

# **DOMESTIC VIOLENCE PROGRAM OFFICE CUSTOMER SERVICE SATISFACTION SURVEY RESULTS**

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# DOMESTIC VIOLENCE PROGRAM OFFICE CUSTOMER SERVICE SATISFACTION SURVEY RESULTS

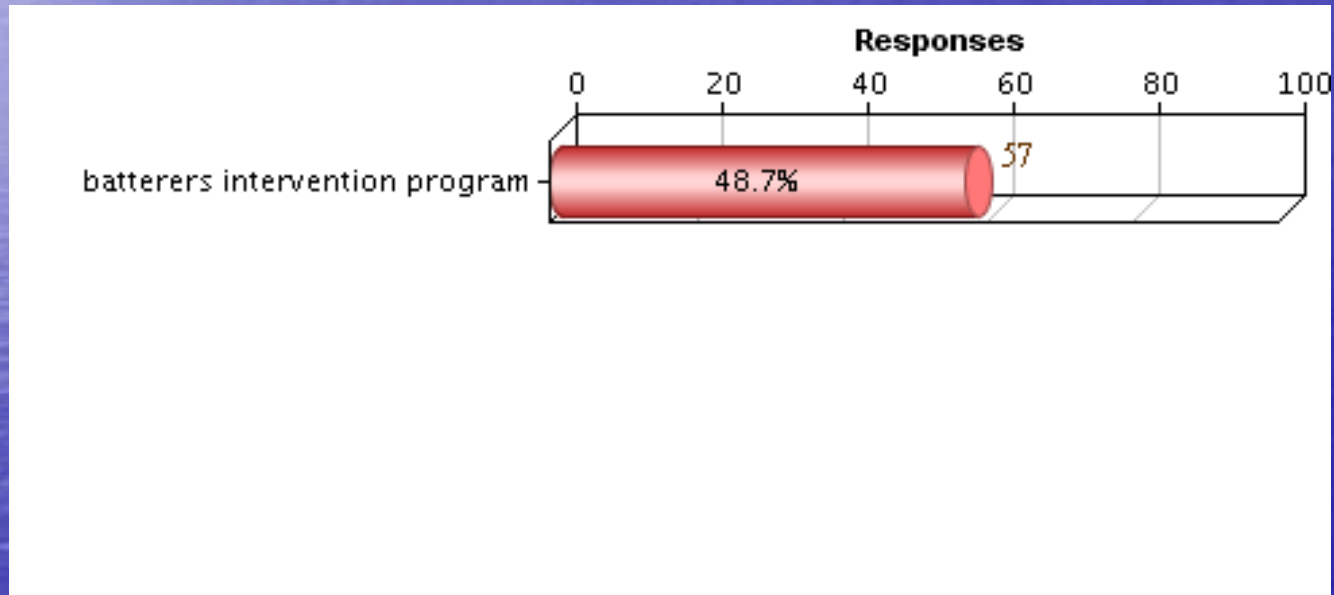
Total number of surveys sent out were 378.

Total number of responses were 116.

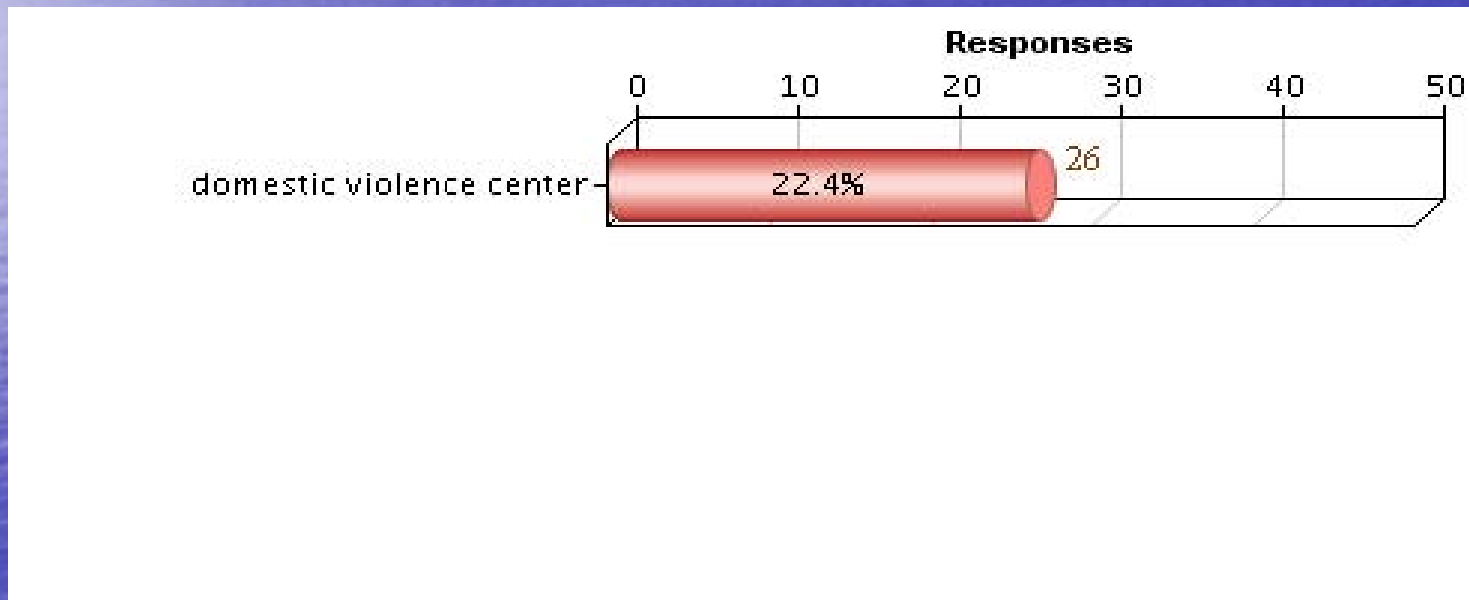
Total response percentage was 31%.

Overall satisfaction of all customers who responded to survey was 91.3%.

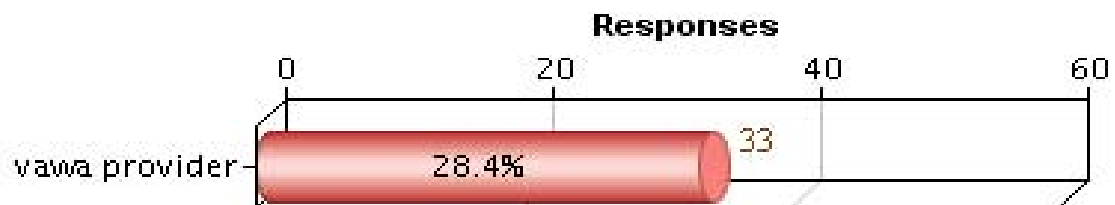
# Batterers Intervention Program Responses



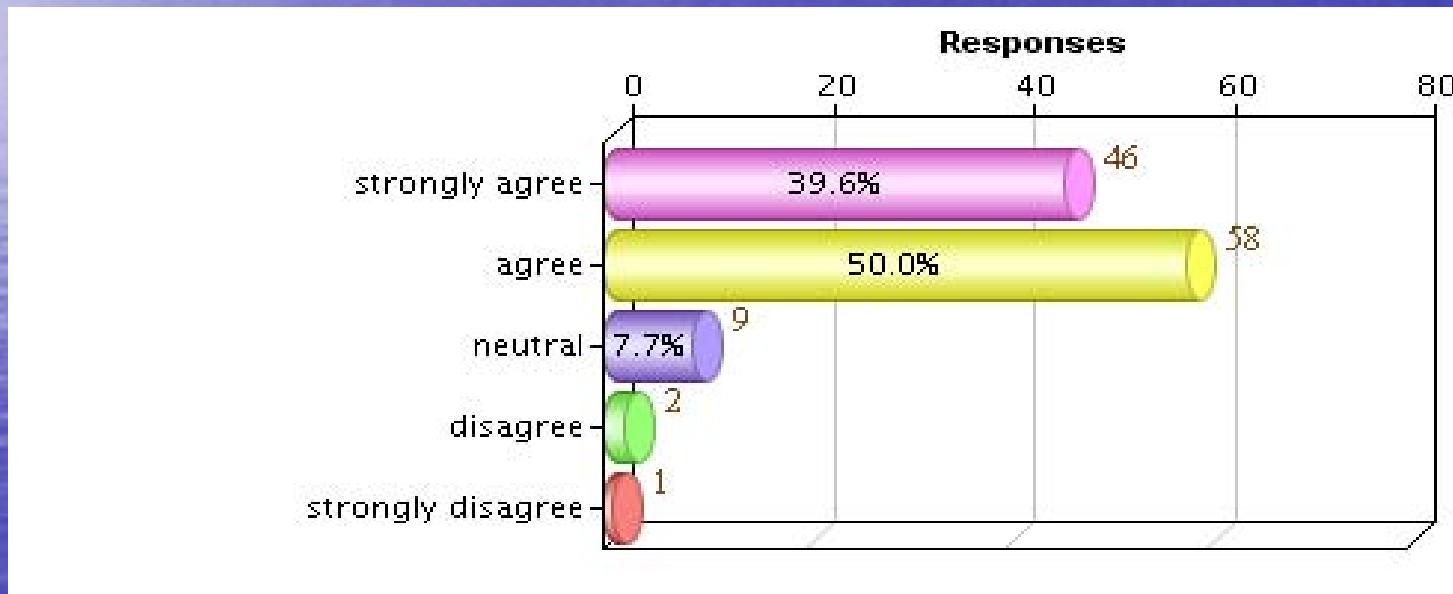
# Domestic Violence Center Responses



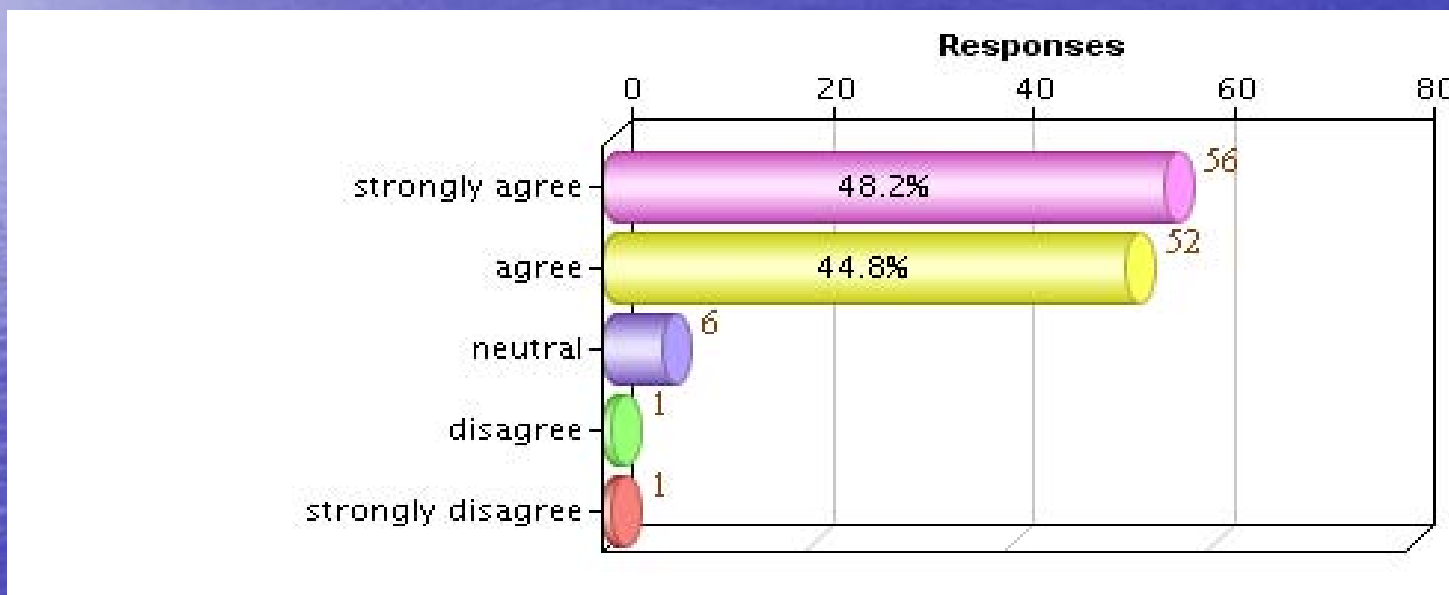
# VAWA Provider



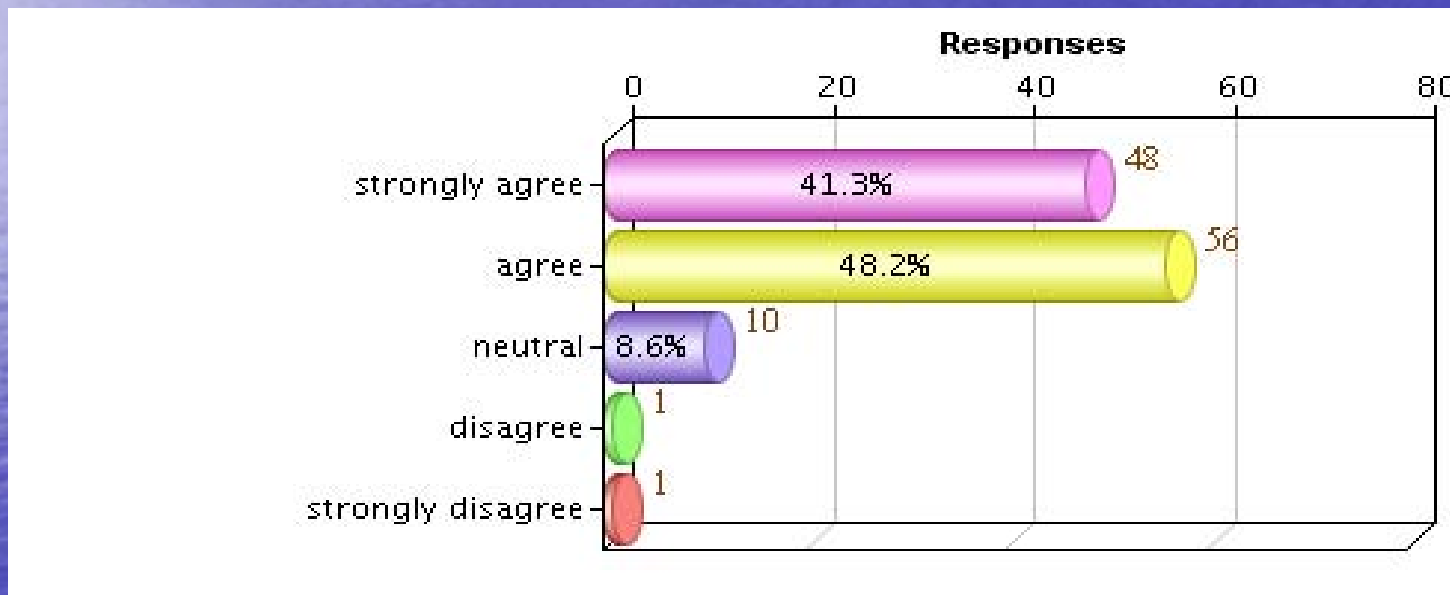
# I am satisfied with the information and resources provided to me by the Domestic Violence Program Office.



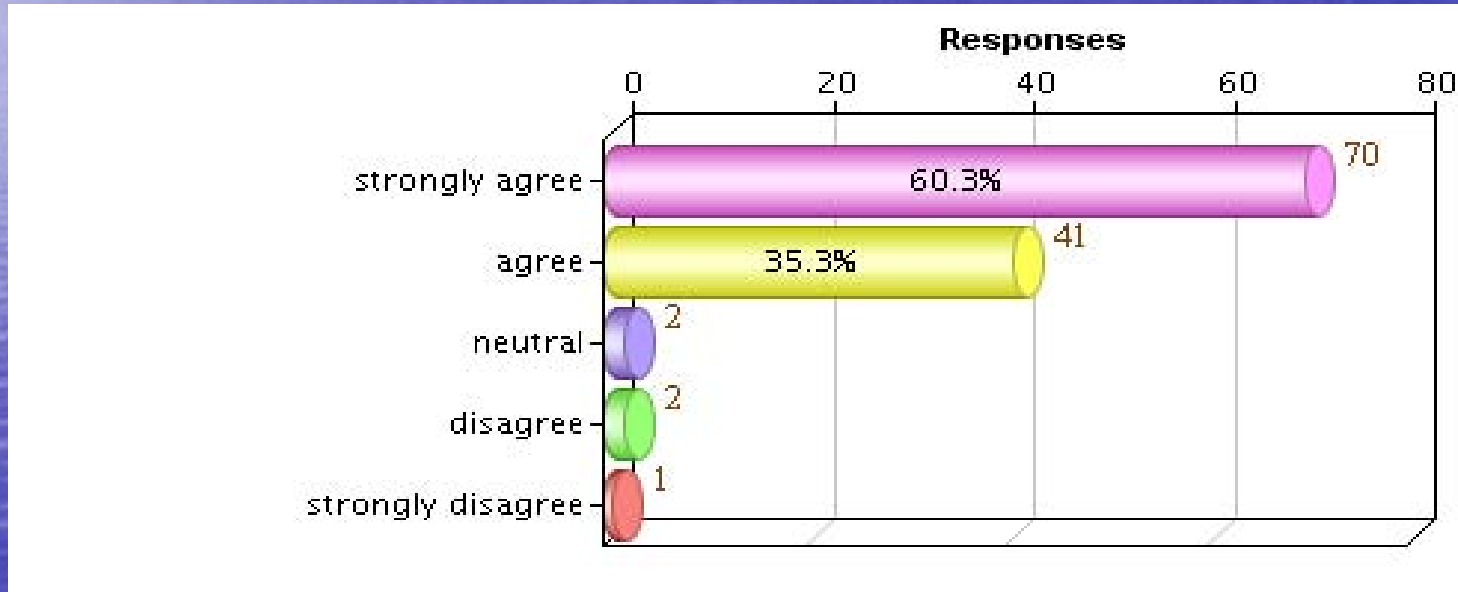
# I am satisfied with the availability of the Domestic Violence Program Staff.



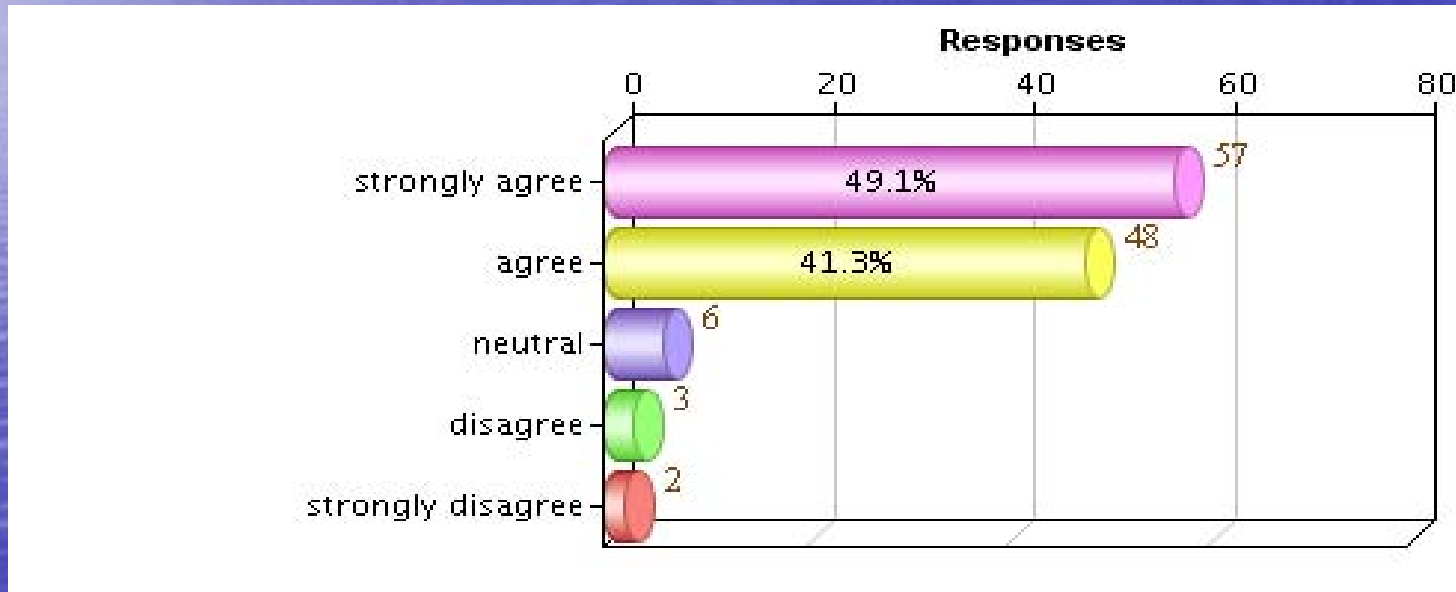
# I find information disseminated to me by the Domestic Violence Program Office to be helpful.



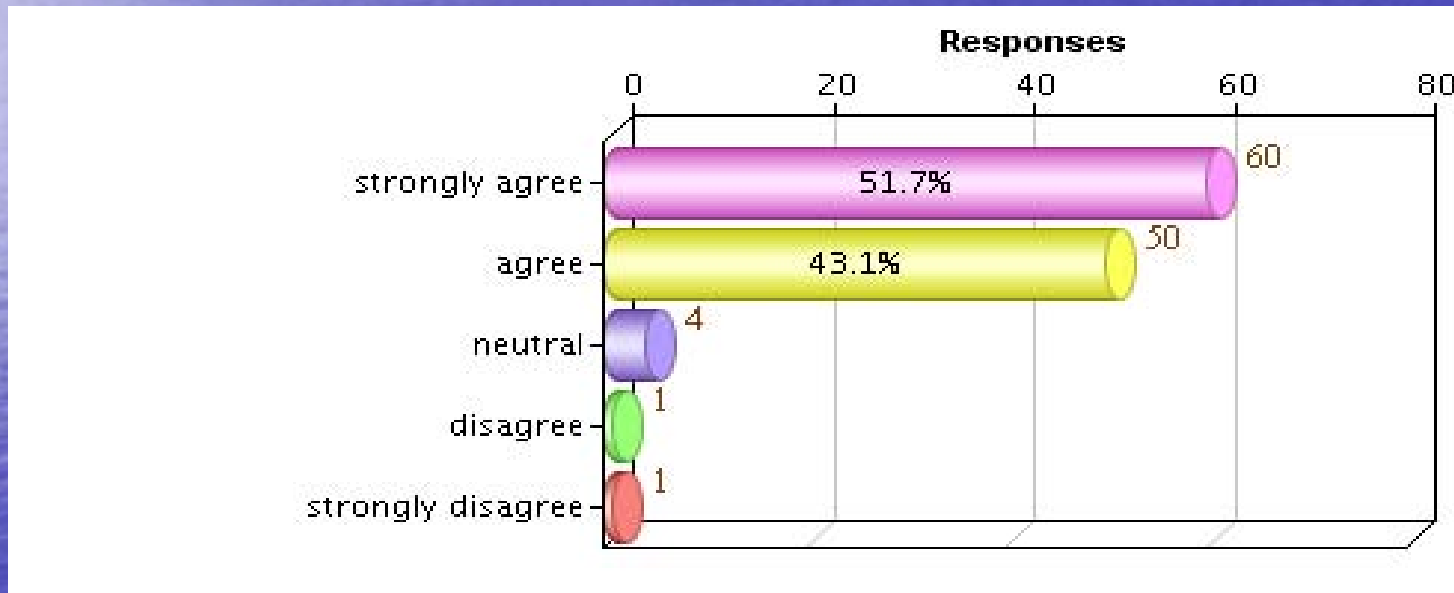
# I was treated in a courteous and professional manner by Domestic Violence Program staff.



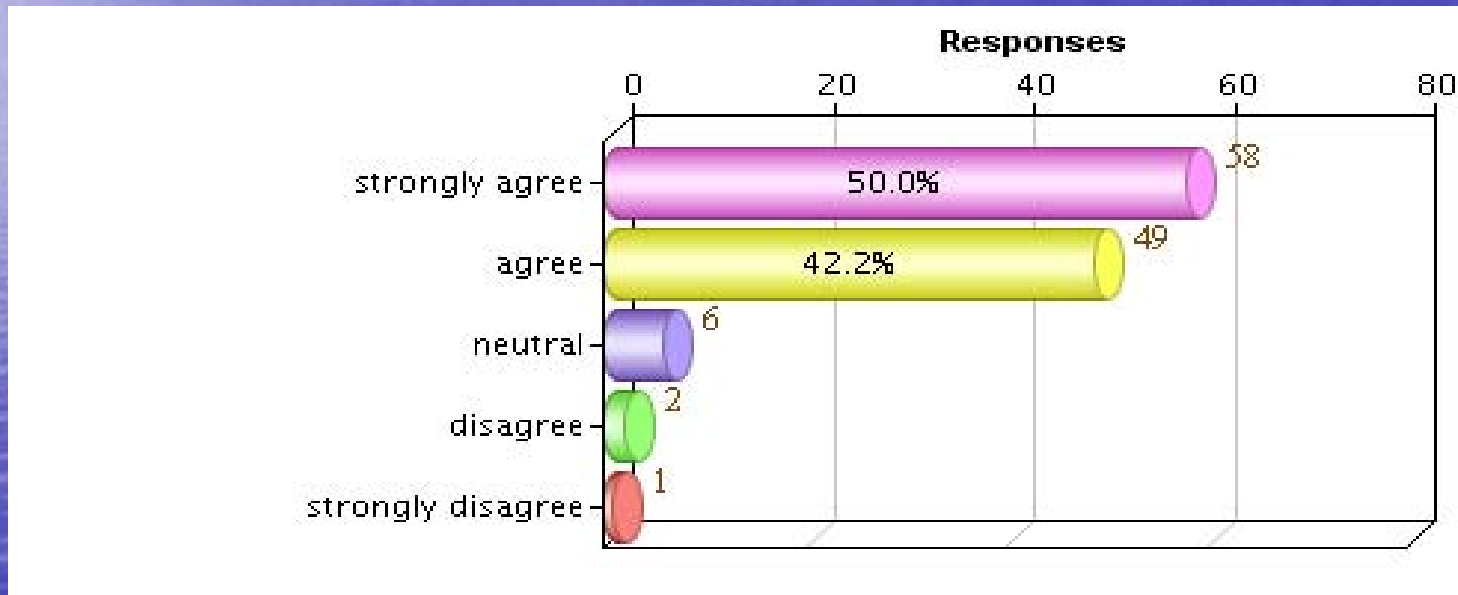
# I am satisfied with the support and assistance provided to me by the Domestic Violence Program Office.



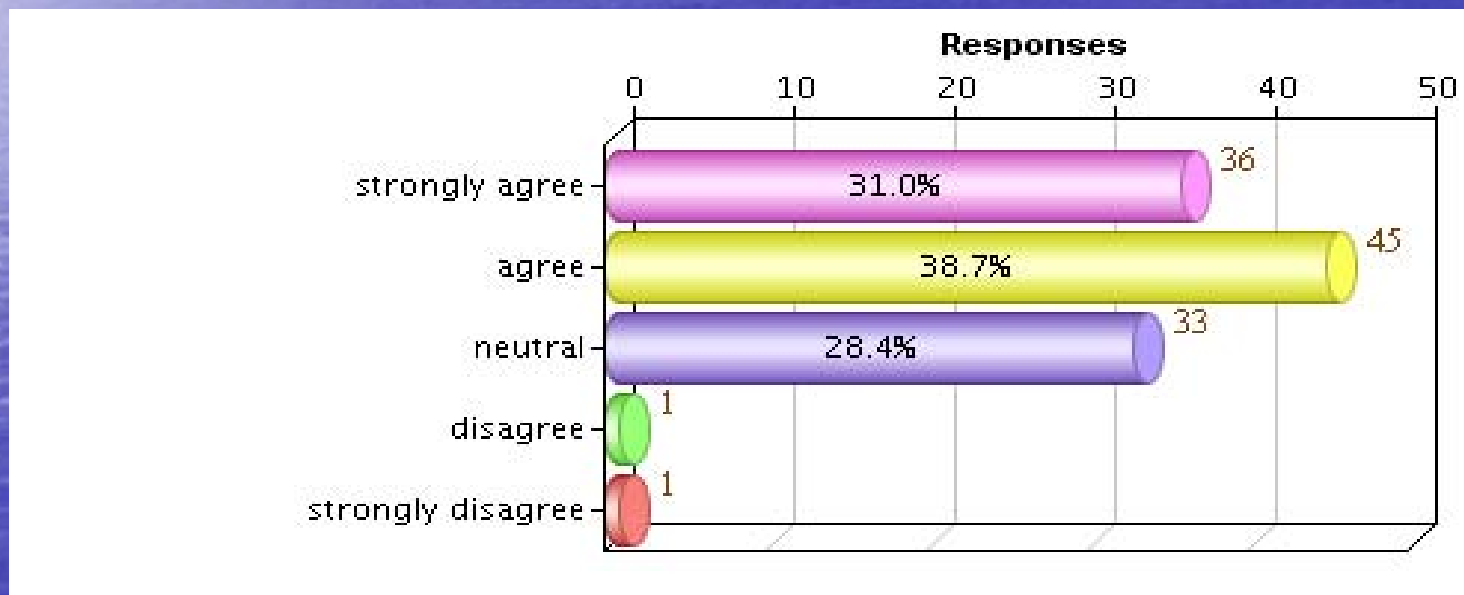
# I receive timely responses from the Domestic Violence Program Office.



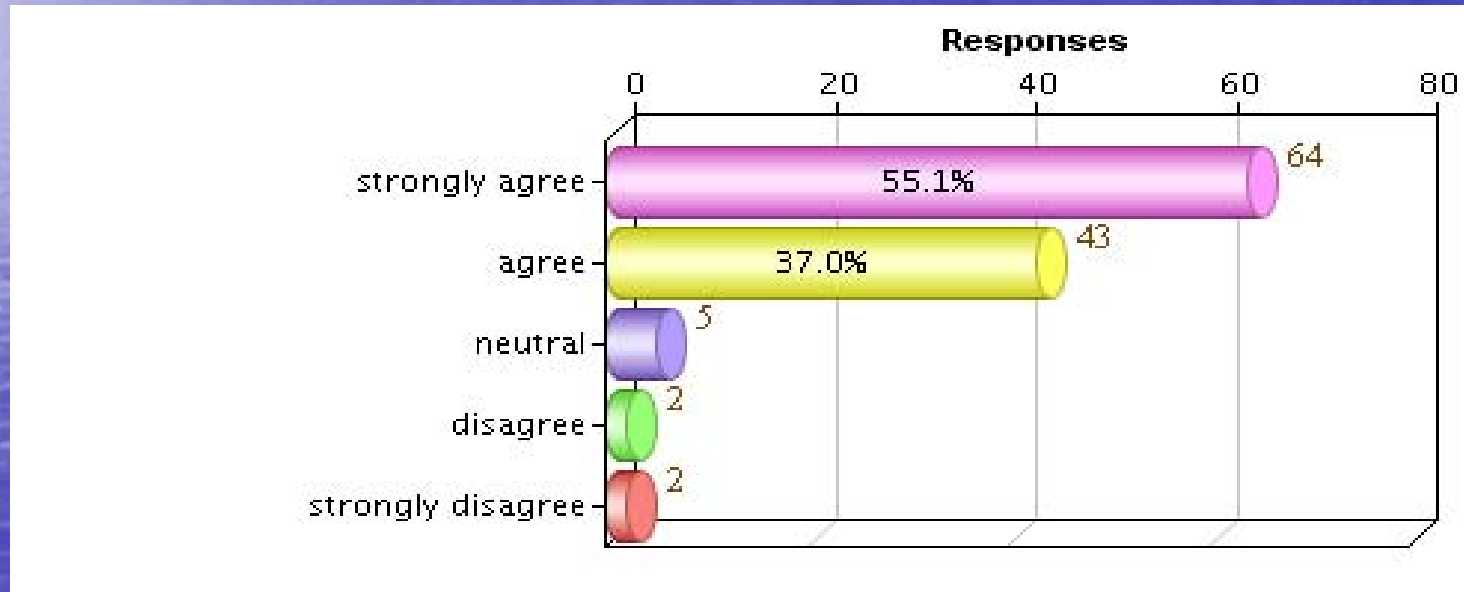
# I receive knowledgeable responses from the Domestic Violence Program Office.



# The Domestic Violence Program Office website contains useful information, publications, etc.



# I feel comfortable contacting the Domestic Violence Program Office when I have a problem.



# Overall, I am satisfied with the services that were provided to me by the Domestic Violence Program Office.

