

Child Protective Investigations Monthly Scorecard

January 2014

Released 02/19/2014

Circuit/ SO	Counties	Workload Management		Time Standards						Safety Outcome
		Average Active per CPI	% of CPIs >15 Active Inv.	1. Response Time: Immediate Priority	2. Response Time: 24 Hours	3. Alleged Victims Seen in 24 Hours	4. Submission for 45- Day Review by Supervisor	5. Completion of Investigation	6. No Recurrence of Maltreatment in 6 Mo.	
				Standard:	98.0%	99.5%	85.0%	98.0%	99.0%	94.6%
		Active on January 31, 2014		Received January 2014	Received January 2014	Received January 2014	Closed January 2014	Received November 2013	Received May 2013	
				% Immediate Commenced ≤4 Hours	% 24 Hour Commenced ≤24 Hours	% Seen ≤24 Hours	% Submitted ≤45 Days	% Completed ≤60 Days	% No Recurrence	
1	Escambia, Okaloosa, Santa Rosa, Walton	13.4	38.2%	98.9%	99.4%	87.1%	98.0%	99.3%	91.1%	
14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	11.6	25.6%	100.0%	99.6%	92.0%	79.0%	96.3%	96.6%	
2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	10.1	29.0%	100.0%	100.0%	91.3%	88.0%	96.9%	95.9%	
3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	10.0	15.0%	92.0%	100.0%	86.0%	96.0%	99.4%	90.7%	
8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	9.7	8.6%	91.8%	98.9%	92.7%	99.0%	98.7%	91.4%	
4	Clay, Duval, Nassau	10.5	23.6%	98.8%	99.9%	90.9%	96.0%	99.6%	93.4%	
7	Flagler, Putnam, St. Johns, Volusia	9.9	5.0%	97.2%	100.0%	94.1%	100.0%	99.6%	94.2%	
5	Citrus, Hernando, Lake, Marion, Sumter	11.8	29.3%	97.9%	100.0%	94.4%	99.0%	99.9%	94.4%	
9	Orange, Osceola	13.2	38.4%	99.1%	99.9%	91.2%	98.0%	97.6%	96.7%	
18-SSO	Seminole	9.2	15.4%	100.0%	100.0%	92.1%	91.0%	96.4%	100.0%	
18-DCF	Brevard	10.9	22.6%	97.6%	100.0%	93.6%	100.0%	99.3%	88.7%	
10	Hardee, Highlands, Polk	14.0	44.6%	100.0%	99.5%	94.0%	96.0%	98.0%	93.9%	
19	Indian River, Martin, Okeechobee, St. Lucie	12.6	39.0%	100.0%	100.0%	92.3%	99.0%	99.7%	93.3%	
6-PaSO	Pasco	11.3	23.9%	100.0%	99.5%	91.5%	98.0%	98.6%	94.7%	
6-PISO	Pinellas	10.1	15.9%	99.0%	100.0%	95.0%	99.0%	99.7%	95.6%	
13-HSO	Hillsborough	13.6	52.6%	97.6%	100.0%	92.5%	79.0%	99.1%	92.6%	
12-MCSO	Manatee	7.7	8.8%	96.0%	100.0%	95.6%	89.0%	100.0%	100.0%	
12-DCSF	Sarasota, DeSoto	13.6	34.4%	97.0%	100.0%	85.8%	80.0%	91.4%	100.0%	
20	Charlotte, Collier, Glades, Hendry, Lee	16.5	60.5%	97.2%	99.7%	87.0%	94.0%	98.3%	90.6%	
15	Palm Beach	14.2	48.8%	95.8%	99.7%	93.9%	99.0%	99.6%	94.7%	
17-BSO	Broward	18.3	69.9%	100.0%	99.5%	86.5%	97.0%	98.9%	93.9%	
11	Miami-Dade	16.0	60.2%	97.2%	99.6%	87.2%	95.0%	92.7%	94.1%	
16	Monroe	8.6	0.0%	100.0%	100.0%	92.9%	100.0%	87.0%	100.0%	
State		12.7	36.0%	98.0%	99.8%	91.2%	95.0%	98.3%	94.1%	
Red Zone:		14.0	40.0%	95.0%	99.0%	80.0%	90.0%	97.0%	93.0%	

- Percent of CPIs with Over 15 Active Investigations. Source: FSN ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSN ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSN production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.