

# Child Protective Investigations Monthly Scorecard

## November 2013

Released 01/07/2014

		Workload Management		Time Standards						Safety Outcome
				1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45-Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
		Standard:		98.0%	99.5%	85.0%	98.0%	99.0%	94.6%	
		Active on November 30, 2013		Received November 2013	Received November 2013	Received November 2013	Closed November 2013	Received September 2013	Received March 2013	
Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	% Immediate Commenced <=4 Hours	% 24 Hour Commenced <=24 Hours	% Seen <=24 Hours	% Submitted <=45 Days	% Completed <=60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	15.2	44.9%	97.1%	100.0%	88.2%	99.0%	99.9%	91.8%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.8	27.8%	100.0%	100.0%	91.8%	92.0%	97.5%	90.1%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.4	21.2%	100.0%	100.0%	86.6%	85.0%	95.9%	96.3%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	10.9	19.0%	95.2%	99.3%	79.1%	99.0%	100.0%	100.0%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	10.5	22.9%	100.0%	100.0%	88.8%	93.0%	98.5%	93.9%	
4	Clay, Duval, Nassau	12.8	31.2%	98.3%	99.9%	90.2%	98.0%	99.8%	92.6%	
7	Flagler, Putnam, St. Johns, Volusia	10.1	11.1%	98.4%	100.0%	93.1%	99.0%	99.9%	92.7%	
5	Citrus, Hernando, Lake, Marion, Sumter	11.8	28.6%	98.6%	99.9%	94.1%	100.0%	99.6%	92.8%	
9	Orange, Osceola	13.8	40.3%	99.5%	100.0%	90.4%	98.0%	97.0%	95.9%	
18-SSO	Seminole	11.3	28.0%	100.0%	98.9%	88.5%	81.0%	95.3%	96.9%	
18-DCF	Brevard	10.5	9.5%	100.0%	100.0%	97.1%	100.0%	99.4%	95.6%	
10	Hardee, Highlands, Polk	14.8	50.0%	100.0%	99.8%	93.6%	99.0%	99.1%	92.6%	
19	Indian River, Martin, Okeechobee, St. Lucie	14.2	48.6%	100.0%	100.0%	93.4%	99.0%	99.6%	97.0%	
6-PaSO	Pasco	12.4	28.6%	97.1%	100.0%	93.0%	99.0%	99.8%	91.9%	
6-PISO	Pinellas	10.4	11.8%	97.6%	100.0%	94.9%	99.0%	99.7%	82.8%	
13-HSO	Hillsborough	15.0	50.0%	89.0%	99.6%	91.8%	82.0%	98.2%	98.1%	
12-MSO	Manatee	12.2	28.0%	96.4%	100.0%	92.0%	91.0%	97.9%	94.0%	
12-DCF	Sarasota, DeSoto	13.6	43.8%	92.5%	100.0%	87.6%	95.0%	95.4%	98.0%	
20	Charlotte, Collier, Glades, Hendry, Lee	22.7	80.3%	96.8%	99.8%	86.0%	98.0%	98.8%	95.9%	
15	Palm Beach	14.6	54.7%	95.9%	99.6%	87.1%	100.0%	99.7%	86.5%	
17-BSO	Broward	17.7	70.8%	99.1%	99.5%	83.5%	99.0%	98.9%	94.1%	
11	Miami-Dade	15.6	51.7%	99.4%	99.5%	85.6%	96.0%	96.4%	93.7%	
16	Monroe	9.0	0.0%	100.0%	100.0%	91.4%	100.0%	100.0%	100.0%	
<b>State</b>		<b>13.7</b>	<b>39.1%</b>	<b>97.7%</b>	<b>99.8%</b>	<b>90.0%</b>	<b>96.0%</b>	<b>98.6%</b>	<b>93.1%</b>	
<b>Red Zone:</b>		<b>14.0</b>	<b>40.0%</b>	<b>95.0%</b>	<b>99.0%</b>	<b>80.0%</b>	<b>90.0%</b>	<b>97.0%</b>	<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.