-BSO	Broward	18.2	70.0%	99.2%	12	99.4%	21	85.7%	23	99.0%	8	99.2%	11	95.5%	8
16	18-SSO	Seminole	12.2	25.9%	100.0%	1	99.3%	22	91.7%	12	83.0%	23	85.9%	23	98.0%	3
17	1	Escambia, Okaloosa, Santa Rosa, Walton	16.1	57.6%	98.5%	15	99.8%	16	87.1%	21	97.6%	15	99.4%	9	95.0%	10
18	20	Charlotte, Collier, Glades, Hendry, Lee	20.7	77.8%	98.1%	18	100.0%	1	89.3%	17	98.2%	12	99.0%	13	91.4%	18
19	13-HSO	Hillsborough	13.4	45.1%	93.2%	23	99.7%	17	93.5%	9	84.3%	22	98.5%	17	93.5%	15
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	14.4	38.9%	97.9%	19	100.0%	1	94.4%	4	92.0%	19	91.9%	22	83.6%	23
21	11	Miami-Dade	17.5	60.4%	97.7%	21	99.9%	15	86.3%	22	96.7%	16	93.4%	21	94.6%	13
22	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	13.8	37.1%	98.4%	17	99.7%	19	89.7%	15	95.7%	17	96.6%	19	89.0%	21
23	12-DCF	Sarasota, DeSoto	18.5	69.2%	94.5%	22	99.0%	23	87.7%	19	89.8%	20	98.7%	15	92.6%	17
State			14.0	40.9%	98.4%		99.8%		91.0%		96.8%		98.3%		93.9%	
Red Zone:			14.0	40.0%	95.0%		99.0%		80.0%		90.0%		97.0%		93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSFN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSFN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSFN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSFN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSFN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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Calculation of Overall Rank

Overall Rank	Circuit/ SO	Counties	Workload Management						Time Standards						Safety Outcome		Average Rank	
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation		7. No Recurrence of Maltreatment in 6 Mo.		
			12.0	20.0%	0.0	98.0%	1.5	99.5%	1.5	85.0%	1.5	98.0%	1.0	99.0%	1.5	94.6%		2.0
			(None)															
Active on October 31, 2013			Received October 2013		Received October 2013		Received October 2013		Received October 2013		Closed October 2013		Received August 2013		Received February 2013			
Average Active per CPI	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Average Rank	
1	18-DCF	Brevard				16	24.0	11	16.5	16	24.0	22	22	17	25.5	22	44	26.000
2	5	Citrus, Hernando, Lake, Marion, Sumter				14	21.0	11	16.5	21	31.5	19	19	18	27.0	18	36	25.167
3	16	Monroe				16	24.0	11	16.5	23	34.5	10	10	4	6.0	23	46	22.833
4	19	Indian River, Martin, Okeechobee, St. Lucie				16	24.0	11	16.5	22	33.0	21	21	16	24.0	5	10	21.417
5	10	Hardee, Highlands, Polk				13	19.5	11	16.5	14	21.0	20	20	12	18.0	15	30	20.833
6	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor				16	24.0	11	16.5	6	9.0	18	18	14	21.0	17	34	20.417
7	15	Palm Beach				4	6.0	11	16.5	13	19.5	22	22	19	28.5	13	26	19.750
8	6-PISO	Pinellas				10	15.0	11	16.5	19	28.5	11	11	20	30.0	8	16	19.500
9	9	Orange, Osceola				11	16.5	10	15.0	10	15.0	13	13	10	15.0	19	38	18.750
10	4	Clay, Duval, Nassau				15	22.5	4	6.0	11	16.5	14	14	20	30.0	10	20	18.167
11	6-PaSO	Pasco				16	24.0	11	16.5	8	12.0	15	15	20	30.0	4	8	17.583
12	12-MSO	Manatee				16	24.0	11	16.5	17	25.5	6	6	6	9.0	12	24	17.500
13	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin				16	24.0	11	16.5	4	6.0	3	3	8	12.0	20	40	16.917
14	7	Flagler, Putnam, St. Johns, Volusia				8	12.0	6	9.0	18	27.0	17	17	20	30.0	2	4	16.500
15	17-BSO	Broward				12	18.0	3	4.5	1	1.5	16	16	13	19.5	16	32	15.250
16	18-SSO	Seminole				16	24.0	2	3.0	12	18.0	1	1	1	1.5	21	42	14.917
17	1	Escambia, Okaloosa, Santa Rosa, Walton				8	12.0	8	12.0	3	4.5	9	9	15	22.5	14	28	14.667
18	20	Charlotte, Collier, Glades, Hendry, Lee				6	9.0	11	16.5	7	10.5	12	12	11	16.5	6	12	12.750
19	13-HSO	Hillsborough				1	1.5	7	10.5	15	22.5	2	2	7	10.5	9	18	10.833
20	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington				4	6.0	11	16.5	20	30.0	5	5	2	3.0	1	2	10.417
21	11	Miami-Dade				3	4.5	9	13.5	2	3.0	8	8	3	4.5	11	22	9.250
22	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union				7	10.5	5	7.5	9	13.5	7	7	5	7.5	3	6	8.667
23	12-DCF	Sarasota, DeSoto				2	3.0	1	1.5	5	7.5	4	4	9	13.5	7	14	7.250

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